

Records 2

142 pages

Mail
VA

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- (3) October 7, 2002, form letter, reminder
- (4) October 31, 200, form letter
- (5) November 13, 2002, form letter
- (6) November 19, 2002, form letter
- (7) December 16, 2002, form letter, reminder
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- (10) January 2, 2003, form letter, reminder
- (11) January 8, 2003, form letter (You missed your appointment)
- (12) January 13, 2003, form letter (You missed an appointment)
- (13) February 27, 2002, form letter
- (14) March 24, 2003, Ms Patricia A. McKlem
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- (20) June 2, 2003, form letter, reminder
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- (24) September 24, 2003, services for malignant melanoma
- (25) October 1, 2003, form letter (Mar 9, 10 am apt), reminder
- (26) October 1, 2003, form letter (Mar 9, 1 pm apt), reminder
- (27) October 6, 2003, form letter (Cancel Nov 10, UROL (NEW PT))
- (28) October 14, 2003, form letter, reminder for Nov 4 apt
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- (30) October 15, 2003, form letter, reminder
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- (42) February 5, 2004, form letter, reminder
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- (48) March 10, 2004, **Medicine, Metoprolol Tartrate**, from Dr Han-Chi Keng
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- (56) June 1, 2004, **Medicine, Tamsulosin**, from Dr Rindone
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- (58) June 4, 2004, Dr Rindone
- (59) June 4, 2004, **Medicine, Simvastatin and Lorazepam**, from Dr Gibson
- (60) June 7, 2004, Dr Rindone
- (61) June 7, 2004, **Medicine, Metoprolol Tartrate, Aspirin, Tamsulosin, and Warfarin (Coumadin)**, from Dr Gibson
- (62) June 16, 2004, Dr Rindone
- (63) June 21, 2004, **Medicine, Simvastatin**, from Dr Hai-Chi Keng
- (64) June 28, 2004, form letter (Jul 12, 12:00 pm, and 2:00 pm apts)
- (65) June 28, 2004, form letter (Jul 12, 12:30 pm apt)
- (66) June 30, 2004, form letter
- (67) July 5, 2004, telephone message, Ms Echeverria
- (68) July 8, 2004, Mr Gardner
- (69) July 12, 2004, form letter (you missed your appointment)
- (70) July 14, 2004, Ms Deborah Thompson (signed by Ms Campbell)
- (71) July 14, 2004, printout obtained from July 14 apt in Cottonwood
- (72) July 15, 2004, Dr Rindone
- (73) July 19, 2004, Mr Thomas Bast (handwritten on patient's July 14)
- (74) July 20, 2004, form letter
- (75) August 3, 2004, telephone message , Dr Gibson
- (76) August 4, 2004, telephone message, Dr Gibson, 12:03 pm
- (77) August 4, 2004, telephone message, Ms. Echeverria
- (78) August 4, 2004, telephone message, Dr Gibson, 5:46 pm
- (79) August 5, 2004, form letter, reminder
- (80) August 5, 2004, Ms Deborah Thompson (signed by Ms Campbell)
Enclosure of 55 pages

- (81) August 10, 2004, form letter, reminder
- (82) August 16, 2004, telephone message, Kirk
- (83) August 16, 2004, telephone message, Ms Russell
- (84) August 17, 2004, Dr Gibson
- (85) August 17, 2004, **Medicine, Coumadin**, from Dr Gibson, 5 week supply, with 1 refill
- (86) August 18, 2004, Mr Gardner
- (87) August 19, 2004, Dr Gibson
- (88) August 19, 2004, Mr Gardner (by Ms French)
- (89) August 21, 2004, Dr Gibson
- (90) August 23, 2004, Ms Russell
- (91) August 23, 2004, Mr Gardner (using email, 5:53 pm, of Ms French)
- (92) August 23, 2004, Mr Gardner (using email, 6:14 pm, of Ms French)
- (93) August 24, 2004, telephone message, Ms Echeverria
- (94) August 24, 2004, form letter, reminder
- (95) August 24, 2004, Ms Russell
- (96) August 26, 2004, Delivery failed to Deborah.Thompson@med.va.gov <mailto:Deborah.Thompson@med.va.gov>
- (97) August 26, 2004, Delivery failed to Thomas.Bast@med.va.gov <mailto:Thomas.Bast@med.va.gov>
- (98) August 26, 2004, Delivery failed to Barbara.Echeverria@med.va.gov <mailto:Barbara.Echeverria@med.va.gov>
- (99) August 26, 2004, Mr John Hook
- (100) August 27, 2004, Ms Claudia M. Shimkus
- (101) August 27, 2004, Ms Deborah Thompson
- (102) September 3, 2004, telephone message, Dr Ruebel
- (103) September 6, 2004, **Medicine, Coumadin**, from Dr Gibson, 2nd refill
- (104) September 13, 2004, Ms French
- (105) September 13, 2004, Dr Gibson, email 11:28 am
- (106) September 28, 2004, Form letter
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- (109) December 8, 2004, Transcript of recorded telephone message



DEPARTMENT OF VETERANS AFFAIRS
NORTHERN ARIZONA VA HEALTH CARE SYSTEM
PRESCOTT, ARIZONA 86313

VA 1

Dear Veteran:

In Reply Refer To: 649

Thank you for choosing the Northern Arizona VA Healthcare System at Prescott as your partner in healthcare.

Your application for healthcare has been processed. You have been assigned to the COTTONWOOD Team. If you do not receive an appointment in the mail within four (4) weeks, please call TELICARE at (928) 776-6197 or toll free 1-877-225-8262.

The financial information that you supplied has placed you in a co-payment category. This means that effective December 6, 2001, you will be assessed a co-payment charge of \$0.00 per preventive health visit; \$15.00 per primary care visit; or \$50.00 per specialty care visit and a \$7.00 for every thirty (30) days or less supply of medication. The VA can bill your private insurance company for some medical care provided. At the present time we cannot bill Medicare. We are collecting Medicare information in anticipation of future billing capability.

If you have any questions, please contact the Veterans Service Center at (928) 717-7501 or (928) 445-4860 ext. 6225.

Sincerely,

Doreen M. Luczkowski
Business Office Manager
Resource Management Service Line

COTTONWOOD
928-649-1532
208 COTTONWOOD LANE,
BUDDING ST

SANDY JONER
602-272-5551
x 7067

7th St & Indian School road
old section of Hospital

10/01/2002
07637

"one of the
cardiovascular
will see me"

Ward 4B

check in will see you, ... 14.

Melina

VA2

4214 office

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

if have to
reschedule

602 272-5551 7548
EX 1

5:15

NOV 15/02

cancel

10/16/02

S. JONES
OESD

Dear Mr. Anthony M Oconnell,

This is a reminder of the following appointment(s):

WEDNESDAY OCT 16, 2002 1:30 PM CARDIO-NEW (4B) Clinic

Please arrive at least 15 minutes before your appointment time. There are clinics in both the old and new building, so please ask for directions at an information desk and a customer service assistant will help you.

When you check in, please provide us with your insurance information, as well as any changes to your address or phone number. Any money collected from your insurance company will be used at this facility to improve our services to you.

If you are unable to keep this appointment(s), please call:

Centralized Scheduling
Monday - Friday, 8:00 am to 4:30
(602) 222-6501
1-800-359-8262 outside of Maricopa County, in Arizona

If you have urgent medical concerns before your appointment, Registered Nurses are available 24 hours a day/7 days a week:

Telephone Care Services
(602) 222-6550
1-888-214-7264 outside of Maricopa County, in Arizona

To check on the status of your appointments or to order medication refills, use our automated system at:

(602) 222-6598
1-800-359-8262 outside of Maricopa County, in Arizona

Sincerely,
The Staff of the Phoenix VA Medical Center
650 E. Indian School Rd.
Phoenix, AZ 85012

7:30-

10/07/2002
07637

VA 3

627-11855

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment(s):

TUESDAY OCT 22, 2002 10:30 AM 5-15-2 CARD URGENT CLINIC Clinic

Please bring this letter with you to your appointment. Please arrive at least 30 minutes prior to your scheduled Cardiology appointment, report to the EKG LAB in Building #38 Room #143A to have an electrocardiogram (EKG). Please bring a copy of your EKG with you to your Consult Clinic appointment on 1 South, Medical Subspecialties Clinic in Building #2 First Floor, Room #S102. If you report to your Cardiology appointment at least 10 minutes early you will help us to provide timely service. If you need a map one can be obtained at the volunteer desk in the lobby of Building #2 or Building #50. (You may find it most convenient for these appointments to enter using Building #50.)

If for some reason you cannot keep any of the appointment(s), please call (520) 792-1450 Ext. 6567 or 6568 at least 24 hours prior to your scheduled appointment date and other arrangements will be made.

We wish to remind you that overnight parking of recreational vehicles on Southern Arizona VA Health Care System grounds is prohibited, due to safety and liability reasons. If you have a recreational vehicle please contact the VA Police. We appreciate your cooperation with this requirement.

****PLEASE CHECK IN AND OUT WITH THE CLERK PRIOR TO AND AFTER YOUR VISIT****

Sincerely yours,

Mad So DR. 47 [unclear]

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

*Veterans Hospital
3601 S. 6th Ave.
Tucson, AZ 85723
ATTN: CARDIOLOGY
ANN: LY. 678/111C*

10/31/2002
07637

VA 4

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following appointment(s) at the Cottonwood Outpatient Clinic in Cottonwood, Arizona:

THURSDAY NOV 14, 2002 9:30 AM COTTONWOOD NP A NEW Clinic
Phone #: 649-1523 Location: 203 Candy Lane Suite 5B

Please check in for your appointment 15 minutes before your scheduled time.

Your healthcare needs are important to us. If for any reason, this is not a convenient appointment, and you need to cancel or reschedule please call TELICARE at: 1-877-225-8262 (toll free) 24 hours in advance.

Introducing the AudioReminder and AudioInquiry systems! These are to help our veterans by reminding you of your scheduled outpatient appointments. The AudioReminder will call you 2 days before your appointment and remind you of it! It will tell you the date and time and place of your appointment! It will even let you cancel your appointment right there on the phone if you'd like!

The AudioInquiry will let you call it and find out about your appointments! You can call AudioInquiry at 1-800-949-1005, extension 7470; just select the Appointment Inquiry option and find out about all your future appointments with us.

Please bring your health benefit card or health insurance information when coming for treatment.

** REMINDER, Cottonwood Outpatient Clinic works by appointment only, no walk-ins are seen by a health care provider. Please call 649-1523 to make your appointment.**

Thank you,

Cottonwood Outpatient Clinic
203 S. Candy Lane Suite 5B
Cottonwood, AZ 86326

11/13/2002
07637

VA 5

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

*7054. info.
subject
involvement
minutes.*

Dear Mr. Anthony M Oconnell,

You have the following clinic appointment(s) scheduled at the Northern Arizona VA Health Care System in Prescott, Arizona:

WEDNESDAY NOV 27, 2002 11:30 AM GU CLINIC AM (FB) Clinic
Phone #: 6661 Location: BLDG 107, 3B

Please check in 30 minutes before your scheduled time. If for any reason, this is not a convenient appointment and you need to reschedule or cancel, please call and ask for the extension listed above for the appointment.

The Audiorereminder system will call you 2 days before your appointment and remind you of the date, time and place of your appointment. The AudioInquiry system will let you call to find out about any future appointments in the next 30 days by calling locally 717-7470 or out of the area call 1-800-949-1005.

When coming for your appointment, please tell your team if there has been any change in your enrollment information.

Thank you,

Northern Arizona VA Health Care System
Prescott, Arizona 86313

*8:10 AM
6191-00104
6661. not name*

11/19/2002
07637

VA 6

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following clinic appointment(s)
at the Prescott V. A. Medical Center:

THURSDAY JAN 2, 2003 10:00 AM ECHOCARDIOGRAM Clinic
Phone #: EXT. 6629 Location: HOSPITAL ROOM 106

Please check in for your appointment 15 minutes before your scheduled time.

Your healthcare needs are important to us. If for any reason, this is not a convenient appointment and you need to reschedule or cancel call TELICARE at 1-877-225-8262 between 8:00am and 4:00pm.

Introducing the AudioReminder and AudioInquiry systems! These are to help our veterans by reminding you of your scheduled outpatient appointments. The AudioReminder will call you 2 days before your appointment and remind you of it! It will tell you the date and time and place of your appointment! It will even let you cancel your appointment right there on the phone if you'd like!

The AudioInquiry will let you call it and find out about your appointments! You can call locally at (928) 717-7470, if you are out of the Prescott area you can call 1-800-949-1005, extension 7470; just select the Appointment Inquiry option and find out about all your future appointments with us.

Please bring your health benefit card or health insurance information when coming for treatment.

Thank you,

V. A. Medical Center
Prescott, Arizona 86313

12/16/2002
07637

VA 7

Anthony M OConnell
45 Skyview Road
Sedona, Arizona 86336

Dear Mr. Anthony M OConnell,

This is a reminder of the following appointment(s):

TUESDAY DEC 31, 2002 3:00 PM DERM NEW CONSULT (COPPER) Clinic

Please arrive at least 15 minutes before your appointment time. There are clinics in both the old and new building, so please ask for directions at an information desk and a customer service assistant will help you.

When you check in, please provide us with your insurance information, as well as any changes to your address or phone number. Any money collected from your insurance company will be used at this facility to improve our services to you.

If you are unable to keep this appointment(s), please call:

Centralized Scheduling
Monday - Friday, 8:00 am to 4:30
(602) 222-6501
1-800-359-8262 outside of Maricopa County, in Arizona

If you have urgent medical concerns before your appointment, Registered Nurses are available 24 hours a day/7 days a week:

Telephone Care Services
(602) 222-6550
1-888-214-7264 outside of Maricopa County, in Arizona

To check on the status of your appointments or to order medication refills, use our automated system at:

(602) 222-6598
1-800-359-8262 outside of Maricopa County, in Arizona

Sincerely,
The Staff of the Phoenix VA Medical Center
650 E. Indian School Rd.
Phoenix, AZ 85012

12/19/2002
07637

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

(9) KCM "dtd" ^{VA 8} ECHO
Does not work
for VA)

(2) Antonio is in
records, will be
to send up copy.

Dear Mr. Anthony M Oconnell,

You have the following clinic appointment(s)
at the Prescott V. A. Medical Center:

THURSDAY JAN 2, 2003 10:00 AM ECHOCARDIOGRAM Clinic
Phone #: EXT. 6629 Location: HOSPITAL ROOM 106

Please check in for your appointment 15 minutes before your scheduled
time.

Your healthcare needs are important to us. If for any reason, this is not
a convenient appointment and you need to reschedule or cancel call
TELICARE at 1-877-225-8262 between 8:00am and 4:00pm.

Introducing the AudioReminder and AudioInquiry systems! These are to help
our veterans by reminding you of your scheduled outpatient appointments.
The AudioReminder will call you 2 days before your appointment and remind
you of it! It will tell you the date and time and place of your
appointment! It will even let you cancel your appointment right there on
the phone if you'd like!

The AudioInquiry will let you call it and find
out about your appointments! You can call locally at (928) 717-7470, if
you are out of the Prescott area you can call 1-800-949-1005, extension
7470; just select the Appointment Inquiry option and find out about all
your future appointments with us.

Please bring your health benefit card or health insurance information when
coming for treatment.

Thank you,

V. A. Medical Center
Prescott, Arizona 86313

12/25/2002

07637

VA 9

ANTHONY M OCOINELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oco: 11,

You have the following clinic appointment(s) scheduled at the Northern Arizona VA Health Care System in Prescott, Arizona:

WEDNESDAY JAN 8, 2003 1:40 PM UROLOGY PM (FB) Clinic
Phone #: 6661 Location: BLDG 107, 3B

Please check in 30 minutes before your scheduled time. If for any reason, this is not a convenient appointment and you need to reschedule or cancel, please call and ask for the extension listed above for the appointment.

The AudioReminder system will call you 2 days before your appointment and remind you of the date, time and place of your appointment. The AudioInquiry system will let you call to find out about any future appointments in the next 30 days by calling locally 717-7470 or out of the area call 1-800-949-0555.

When coming for your appointment, please tell your team if there has been any change in your enrollment information.

Thank you,

Northern Arizona Health Care System
Prescott, Arizona 86303

01/02/2003
07637

VA 10

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment(s). Please bring this letter with you when you report for your appointment.

REPORT TO: MEDICAL SUBSPECIALITES AREA
BUILDING 2, 1ST FLOOR, ROOM S102

MONDAY JAN 13, 2003 1:30 PM 5-05-2 CARD ERICSON Clinic

If, for some reason you cannot keep any of the appointment(s), please call (520) 792-1450 option 4, Patient Service Center within 24 hours of your scheduled appointment date and other arrangements will be made.

Please bring a current list of all medications you are taking (dosages and times). Include Medicatons you have received from other practitoners. Over the counter medications nutrients, supplements, and herbal therapies should also be included.

We wish to remind you that overnight parking of recreational vehicles on Southern Arizona VA Health Care grounds is prohibited due to safety and liability reasons. We appreciate your cooperation with this requirement.

PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

01/08/2003
07637

VA 11

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

We are concerned about your health. You missed your appointment in the following clinic without notifying us in advance:

WEDNESDAY JAN 8, 2003 1:40 PM UROLOGY PM (FB) Clinic
Phone #: 6661 Location: BLDG 107, 3B

So we can meet your healthcare needs, keeping your appointment is important. Please call 1-800-949-1005 and ask for the appropriate clinic extension listed above or call TELICARE at 1-877-225-8262 between 8:00am and 4:00pm. if you cannot make your scheduled appointment or if you would like to reschedule this appointment.

The AudioReminder will call you 2 days before your appointment and remind you of the date, time and place of your appointment. It will even let you cancel your appointment.

The AudioInquiry will let you call and find out about your future appointments in the next 30 days. You can call locally at (928) 717-7470, if you are out of the Prescott area you can call 1-800-949-1005, extension 7470.

Thank You,

Northern Arizona VA Health Care System
Prescott, Arizona 86313

01/13/2003
07637

VA 12

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

GREETINGS from the Southern Arizona VA Health Care System in Tucson, Az. Your health care is important to us. We see that you missed an appointment/s on:

MONDAY JAN 13, 2003 1:30 PM 5-05-2 CARD ERICSON Clinic

If you would like to reschedule your appointment. Please call 520-792-1450 option 4 or 1-800-470-8262 option 4 and we will be happy to reschedule for you.

Should you require medical attention of a more immediate nature please call our "TLC" (Telephone Link Care) line at 520-629-4900 or 1-800-470-8262 option #7. We will do all we can to accommodate your health care needs.

If you have any questions concerning this or any other appointment/s do not hesitate to call our Patient Service Center at 1-800-470-8262 or 520-792-1450 option 4.

THANK YOU FOR CHOOSING THE VA HOSPITAL AS YOUR HEALTH CARE PROVIDER
"WE CHOOSE TO CARE"

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

02/27/2003
07637

VA 13

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following appointment(s) at the Cottonwood Outpatient Clinic in Cottonwood, Arizona:

THURSDAY MAR 13, 2003 9:30 AM COTTONWOOD (FASTING) LAB LPN Clinic
Phone #: 928-649-1523 Location: 203 Candy Lane

Please check in for your appointment 15 minutes before your scheduled time.

Your healthcare needs are important to us. If for any reason, this is not a convenient appointment, and you need to cancel or reschedule please call TELICARE at: 1-877-225-8262 (toll free) 24 hours in advance.

Introducing the AudioReminder and AudioInquiry systems! These are to help our veterans by reminding you of your scheduled outpatient appointments. The AudioReminder will call you 2 days before your appointment and remind you of it! It will tell you the date and time and place of your appointment! It will even let you cancel your appointment right there on the phone if you'd like!

The AudioInquiry will let you call it and find out about your appointments! You can call AudioInquiry at 1-800-949-1005, extension 7470; just select the Appointment Inquiry option and find out about all your future appointments with us.

Please bring your health benefit card or health insurance information when coming for treatment.

** REMINDER, Cottonwood Outpatient Clinic works by appointment only, no walk-ins are seen by a health care provider. Please call 649-1523 to make your appointment.**

Thank you,

Cottonwood Outpatient Clinic
203 S. Candy Lane Suite 5B
Cottonwood, AZ 86326



DEPARTMENT OF VETERANS AFFAIRS
Northern Arizona Healthcare System
Prescott AZ 86313
March 24, 2003

VA 14

In Reply Refer To: 649/00

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona 86336

Dear Mr. O'Connell:

Thank you for your suggestion in your recent e-mail to Senator McCain. Your suggestion has been referred to our Information Systems Service Line for consideration of using e-mail to communicate with our various clinics at the Northern Arizona VA Health Care System.

We apologize for the confusion that you encountered. Your appointment status has been changed to "canceled by patient" rather than "no-show". You should have received a call from the clinic inquiring if you wished to be rescheduled.

Your issue with the Southern Arizona VA Health Care System has been forwarded to Mr. Gardner, Health Care System Director.

If you have any further problems, please contact our Patient Advocate, Mrs. Barbara Echeverria at 1-800-949-1005 Ext. 6008.

Sincerely,

A handwritten signature in cursive script, reading "Patricia A. McKlem", is positioned above the printed name.

Patricia A. McKlem
Health Care System Director



DEPARTMENT OF VETERANS AFFAIRS
Southern Arizona VA Health Care System
Tucson, AZ 85723

VA 15

In Reply Refer To: 678/5-136PSC

APR 09 2003

Mr. Anthony O'Connell
45 Skyview Road
Sedona, AZ 86336.

Dear Mr. O'Connell:

I am writing in response to your correspondence to Senator John McCain dated February 25, 2003 regarding your concern over communication with the Southern Arizona VA Health Care System.

The Supervisor of the Patient Service Center was asked to look into the problem that resulted in your appointment of January 13, 2003 being entered as a no-show. The clinic you were scheduled to be seen in is a restricted clinic and only the Cardiology staff may schedule or cancel an appointment for a patient.

The no-show letter you provided gave directions to contact either scheduling or TLC for a new appointment and that was not correct. The Supervisor of PSC contacted the Cardiology department to obtain the correct phone number to call for appointments. We will update that information on the letters sent to Cardiology patients.

I would like to thank you for bringing this to our attention and I apologize for any inconvenience this may have caused. We value and respect the veterans we serve. Mrs. Sherrie Miller, Patient Service Center Supervisor in the Business Service Line, is available should you have any questions pertaining to this response. You may contact Mrs. Miller at (520) 792-1450, extension 6654.

Sincerely,

A handwritten signature in black ink, appearing to read "JH Gardner", is located above the typed name of Jonathan H. Gardner.

Jonathan H. Gardner, FACHE
Director
Southern Arizona
VA Health Care System

Cardiac ER

*Cardiac dept -
2nd floor -
1/3*

04/09/2003
07637

VA 16

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

200-

This is a reminder of the following clinic appointment(s). Please bring this letter with you when you report for your appointment.

REPORT TO: MEDICAL SUBSPECIALITES AREA
BUILDING 2, 1ST FLOOR, ROOM S102

THURSDAY MAY 1, 2003 2:30 PM 5-05-2 CARD ERICSON Clinic

If, for some reason you cannot keep any of the appointment(s), please call (520) 792-1450 option 4, Patient Service Center within 24 hours of your scheduled appointment date and other arrangements will be made.

Please bring a current list of all medications you are taking (dosages and times). Include Medicatons you have received from other practitoners. Over the counter medications nutrients, supplements, and herbal therapies should also be included.

We wish to remind you that overnight parking of recreational vehicles on Southern Arizona VA Health Care grounds is prohibited due to safety and liability reasons. We appreciate your cooperation with this requirement.

****PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT****

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

04/10/2003
07637

VA 17

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment(s). Please bring this letter with you when you report for your appointment.

REPORT TO: MEDICAL SUBSPECIALITES AREA
BUILDING 2, 1ST FLOOR, ROOM S102

THURSDAY MAY 1, 2003 2:30 PM 5-05-2 CARD ERICSON Clinic

If, for some reason you cannot keep any of the appointment(s), please call (520) 792-1450 option 4, Patient Service Center within 24 hours of your scheduled appointment date and other arrangements will be made.

Please bring a current list of all medications you are taking (dosages and times). Include Medicatons you have received from other practitoners. Over the counter medications nutrients, supplements, and herbal therapies should also be included.

We wish to remind you that overnight parking of recreational vehicles on Southern Arizona VA Health Care grounds is prohibited due to safety and liability reasons. We appreciate your cooperation with this requirement.

PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

05/01/2003
07637

VA 18

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

GREETINGS from the Southern Arizona VA Health Care System in Tucson, Az. Your health care is important to us. We see that you missed an appointment/s on:

THURSDAY MAY 1, 2003 2:30 PM 5-05-2 CARD ERICSON Clinic

If you would like to reschedule your appointment. Please call 520-792-1450 option 4 or 1-800-470-8262 option 4 and we will be happy to reschedule for you.

Should you require medical attention of a more immediate nature please call our "TLC" (Telephone Link Care) line at 520-629-4900 or 1-800-470-8262 option #7. We will do all we can to accommodate your health care needs.

If you have any questions concerning this or any other appointment/s do not hesitate to call our Patient Service Center at 1-800-470-8262 or 520-792-1450 option 4. —

THANK YOU FOR CHOOSING THE VA HOSPITAL AS YOUR HEALTH CARE PROVIDER
"WE CHOOSE TO CARE"

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

05/23/2003
07637

VA 19

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment(s). Please bring this letter with you when you report for your appointment.

REPORT TO: MEDICAL SUBSPECIALITES AREA
BUILDING 2, 1ST FLOOR, ROOM S102

MONDAY JUN 23, 2003 2:00 PM 5-05-2 CARD ERICSON Clinic

If, for some reason you cannot keep any of the appointment(s), please call (520) 792-1450 option 4, Patient Service Center within 24 hours of your scheduled appointment date and other arrangements will be made.

Please bring a current list of all medications you are taking (dosages and times). Include Medicatons you have received from other practitoners. Over the counter medications nutrients, supplements, and herbal therapies should also be included.

We wish to remind you that overnight parking of recreational vehicles on Southern Arizona VA Health Care grounds is prohibited due to safety and liability reasons. We appreciate your cooperation with this requirement.

PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

06/02/2003
07637

VA 20

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment(s). Please bring this letter with you when you report for your appointment.

REPORT TO: MEDICAL SUBSPECIALITES AREA
BUILDING 2, 1ST FLOOR, ROOM S102

MONDAY JUN 23, 2003 2:00 PM 5-05-2 CARD ERICSON Clinic

If, for some reason you cannot keep any of the appointment(s), please call (520) 792-1450 option 4, Patient Service Center within 24 hours of your scheduled appointment date and other arrangements will be made.

Please bring a current list of all medications you are taking (dosages and times). Include Medicatons you have received from other practitoners. Over the counter medications nutrients, supplements, and herbal therapies should also be included.

We wish to remind you that overnight parking of recreational vehicles on Southern Arizona VA Health Care grounds is prohibited due to safety and liability reasons. We appreciate your cooperation with this requirement.

PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

08/26/2003
07637

VA 21

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment(s). Please bring this letter with you when you report for your appointment.

REPORT TO: MEDICAL SUBSPECIALITES AREA
BUILDING 2, 1ST FLOOR, ROOM S102

TUESDAY SEP 23, 2003 2:00 PM 5-05-2 CARD ERICSON Clinic

If, for some reason you cannot keep any of the appointment(s), please call (520) 792-1450 option 4, Patient Service Center within 24 hours of your scheduled appointment date and other arrangements will be made.

Please bring a current list of all medications you are taking (dosages and times). Include Medicatons you have received from other practitoners. Over the counter medications nutrients, supplements, and herbal therapies should also be included.

We wish to remind you that overnight parking of recreational vehicles on Southern Arizona VA Health Care grounds is prohibited due to safety and liability reasons. We appreciate your cooperation with this requirement.

PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

EKG
PT (3) V001
check X-ray?

09/02/2003
07637
VA 22

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment(s). Please bring this letter with you when you report for your appointment.

REPORT TO: MEDICAL SUBSPECIALITES AREA
BUILDING 2, 1ST FLOOR, ROOM S102

TUESDAY SEP 23, 2003 2:00 PM 5-05-2 CARD ERICSON Clinic

If, for some reason you cannot keep any of the appointment(s), please call (520) 792-1450 option 4, Patient Service Center within 24 hours of your scheduled appointment date and other arrangements will be made.

Please bring a current list of all medications you are taking (dosages and times). Include Medicatons you have received from other practitoners. Over the counter medications nutrients, supplements, and herbal therapies should also be included.

We wish to remind you that overnight parking of recreational vehicles on Southern Arizona VA Health Care grounds is prohibited due to safety and liability reasons. We appreciate your cooperation with this requirement.

****PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT****

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

09/02/2003
07637

VA 23

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following clinic appointment(s) scheduled at the Northern Arizona VA Health Care System in Prescott, Arizona:

MONDAY SEP 29, 2003 10:30 AM HEM/ONC (FB) Clinic
HOSPITAL 2B RM 254

Please check in 30 minutes before your scheduled time. If for any reason, this is not a convenient appointment and you need to reschedule or cancel, please call (928) 445-4860 and ask for the clinic name listed above for the appointment.

The Audioremind system will call you 2 days before your appointment and remind you of the date, time and place of your appointment. The AudioInquiry system will let you call to find out about any future appointments in the next 30 days by calling locally 717-7470 or out of the area call 1-800-949-1005.

When coming for your appointment, please tell your team if there has been any change in your enrollment information.

Thank you,

Northern Arizona VA Health Care System
Prescott, Arizona 86313

9/24/03

Dear Veteran,

VA 24

page 1 of 3

The enclosed authorization allows you to choose your own provider for service stated. Please present one copy of the authorization to your provider of choice, and be sure to inform them that they will be paid according to the VA schedule. This may not be the total amount that they bill.

If they will not accept VA payment for a lesser amount than billed, or if they require you to make payment yourself, you may want to choose a different provider for the medical service.

VA will not be able to reimburse you for any out-of-pocket expenses that you incur as a result of this Fee medical service.

VA is only allowed to pay according to the VA schedule unless the provider has a contract with VA.

If you have any questions about these statements, please call Fee Basis at 928-776-6030.

Department of Veterans Affairs
REQUEST FOR OUTPATIENT SERVICES

ID Card Number:

(1) Veterans Name ANTHONY M OCONNELL	(2) ID Number [REDACTED]	Period of Validity FROM: Sep 24, 2003 TO: Nov 30, 2003
(3) ADDRESS 45 SKYVIEW ROAD SEDONA AZ 86336	DATE OF ISSUE Sep 26, 2003	CONDITIONS FOR WHICH SERVICES ARE REQUESTED (DESCRIPTION) MALIGNANT MELANOMA OF SKIN (172.9)
Name and Address of Fee Participant		AUTHORIZATION #: 66524-2

VA 24
page 2 of 3

AUTHORIZATION REMARKS

APPROVED BY DR.MELVIN FOR DERMATOLOGY CONSULT FOR RECOMMENDATIONS ONLY.PROVIDER OF PATIENTS CHOICE. PLEASE SEND DR.NOTES AND A COPY OF THIS AUTHORIZATION WITH BILLING.

DLJ092603

FOR VA USE ONLY

(5) STATE CODE ANTHONY 4	(6) COUNTY CODE 025	(7) TYPE OF PATIENT 10	(8) YEAR OF BIRTH 1941	(9) WAR 7	(10) PURPOSE 09
STATION OF JURISDICTION SKYV Veterans Administration N Ariz VA Health Care System ATTN Fee Basis PRESCOTT AZ 86313				(11) CODE SHORT TERM - 1	(12) SEX MALE (13) POW NO
TELEPHONE: 928-445-4860				APPROVED BY (Name and Title) ... AUTHORIZING PHYSICIAN	

Information On Veterans Administration Program

Acceptance of this request to render the prescribed services will constitute an agreement which is subject to the following:

- I. SERVICES. If services are not initiated, please return this document to the Station of Jurisdiction with a brief explanation. Unless approved by the VA, services are limited in type and extent to those shown.
- II. PERIOD OF VALIDITY. Service must be performed within the period of validity indicated. If a longer time is needed, please request an extension.
- III. REPORTS. Clinical reports are required when an examination only has been requested. Please submit reports promptly to the Station Of Jurisdiction.
- IV. STATEMENT OF ACCOUNTS. Submit a Statement of Account in your usual manner. Your statement must include: (1) Patient's Name; (2) Identification NO.; (3) Treatment (CPT) and Dates Rendered; and (4) Fees.
- V. FEES. Fees claimed may not exceed those made to the general public for like services.
- VI. PAYMENT. Payment by the VA for services rendered and approved is payment in full.
- VII. HOSPITALIZATION. When a need for hospital care is indicated, please call the Station of Jurisdiction for assistance in admitting the veteran to a VA hospital.
- VIII. INQUIRIES. Additional information when required may be obtained by contacting the Station Of Jurisdiction.

VA Form 10-7079

Date Printed: Sep 26, 2003

Consult Request: Consult

|Consult No.: 79967

To: FEE BASIS

From: COTTONWOOD RN

|Requested: 09/24/2003 11:46 am

Requesting Facility: NORTHERN ARIZONA HCS

|ATTENTION: MELVIN, CYNTHIA L

VA 24

page 3 of 3

Current Primary Care Provider: BAST, THOMAS A

Current Primary Care Team: COTTONWOOD

REASON FOR REQUEST: (Complaints and findings)

Specify the Specialty Requested: Here Onch req of DR Jackson but unable to do here.

Pnt is not SCD and does not wish to go to PHX or Tuscon. (lives in Sedona)

History:

61 yo with report of two melanoma lesions, and he states he needs the annual body check/screening.

Has had Jvsl by-pass in Tucson and has had some f/u appts there and one would think that a Tucson Derm apt could be made to coincide with a cardiology f/u.

Don't know what to advise....I think we need objective documentation and then we can refer or deny with greater knowledge.

PROVISIONAL DIAG: Malignant melanoma of skin (172.9)

REQUESTED BY:

BAST, THOMAS A

APN

(Pager:)

(Phone: 7341)

PLACE:

|Consultant's choice

SERVICE RENDERED AS:

|Outpatient

URGENCY:

|Routine

CHART COPY

No Consultation Results available.

(Administrative Complete Comment)

Entered by: NOEL, FRANCES J - 09/25/2003 2:19 pm

Responsible Person: NOEL, FRANCES J

Approved by Dr. Melvin for Dermatology consult for recommendations only.
Provider of patients choice.

AUTHOR & TITLE:

|DATE:

ID #: _____ |ORGANIZATION: NORTHERN ARIZONA |REG #: _____ |LOC: COTTONWOOD

O'CONNELL, ANTHONY M NSC NSC VETERAN

10/25/1941

45 SKYVIEW ROAD

CONSULTATION SHEET

Standard Form 513 (Rev 9-77)

10/01/2003
07637

VA 25

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment(s):

TUESDAY MAR 9, 2004 10:00 AM 5-20 CARD ECHO Clinic

Please check in with the Cardiology Office, Building 38, Room A 114 when you arrive for your appointment. If you need a map one can be obtained at the volunteer desk in the lobby of Building 2 or Building 50.

If, for some reason you cannot keep any of the appointment(s), please call (520) 629-4624 within 24 hours of your scheduled appointment date and other arrangements will be made.

We wish to remind you that overnight parking of recreational vehicles on Southern Arizona VA Health Care grounds is prohibited due to safety and liability reasons. We appreciate your cooperation with this requirement.

Please bring this letter with you when you report for your appointment.

****PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT****

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

10/01/2003
07637

VA 26

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment(s). Please bring this letter with you when you report for your appointment.

REPORT TO: MEDICAL SUBSPECIALITES AREA
BUILDING 2, 1ST FLOOR, ROOM S102

TUESDAY MAR 9, 2004 1:00 PM 5-50 CARD BROWER Clinic

If, for some reason you cannot keep any of the appointment(s), please call (520) 792-1450 option 4, Patient Service Center within 24 hours of your scheduled appointment date and other arrangements will be made.

Please bring a current list of all medications you are taking (dosages and times). Include Medicatons you have received from other practitoners. Over the counter medications nutrients, supplements, and herbal therapies should also be included.

We wish to remind you that overnight parking of recreational vehicles on Southern Arizona VA Health Care grounds is prohibited due to safety and liability reasons. We appreciate your cooperation with this requirement.

****PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT****

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

10/06/2003
07637

VA 27

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

New Appt @
11.4 @ 1400 w/
Dr Ruebel

Dear Mr. Anthony M Oconnell,

CANCELLATION NOTICE

The following appointment has been cancelled:

MONDAY NOV 10, 2003 9:00 AM 55-3-1 !!UROL WALKER NEW PT Clinic

If this letter indicates a new appointment time that is inconvenient for you, please call (520) 792-1450 option 4 or 1-800-470-8262 option 4 to discuss other arrangements. If a new appointment is not listed in this letter, you will receive a letter in the near future giving you a new appointment date and time.

If appointment(s) are for one of the following specialty clinics, please call the clinic directly:

MENTAL HEALTH CLINIC (520) 629-4625
DENTAL CLINIC (520) 629-1842
PTSD CLINIC (520) 629-4625
COMPENSATION & PENSION (RATINGS) (520) 629-4662

We regret any inconvenience this clinic cancellation may cause you.

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

10/14/2003
07637

VA 28

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment(s):

TUESDAY NOV 4, 2003 2:00 PM 55-0-1 !!UROL RUEBEL NEW PT Clinic

Please check in with the Clinic Clerk in Building 2, Second Floor, 2 North A, when you arrive for your appointment. If you need a map one can be obtained at the volunteer desk in the lobby of Bldg #2 or Bldg #50.

If, for some reason you cannot keep any of the appointment(s), please call (520) 792-1450, extension 6905 within 24 hours of your scheduled appointment date and other arrangements will be made.

If you are using DAV transportation, please call DAV three to five days in advance of your appointment to schedule your ride at (520) 792-1450, extension 6959.

We wish to remind you that overnight parking of recreational vehicles on Southern Arizona Health Care System grounds is prohibited due to safety and liability reasons. We appreciate your cooperation with this requirement.

Please bring this letter with you when you report for your appointment.

****PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT****

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

10/14/2003
07637

VA 29

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment(s):

WEDNESDAY NOV 5, 2003 10:00 AM 6-90 DERM PROCEDURES Clinic

EPlease bring this letter with you and report to the 1 South, Medical Subspecialties Clinc Area on the 1st floor of Building #2, Room S102 at least 15 minutes prior to your appointment time. If you need a map one can be obtained at the volunteer desk in the lobby of Building #2 or Building #50.

If, for some reason you cannot keep any of the appointment(s), please call (520) 792-1450 option 4, Patient Service Center no later than 24 hours of your scheduled appointment date and other arrangements will be made.

We wish to remind you that overnight parking of recreational vehicles on Southern Arizona VA Health Care System grounds is prohibited, due to safety and liabilitiy reasons. We appreciate your cooperation with this requirement.

****PLEASE CHECK IN AND OUT WITH THE CLERK PRIOR AND AT THE CONCLUSION OF YOUR VISIT****

Sincerly yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

10/15/2003
07637

VA 30

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment(s):

WEDNESDAY NOV 5, 2003 10:00 AM 6-90 DERM PROCEDURES Clinic

Please bring this letter with you and report to the 1 South, Medical Subspecialties Clinic Area on the 1st floor of Building #2, Room S102 at least 15 minutes prior to your appointment time. If you need a map one can be obtained at the volunteer desk in the lobby of Building #2 or Building #50.

If, for some reason you cannot keep any of the appointment(s), please call (520) 792-1450 option 4, Patient Service Center no later than 24 hours of your scheduled appointment date and other arrangements will be made.

We wish to remind you that overnight parking of recreational vehicles on Southern Arizona VA Health Care System grounds is prohibited, due to safety and liability reasons. We appreciate your cooperation with this requirement.

****PLEASE CHECK IN AND OUT WITH THE CLERK PRIOR AND AT THE CONCLUSION OF YOUR VISIT****

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

10/22/2003
07637

VA 31

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment(s):

WEDNESDAY NOV 5, 2003 10:00 AM 6-90 DERM PROCEDURES Clinic

Please bring this letter with you and report to the 1 South, Medical Subspecialties Clinic Area on the 1st floor of Building #2, Room S102 at least 15 minutes prior to your appointment time. If you need a map one can be obtained at the volunteer desk in the lobby of Building #2 or Building #50.

If, for some reason you cannot keep any of the appointment(s), please call (520) 792-1450 option 4, Patient Service Center no later than 24 hours of your scheduled appointment date and other arrangements will be made.

We wish to remind you that overnight parking of recreational vehicles on Southern Arizona VA Health Care System grounds is prohibited, due to safety and liability reasons. We appreciate your cooperation with this requirement.

****PLEASE CHECK IN AND OUT WITH THE CLERK PRIOR AND AT THE CONCLUSION OF YOUR VISIT****

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

10/22/2003
07637

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

4 or 5 - VA 32

Dear Mr. Anthony M Oconnell,

You have the following clinic appointment(s) scheduled at the Northern Arizona VA Health Care System in Prescott, Arizona:

WEDNESDAY NOV 5, 2003 2:10 PM UROLOGY PM (FB) Clinic
BLDG 107, 5TH FLOOR

Please check in 30 minutes before your scheduled time. If for any reason, this is not a convenient appointment and you need to reschedule or cancel, please call (928) 445-4860 and ask for the clinic name listed above for the appointment.

The Audioremind system will call you 2 days before your appointment and remind you of the date, time and place of your appointment. The AudioInquiry system will let you call to find out about any future appointments in the next 30 days by calling locally 717-7470 or out of the area call 1-800-949-1005.

When coming for your appointment, please tell your team if there has been any change in your enrollment information.

Thank you,

Northern Arizona VA Health Care System
Prescott, Arizona 86313

11/05/2003
07637

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Wed.
765

VA 33
Can be
it's
day before
+ that's given
cancel walk
CSherman
11/21/03
10:50 AM

Dear Mr. Anthony M Oconnell,

You have the following clinic appointment(s) scheduled at the Northern Arizona VA Health Care System in Prescott, Arizona:

WEDNESDAY NOV 26, 2003 9:30 AM UROLOGY AM (FB) Clinic
BLDG 107, 5TH FLOOR

Please check in 30 minutes before your scheduled time. If for any reason, this is not a convenient appointment and you need to reschedule or cancel, please call (928) 445-4860 and ask for the clinic name listed above for the appointment.

The Audiore minder system will call you 2 days before your appointment and remind you of the date, time and place of your appointment. The AudioInquiry system will let you call to find out about any future appointments in the next 30 days by calling locally 717-7470 or out of the area call 1-800-949-1005.

When coming for your appointment, please tell your team if there has been any change in your enrollment information.

Thank you,

Northern Arizona VA Health Care System
Prescott, Arizona 86313

11/12/2003
07637

2nd
notice VA 34

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following clinic appointment(s) scheduled at the Northern Arizona VA Health Care System in Prescott, Arizona:

WEDNESDAY NOV 26, 2003 9:30 AM UROLOGY AM (FB) Clinic
BLDG 107, 5TH FLOOR

Please check in 30 minutes before your scheduled time. If for any reason, this is not a convenient appointment and you need to reschedule or cancel, please call (928) 445-4860 and ask for the clinic name listed above for the appointment.

The Audioremind system will call you 2 days before your appointment and remind you of the date, time and place of your appointment. The AudioInquiry system will let you call to find out about any future appointments in the next 30 days by calling locally 717-7470 or out of the area call 1-800-949-1005.

When coming for your appointment, please tell your team if there has been any change in your enrollment information.

Thank you,

Northern Arizona VA Health Care System
Prescott, Arizona 86313

VA 35

N OF YOUR VISIT**
 1180 +
 May 2005
 1651
 11/24
 40
 1651
 11/24
 40
 1651

12/03/2003
07637

VA 36

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

*call 14
Linda*

NO

Dear Mr. Anthony M Oconnell,

You have the following appointment(s) at the Cottonwood Outpatient Clinic in Cottonwood, Arizona:

WEDNESDAY DEC 17, 2003 9:30 AM COTTONWOOD (FASTING) LAB LPN Clinic
203 Candy Lane

Please check in for your appointment 15 minutes before your scheduled time.

Your healthcare needs are important to us. If for any reason, this is not a convenient appointment, and you need to cancel or reschedule please call TELICARE at: 1-877-225-8262 (toll free) 24 hours in advance.

Introducing the AudioReminder and AudioInquiry systems! These are to help our veterans by reminding you of your scheduled outpatient appointments. The AudioReminder will call you 2 days before your appointment and remind you of it! It will tell you the date and time and place of your appointment! It will even let you cancel your appointment right there on the phone if you'd like!

The AudioInquiry will let you call it and find out about your appointments! You can call AudioInquiry at 1-800-949-1005, extension 7470; just select the Appointment Inquiry option and find out about all your future appointments with us.

Please bring your health benefit card or health insurance information when coming for treatment.

**** REMINDER, Cottonwood Outpatient Clinic works by appointment only, no walk-ins are seen by a health care provider. Please call 649-1523 to make your appointment.****

Thank you,

Cottonwood Outpatient Clinic
203 S. Candy Lane Suite 5B
Cottonwood, AZ 86326

12/17/2003
07637

DEAN PHOENIX
I HAVE TO
CANCEL THIS
DERM APPOINTMENT
I HAVE A DERMATOLOGY
APPT WITH DR. THURSON, VA
SORRY FOR THE
INCONVENIENCE.
THANK YOU
[Signature]

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

VA 37

cancel phone
by 12:00 PM
12/20/03

Dear Mr. Anthony M Oconnell, (last 4 7637)

This is a reminder of the following appointment(s):

WEDNESDAY JAN 28, 2004 1:30 PM DERM TARGOVNIK NEW (COPPER) Clinic

There are clinics in both the Ambulatory Care building located on 3rd St & Indian School and the main hospital building located on 7th St & Indian School, so please ask for directions at an information desk and a customer service assistant will help you.

When you check in, please provide us with your insurance information, as well as any changes to your address or phone number. Any money collected from your insurance company will be used at this facility to improve our services to you.

If you are unable to keep this appointment(s), please call:

Centralized Scheduling
Monday - Friday, 8:00 am to 4:00 pm

(602) 222-6501

1-800-359-8262 outside of Maricopa County, in Arizona

If you have urgent medical concerns before your appointment, Registered Nurses are available 24 hours a day/7 days a week:

Telephone Care Services

(602) 222-6550

1-888-214-7264 outside of Maricopa County, in Arizona

Sincerely,
The Staff of the Phoenix VA Medical Center
650 E Indian School Rd
Phoenix, AZ 85012

helped
back
very
(nice lady)

12/22/2003
07637

where's pharmacist?
VA 38

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following clinic appointment(s)
at the Prescott V. A. Medical Center:

MONDAY	JAN 5, 2004	10:20 AM EKG AM Clinic	<i>PT 10:20</i> <i>NO FAST</i>
		HOSPITAL ROOM 106	
MONDAY	JAN 5, 2004	11:00 AM LABORATORY (FASTING) Clinic	
		HOSPITAL RM 106	
MONDAY	JAN 5, 2004	11:30 AM XRAY/IMAGING2 Clinic	
		VA MEDICAL CENTER RM 145	

Please check in for your appointment 15 minutes before your scheduled time.

PLEASE NOTE: FOR LAB ONLY PLEASE CHECK IN AT THE APPOINTED TIME.

Your healthcare needs are important to us. If for any reason, this is not a convenient appointment and you need to reschedule or cancel call TELICARE at 1-877-225-8262 between 8:00am and 4:00pm.

Introducing the AudioReminder and AudioInquiry systems! These are to help our veterans by reminding you of your scheduled outpatient appointments. The AudioReminder will call you 2 days before your appointment and remind you of it! It will tell you the date and time and place of your appointment! It will even let you cancel your appointment right there on the phone if you'd like!

The AudioInquiry will let you call it and find out about your appointments! You can call locally at (928) 717-7470, if you are out of the Prescott area you can call 1-800-949-1005, extension 7470; just select the Appointment Inquiry option and find out about all your future appointments with us.

Please bring your health benefit card or health insurance information when coming for treatment.

Thank you,

V. A. Medical Center
Prescott, Arizona 86313

12/22/2003
07637

60
EKA form

VA 39

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following clinic appointment(s) scheduled at the Northern Arizona VA Health Care System in Prescott, Arizona:

MONDAY JAN 5, 2004 1:00 PM ORANGE MD B NEW PATIENTS Clinic
NEW PRIMARY CARE AREA

Please check in 30 minutes before your scheduled time. If for any reason, this is not a convenient appointment and you need to reschedule or cancel, please call (928) 445-4860 and ask for the clinic name listed above for the appointment.

The Audioremind system will call you 2 days before your appointment and remind you of the date, time and place of your appointment. The AudioInquiry system will let you call to find out about any future appointments in the next 30 days by calling locally 717-7470 or out of the area call 1-800-949-1005.

When coming for your appointment, please tell your team if there has been any change in your enrollment information.

Thank you,

Northern Arizona VA Health Care System
Prescott, Arizona 86313

01/02/2004
07637

VA 40

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following appointment(s) at the Cottonwood Outpatient Clinic in Cottonwood, Arizona:

FRIDAY JAN 16, 2004 8:30 AM COTTONWOOD (FASTING) LAB LPN Clinic
203 Candy Lane

Please check in for your appointment 15 minutes before your scheduled time.

Your healthcare needs are important to us. If for any reason, this is not a convenient appointment, and you need to cancel or reschedule please call TELICARE at: 1-877-225-8262 (toll free) 24 hours in advance.

Introducing the AudioReminder and AudioInquiry systems! These are to help our veterans by reminding you of your scheduled outpatient appointments. The AudioReminder will call you 2 days before your appointment and remind you of it! It will tell you the date and time and place of your appointment! It will even let you cancel your appointment right there on the phone if you'd like!

The AudioInquiry will let you call it and find out about your appointments! You can call AudioInquiry at 1-800-949-1005, extension 7470; just select the Appointment Inquiry option and find out about all your future appointments with us.

Please bring your health benefit card or health insurance information when coming for treatment.

** REMINDER, Cottonwood Outpatient Clinic works by appointment only, no walk-ins are seen by a health care provider. Please call 649-1523 to make your appointment.**

Thank you,

Cottonwood Outpatient Clinic
203 S. Candy Lane Suite 5B
Cottonwood, AZ 86326

pt Mgt Module Jan 05, 2004@11:23:57 Page: 1 of 1
Patient: OCONNELL, ANTHONY M (7637) MT: COPAY REQ Outpatient
PC Prov: KENG, HAI-CHI Team:
Total Appointment Profile * - New GAF Required 12/29/03 thru 09/30/06

Clinic	Appt Date/Time	Status
1 Ekg Am	01/05/2004@10:20	Non-count
2 Laboratory (fasting)	01/05/2004@11:00	Non-count
3 Xray/Imaging2	01/05/2004@11:30	Non-count
4 Orange Md B New Patients	01/05/2004@13:00	No Action Taken/Tod
5 Anticoag Telephone	01/09/2004@12:30	Future
6 Cottonwood (fasting) Lab Lpn	01/16/2004@08:30	Non-count
7 Cottonwood Np A Follow-up	01/22/2004@13:30	Cancelled By Clinic

VA 41
information
obtained
on Jan 5
page 1 of 5

Enter ?? for more actions

CA Cancel Appointment	RT Record Tracking	WD Wait List Disposition
NS No Show	PD Patient Demographics	CP Procedure Update
DC Discharge Clinic	CO Check Out	AZ PreRegis. Data
AL Appointment Lists	EC Edit Classification	PC PC Assign or Unassign
PT Change Patient	PR Provider Update	TI Display Team Information
CL Change Clinic	WE Wait List Entry	

Select Action: Quit// ep=7 Expand Entry

...HMMM, HOLD ON...

Expanded Profile Jan 05, 2004@11:25:35 Page: 4 of 5
Patient: OCONNELL, ANTHONY M (7637) Outpatient
Appointment #: 7 Clinic: COTTONWOOD NP A FOLLOW-UP
+

Means Test: MT COPAY REQUIRED	Religious Pref.: BUDDHIST
Primary Elig.: NON-SERVICE CONNECTED	Last Means Test: 07/01/03
Address:	POS: VIETNAM ERA
45 SKYVIEW ROAD	Phone: 928 204 2942
SEDONA, ARIZONA 86336	
Radiation Exposure: NO	Status: NO INPT./LOD. ACT.
Prisoner of War: NO	Last Admit/Lodger Date:
AO Exposure: NO	Last Disch./Lodger Date:

*** Check Out ***

No check out information.

Enter ?? for more actions

Select Action:Quit// QUIT

Appt Mgt Module Jan 05, 2004@11:25:39 Page: 1 of 1
Patient: OCONNELL, ANTHONY M (7637) MT: COPAY REQ Outpatient
PC Prov: KENG, HAI-CHI Team: ORANGE
Total Appointment Profile * - New GAF Required 12/29/03 thru 09/30/06

Clinic	Appt Date/Time	Status
1 Ekg Am	01/05/2004@10:20	Non-count
2 Laboratory (fasting)	01/05/2004@11:00	Non-count
3 Xray/Imaging2	01/05/2004@11:30	Non-count
4 Orange Md B New Patients	01/05/2004@13:00	No Action Taken/Tod
5 Anticoag Telephone	01/09/2004@12:30	Future
6 Cottonwood (fasting) Lab Lpn	01/16/2004@08:30	Non-count
7 Cottonwood Np A Follow-up	01/22/2004@13:30	Cancelled By Clinic

Enter ?? for more actions

CA Cancel Appointment	RT Record Tracking	WD Wait List Disposition
-----------------------	--------------------	--------------------------

NS No Show PD Patient Demographics CP Procedure Update
DC Discharge Clinic CO Check Out AZ PreRegis. Data
AL Appointment Lists EC Edit Classification PC PC Assign or Unassign
PT Change Patient PR Provider Update TI Display Team Information
CL Change Clinic WE Wait List Entry
Select Action: Quit// ep=7 Expand Entry

VA 41
information
obtained
on Jan 5
page 2 of 5

...HMMM, THIS MAY TAKE A FEW MOMENTS...

Expanded Profile Jan 05, 2004@11:25:52 Page: 4 of 5
Patient: OCONNELL, ANTHONY M (7637) Outpatient
Appointment #: 7 Clinic: COTTONWOOD NP A FOLLOW-UP
+

Means Test: MT COPAY REQUIRED Religious Pref.: BUDDHIST
Primary Elig.: NON-SERVICE CONNECTED Last Means Test: 07/01/03
Address: POS: VIETNAM ERA
45 SKYVIEW ROAD Phone: 928 204 2942
SEDONA, ARIZONA 86336
Radiation Exposure: NO Status: NO INPT./LOD. ACT.
Prisoner of War: NO Last Admit/Lodger Date:
AO Exposure: NO Last Disch./Lodger Date:

*** Check Out ***

E DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT
IT: 10/03/2003 16:16 COTTONWOOD TELEPHONE
s from pnt and notification alerts that pnt is to be assigned to M. D.
Press VA Hosp. dictate the need for this consult request.
facilitate prompt continuous care an Oncology consult is requested to
son Va today for eval of two melanoma (by pnt History).

basis in not authorized IAW with Dr Melvin ,Chief of P & SC and Dr Jackson
advised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST
APN 10/03/2003 16:38
Receipt Acknowledged By:
/es/ GARY R MELVIN
10/06/2003 07:35

VA 41
information
obtained
on Jan 5
page 3 of 5

ICAL RECOR
E DATED: 10/03/2003 16:22
IT: 10/03/2003 16:16
s from pnt and notification alerts that pnt is to be assigned to M. D.
Press VA Hosp. dictate the need for this consult request.
facilitate prompt continuous care an Oncology consult is requested to
son Va today for eval of two melanoma (by pnt History).

basis in not authorized IAW with Dr Melvin ,Chief of P & SC and Dr Jackson
advised pnt where he should seek care for this diagnosis.

Receipt Acknowledged By:

MEDICAL RECORD

Progress Notes

NOTE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN
 VISIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE
 received verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for
 cottonwood cboc as pt has now been assigned to orange team physician.

Will notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS
 REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/ THOMAS A BAST
 APN 11/06/2003 17:17
 /es/ JEAN M CUNNINGHAM
 RN 11/05/2003 15:22

VA 41
 information
 obtained
 on Jan 5
 page 4 of 5

MEDICAL RECORD

NOTE DATED:
 VISIT:
 received:
 followed:

11/05/2003

CONNELL, ANTHONY M
 DOB: 10/25/1941

NORTHERN ARIZONA HCS
 Pt Loc: OUTPATIENT

Printed: 01/05/2004 11:11
 Vice SF 509

25-57-7

<u>Event</u>	<u>Date</u>	<u>User</u>
Appt Made	SEP 19, 2003	HOUSE, ELIZABETH A
Check In		
Check Out		
Check Out Entered		
No-Show/Cancel	NOV 05, 2003@15:07	SHIMKUS, CLAUDIA

Checked Out:
Cancel Reason: OTHER
Cancel Remark: per Tom Bast, NP
Rebooked Date:

VA 41
information
obtained
on Jan 5
page 5 of 5

02/05/2004
07637

VA 42

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment(s):

TUESDAY APPTS: REPORT TO BLDG 2, 2ND FLOOR, 2NA
SURGICAL CLINIC RECEPTION DESK

THURSDAY APPTS: REPORT TO BLDG 80, 2ND FLOOR
MEDICINE SUBSPECIALTY RECEPTION DESK

THURSDAY FEB 26, 2004 1:45 PM 41-0-2 MSS GEN SURG ONC Clinic

If, for some reason you cannot keep any of the appointment(s), please call (520) 792-1450, extension 6905 within 24 hours of your scheduled appointment date and other arrangements will be made.

If you are using DAV transportation, please call DAV three to five days in advance of your appointment to schedule your ride at (520) 792-1450, extension 6959.

REMINDER: Overnight parking of recreational vehicles on Southern Arizona Health Care System grounds is prohibited due to safety and liability reasons.

Please bring this letter with you when you report for your appointment.

PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

629-4700
470-8262

02/17/2004
07637

VA 43

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following appointment(s) at the Cottonwood Outpatient Clinic in Cottonwood, Arizona:

TUESDAY MAR 2, 2004 11:00 AM COTTONWOOD (FASTING) LAB LPN Clinic
203 Candy Lane

Please check in for your appointment 15 minutes before your scheduled time.

Your healthcare needs are important to us. If for any reason, this is not a convenient appointment, and you need to cancel or reschedule please call TELICARE at: 1-877-225-8262 (toll free) 24 hours in advance.

Introducing the AudioReminder and AudioInquiry systems! These are to help our veterans by reminding you of your scheduled outpatient appointments. The AudioReminder will call you 2 days before your appointment and remind you of it! It will tell you the date and time and place of your appointment! It will even let you cancel your appointment right there on the phone if you'd like!

The AudioInquiry will let you call it and find out about your appointments! You can call AudioInquiry at 1-800-949-1005, extension 7470; just select the Appointment Inquiry option and find out about all your future appointments with us.

Please bring your health benefit card or health insurance information when coming for treatment.

**** REMINDER, Cottonwood Outpatient Clinic works by appointment only, no walk-ins are seen by a health care provider. Please call 649-1523 to make your appointment.****

Thank you,

Cottonwood Outpatient Clinic
203 S. Candy Lane Suite 5B
Cottonwood, AZ 86326

02/17/2004
07637

VA 44

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment.

REPORT TO: BLDG 2, 1st FLOOR-ROOM 102, CLINIC RECEPTION DESK
WE RECOMMEND YOU PARK IN LOT C WEST OF BLDG 57

TUESDAY MAR 9, 2004 10:00 AM 5-20 CARD ECHO Clinic

PLEASE ARRIVE 15 MINUTES PRIOR TO YOU SCHEDULED APPOINTMENT TIME TO ALLOW FOR ADMINISTRATIVE PROCESSING. Your appointment may be rescheduled if you are more than 15 minutes past your scheduled time.

PLEASE BRING A LIST OF ALL MEDICATIONS that you are currently taking, including any over-the-counter medications, along with all records from your "outside" or private doctors. If you use OXYGEN at home , please bring along a SUFFICIENT QUANTITY of oxygen to last for the duration of your appointment.

IF YOUR PROVIDER REQUIRES BLOOD WORK, PLEASE DO IT THE DAY BEFORE YOUR SCHEDULED APPOINTMENT.

REMINDER: Overnight parking of recreational vehicles on SAVAHCS grounds is prohibited due to liability reasons.

If you are unable to keep your appointment, please call the Patient Service Center at 520-792-1450 or 1-800-470-8262 option 4 AT LEAST 24 HOURS before you scheduled appointment and other arrangements will be made

PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOU VISIT

Sincerely Yours,

Patient Service Center
Patient Arizona VA Health Care System
Tucson, Arizona 85723

03/08/2004
07637

VA 45
page 1 of 4

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

Greetings from the Southern Arizona VA Health Care System. You are
scheduled for your initial medical evaluation as follows:

REPORT TO: Bldg. 57, Main Lobby-Reception Desk

***** IMPORTANT *****

Please report 30 MINUTES before your scheduled appointment time
listed below in order to complete your check-in with the clinic
clerk and vitals signs with our LPN.

WEDNESDAY MAY 12, 2004 8:00 AM 99-108 PRIM CARE SHARON NEW PT Clinic

Please bring ALL bottles of medications that you are currently taking.

If you unable to keep your appointment and wish to cancel or reschedule,
please call 520-792-1450 option 4 or 1-800-470-8262 option 4 and other
arrangements will be made.

We wish to remind you that overnight parking of recreational vehicles on
Southern Arizona VA Health Care System grounds is prohibited due to safety
and liability reasons.

PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
3601 S 6th Avenue
Tucson, AZ 85723

PATIENT HISTORY QUESTIONNAIRE
Southern Arizona VA Health Care System

To assist us in developing a plan for your care please bring all your medications in their medication bottles to the first appointment and answer the following:

VA 45
page 2 of 4

List allergies to medication / food / other:

List any major medical problems you have:

List surgeries and approximate dates:

List dates of following screening tests:

Colonoscopy:

Sigmoidoscopy:

Stool cards:

Eye Exam:

Dental Exam:

Pap Smear:

Mammogram:

Prostate Exam:

Does anyone in your family have:

Diabetes Yes No

Heart Trouble Yes No

Cancer Yes No Kind _____

List dates of immunizations:

Tetanus/diphtheria:

Pneumonia:

Flu :

Do you feel depressed? Yes No

PATIENT HISTORY QUESTIONNAIRE
Southern Arizona VA Health Care System

VA 45
page 3 of 4

Do you smoke? Yes No

How much?

How long?

Do you drink alcohol?

Yes No

How much?

Have you ever felt you should cut down?

Yes No

Have people annoyed you by criticizing your drinking?

Yes No

Have you ever felt bad or guilty about your drinking?

Yes No

Do you have a drink first thing in the morning as an "eye opener"? Yes No

Do you use marijuana, cocaine, heroine, amphetamines, other? Yes No

Circle any of the following behaviors that indicate your risk for Hepatitis C?

Tatoos

Cocaine or crack use

IV drug use

Body piercing

Blood transfusion prior to 1992

Heavy alcohol use

Multiple sex partners

Dialysis patient

Health care worker

I have tested positive for Hepatitis: Yes No

I would like to be tested for Hepatitis? Yes No

Please obtain copies of your medical records and bring to your appointment.

DEWIS called
on 3/23/04
and said
I didn't have
to fill this
out because
I was
impaired before

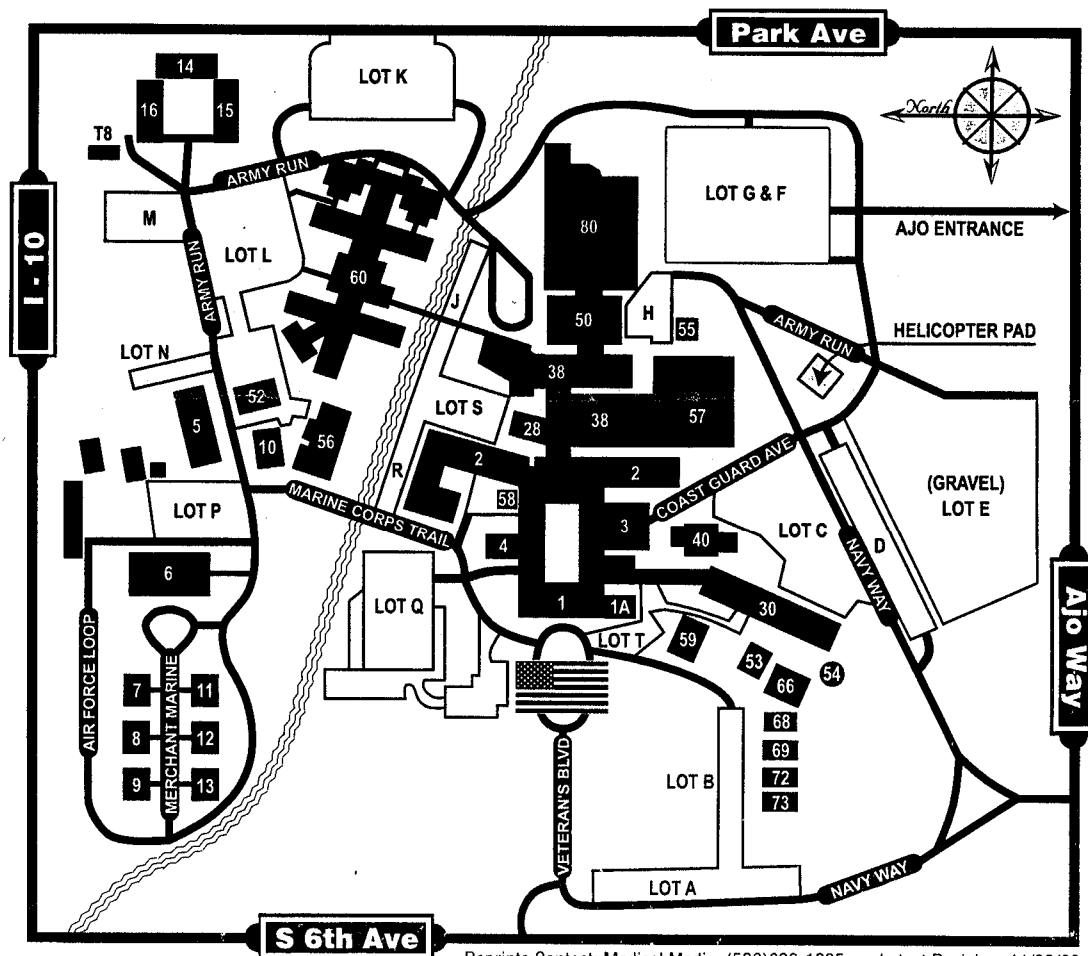
FUNCTION	BUILDING	LOT	FUNCTION	BUILDING	LOT	FUNCTION	BUILDING	LOT
Accommodation Program	60	L,K	Facilities Management	5	P	Patient Wards		
Acquisition & Materiel Mgmt.	5	P	Fiscal	5	P	- Ward -1 West	2	Q
Administration	1	Q	Geriatrics Clinic	60	L,K	- Ward -2 South	2	Q
Admissions/Referral Center	2	Q	Geriatrics & Rehabilitation Center	60	L,K	- Ward -3 East	38	Q
After Hours Admission (LSU)	2	C	GI/GU Lab	38	J,K	- Ward -3 North	2	Q
Agent Cashier	80	G,F	Hospital Based Primary Quarters	12		Patio Conference Room	4	Q
Ambulatory Surgery/OR	57	C,D,E	Hemodialysis	57	C,D,E	Pharmacy	80	G,F
American Indian Program	2	C,D,E	Homeless Program	66	B	Police/Security	2	Q
Audiology	38	G,F,J	Hospice	60	L	Prosthetics	57	C,D
Beneficiary Travel	80	G,F	Human Resources	53	B	Public Affairs	1	Q
Business/Billing Office	73	B	Information	80	G,F	Optical Shop	80	G,F
Canteen Dining	3	Q,B	Intensive Care Unit (ICU)	38	Q	Radiology/Nuclear Medicine	38	G,F
Canteen Retail Store	80	G,F	Laboratory	57	C	Recreation Sports Park	71	P
Cardiology	38	G,F,J	LSU (Life Support Unit) & Urgent Care	50	H,G,F	Rehabilitation Therapy Center	60	L,K
CHAMPVA	57	D	Medicine Specialty Clinics	80	G,F	Release of Information	50	G,F
Chaplain	4	Q	Mental Health Programs	2	R,S,Q	Research Administration	52	P
Compensation/Pension Clinic	57	C,D,E	Nuclear Medicine	38	Q	Speech Pathology	60	L,K
Conference Center	4	Q	Outpatient Lab	80	G,F	Spinal Cord Injury Clinic	60	L,K
Day Programs	7	P	Outpatient Radiology	80	G,F	Staff/Resident Education	59	B
Dental	57	C,D,E	Primary Care Teams			Substance Abuse Program	66	A,B
Director's Offices	1	Q	- Agave Primary Care Team	2	Q	Surgery Clinic	2	Q
Eligibility & Enrollment Center	69	B	- Mesquite Primary Care Team	80	G,F	S.W. Blind Rehabilitation Center	30	D,C
EKG	38	G,F,J	- Ocotillo Primary Care Team	80	G,F	TRICARE	57	C,D,E
Engineering	5	P	- Palo Verde Primary Care Team	80	G,F	Veterans Service Officer	58	Q
ENT	38		- Saguaro Primary Care Team	80	G,F	Vocational Rehabilitation	13	P
G,F,JEmployee Health	2	C,D,E	Pain Clinic	60	L,K	Voluntary Service	4	Q
Environmental Management	5	P	Patient Advocate	1A	Q	Warehouse	14	M
Eye Clinic	80	G,F,J	Patient Transportation	38	G,F,J	Woman's Health	80	G,F

VA 45
page 4 of 4



SAVAHCS
Southern Arizona VA Health Care System

3601 S 6th Avenue
Tucson • Arizona 85723
(520) 792-1450



03/08/2004
07637

VA 46

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment.

REPORT TO: BLDG 80, 2nd FLOOR - MEDICINE SUBSPECIALTY RECEPTION DESK
WE RECOMMEND YOU PARK IN LOT G, SOUTH OF BUILDING 80

WEDNESDAY MAY 12, 2004 10:00 AM 6-90 MSS DERM PROCEDURES Clinic

PLEASE ARRIVE 15 MINUTES PRIOR TO YOUR SCHEDULED APPOINTMENT TO ALLOW TIME
FOR ADMINISTRATIVE PROCESSING. Your appointment may be rescheduled if you
are more than 15 minutes past your scheduled time.

PLEASE BRING A LIST OF ALL MEDICATION that you are currently taking,
including any over-the-counter medications, along with all records from
your "outside" or private doctors. If you use OXYGEN at home, please
bring along a SUFFICIENT QUANTITY of oxygen to last for the duration of
your appointment.

IF YOUR PROVIDER REQUIRES BLOOD WORK, PLEASE DO IT THE DAY BEFORE YOUR
APPOINTMENT.

REMINDER: Overnight parking of recreational vehicles on SAVAHCS grounds is
prohibited due to safety and liability reasons.

If you are unable to keep your appointment, please call the Patient
Service Center at 520-792-1450 option 4 or 1-800-470-8262 option 4, AT
LEAST 24 HOURS before your scheduled appointment and other arrangements
will be made.

****PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT****

Sincerely Yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, Arizona 85723

*** TODAY'S CARE PLAN AND YOUR NEXT STEP OF CARE ***

CONNELL, ANTHONY M (7637) has just checked in
using the automated check-in system. MAR 09, 2004@10:43:57

Appointment:

13:00 5-50 MSS CARD BROWER

U 4889

Primary care team:

Primary elig: NON-SERVICE CONNECTED

*** PATIENT HAS NO VALID INSURANCE INFO ON FILE ***

*** CLINICAL REMINDERS ***

Hepatitis C Risk Assessment: DUE NOW

AMI - ASA: DUE NOW

MI-Beta Blocker: DUE NOW

Depression Screening: DUE NOW

IHD Lipid Profile: DUE NOW

Readiness To Learn : DUE NOW

Tetanus Diphtheria Immunization: DUE NOW

Pt Education-Barriers : DUE NOW

Lipid Profile Ischemic Hrt Disease: DUE NOW

Problem Drinking Screening: DUE NOW

Advanced Directives Education: DUE NOW

Nutrition Screening: DUE NOW

Preventative Medicine Handout: DUE NOW

Vitals: Temp: 95.9 Pulse: 73 Resp: 14 BP(1): 128/78 BP(2):

Weight: 226 Pain (1-10): 0 Glucose: Pulse Ox:

Nursing: Stool Cards: Pneumovax: Flu Vaccine: dT: Other:

Pharmacy Needs: Ted Stockings

Lab tests: Non-Fasting Fasting

(NO food or drink except water for 12 hours - take meds with water, NO Diabetic medicines)

Date for Labs: 1st floor, Bldg 80, Diagnostic Suite

Xrays: Outpatient Xray 1st floor, Bldg 80, Diagnostic Suite

Special Imaging: CT MRI Ultrasound Other Main Radiology, Bldg 38

EKG: 1st floor, Bldg 80, Diagnostic Suite Prosthetics: Building 57, Room 138

When you have tests, you will be notified of results by:

Mail Phone Discussion at next appt Patient to call TLC

Consults: The following consults have been ordered. You will be notified by phone or by mail
about the date & time of your appointment in 4 to 6 weeks. To check on the status,
please call TLC at (520) 792-1450 or 1-800-470-8262.

*** STOP AT FRONT DESK TO CHECK OUT ***

Future appointments in MED SPEC

Flu + 6 months

PATIENT INSTRUCTIONS:

Call SAVAHCS Telephone Linked Care (TLC) (520) 792-1450 or 1-800-470-8262 for any medical
needs, appointments, and pharmacy questions, or to leave a message for your provider.

VA 47
page 1 of 3

Flu CABG/AR 8/11 - post op 1 feb reg Anon,
nursing

VA 47
page 2 of 3

fiducial,

LINA to LAP, SUG to Prog SUG + Distal CX,

Covered,

Motoprol 12.5

Sinusitis

~~Amiodarone~~

8/11/72 ef
nursing

1300

Brower

#67

no/ganglia
2.3.72

-----Clinic-----		Appt Date/Time-----	Status-----	
1	5-20 Card Echo	03/09/2004@10:00	Checked Out	10:55
2	5-50 Mss Card Brower	03/09/2004@13:00	Act Req/Checked In	10:43
3	1000-4 Accommodations	05/11/2004@14:00	Non-count	
4	99-108 Prim Care Sharon New Pt	05/12/2004@08:00	Future	VA 47
5	6-90 Mss Derm Procedures	05/12/2004@10:00	Future	
6	99-108 Prim Care Sharon New Pt	05/12/2004@11:00	Cancelled By Patien	page 3 of 3
7	41-0-2 Mss Gen Surg Onc	08/26/2004@13:30	Future	
8	5-50 Mss Card Brower	09/14/2004@13:30	Future	

VA 48

VAMC Prescott Az 86313 <928> 717-7470

O'CONNELL, ANTHONY M

03-10-2004

649

RX 509766A

Fill (1 of 4)

TAKE ONE-FOURTH TABLET BY MOUTH TWICE A DAY



Qty. = 45

KENG HAI-CHI

METOPROLOL TARTRATE 50MG TAB

MAY CAUSE DROWSINESS - Alcohol may intensify this effect. USE CARE when driving or when operating dangerous machinery

407085091



2 COLORS
BUT

SAME THING

03/17/2004
07637

Brenda

VA 49

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following appointment(s) at the Cottonwood Outpatient Clinic in Cottonwood, Arizona:

WEDNESDAY MAR 31, 2004 10:15 AM COTTONWOOD (FASTING) LAB LPN Clinic
203 Candy Lane

Please check in for your appointment 15 minutes before your scheduled time.

Your healthcare needs are important to us. If for any reason, this is not a convenient appointment, and you need to cancel or reschedule please call TELICARE at: 1-877-225-8262 (toll free) 24 hours in advance.

Introducing the AudioReminder and AudioInquiry systems! These are to help our veterans by reminding you of your scheduled outpatient appointments. The AudioReminder will call you 2 days before your appointment and remind you of it! It will tell you the date and time and place of your appointment! It will even let you cancel your appointment right there on the phone if you'd like!

The AudioInquiry will let you call it and find out about your appointments! You can call AudioInquiry at 1-800-949-1005, extension 7470; just select the Appointment Inquiry option and find out about all your future appointments with us.

Please bring your health benefit card or health insurance information when coming for treatment.

**** REMINDER, Cottonwood Outpatient Clinic works by appointment only, no walk-ins are seen by a health care provider. Please call 649-1523 to make your appointment.****

Thank you,

Cottonwood Outpatient Clinic
203 S. Candy Lane Suite 5B
Cottonwood, AZ 86326

03/22/2004
07637

VA 50

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

CANCELLATION NOTICE

The following appointment has been cancelled:

WEDNESDAY MAY 12, 2004 8:00 AM 99-108 PRIM CARE SHARON NEW PT Clinic

If this letter indicates a new appointment time that is inconvenient for you, please call (520) 792-1450 option 4 or 1-800-470-8262 option 4 to discuss other arrangements. If a new appointment is not listed in this letter, you will receive a letter in the near future giving you a new appointment date and time.

If appointment(s) are for one of the following specialty clinics, please call the clinic directly:

MENTAL HEALTH CLINIC (520) 629-4625
DENTAL CLINIC (520) 629-1842
PTSD CLINIC (520) 629-4625
COMPENSATION & PENSION (RATINGS) (520) 629-4662

We regret any inconvenience this clinic cancellation may cause you.

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

"DENNIS" CALLED¹
ON 3/23(3)04
AND TOLD ME
THE REASON THIS
CLINIC WAS
CANCELLED WAS
BECAUSE I WAS
AN IMA PATIENT
BEFORE AND I
DID NOT HAVE²
TO RILL THE
QUESTIONS
OCC.

7/23/04 3:00 PM
TWO QUESTIONS
AND ONE
ANSWER

03/23/2004
07637

VA 51

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment.

REPORT TO: BLDG 80, 2nd FLOOR - MEDICINE SUBSPECIALTY RECEPTION DESK
WE RECOMMEND YOU PARK IN LOT G, SOUTH OF BUILDING 80

WEDNESDAY MAY 12, 2004 10:00 AM 6-90 MSS DERM PROCEDURES Clinic
TUESDAY SEP 14, 2004 1:30 PM 5-50 MSS CARD BROWER Clinic

PLEASE ARRIVE 15 MINUTES PRIOR TO YOUR SCHEDULED APPOINTMENT TO ALLOW TIME
FOR ADMINISTRATIVE PROCESSING. Your appointment may be rescheduled if you
are more than 15 minutes past your scheduled time.

PLEASE BRING A LIST OF ALL MEDICATION that you are currently taking,
including any over-the-counter medications, along with all records from
your "outside" or private doctors. If you use OXYGEN at home, please
bring along a SUFFICIENT QUANTITY of oxygen to last for the duration of
your appointment.

IF YOUR PROVIDER REQUIRES BLOOD WORK, PLEASE DO IT THE DAY BEFORE YOUR
APPOINTMENT.

REMINDER: Overnight parking of recreational vehicles on SAVAHCs grounds is
prohibited due to safety and liability reasons.

If you are unable to keep your appointment, please call the Patient
Service Center at 520-792-1450 option 4 or 1-800-470-8262 option 4, AT
LEAST 24 HOURS before your scheduled appointment and other arrangements
will be made.

PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT

Sincerely Yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, Arizona 85723

03/23/2004
07637

VA 52

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment(s):

REPORT TO: BLDG 80, 2ND FLOOR MEDICINE SUBSPECIALTY RECEPTION DESK
WE RECOMMEND YOU PARK IN LOT G, SOUTH OF BUILDING 80.

THURSDAY AUG 26, 2004 1:30 PM 41-0-2 MSS GEN SURG ONC Clinic

** PLEASE BRING YOUR INSURANCE CARD TO EACH APPOINTMENT **

If, for some reason you cannot keep any of the appointment(s), please call
(520) 792-1450, extension 6905 within 24 hours of your scheduled
appointment date and other arrangements will be made.

If you are using DAV transportation, please call DAV three to five days in
advance of your appointment to schedule your ride at (520) 792-1450,
extension 6959.

REMINDER: Overnight parking of recreational vehicles on Southern Arizona
Health Care System grounds is prohibited due to safety and liability
reasons.

Please bring this letter with you when you report for your appointment.

PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

VMS;2

*** TODAY'S CARE PLAN AND YOUR NEXT STEP OF CARE ***

OCONNELL, ANTHONY M (7637) has just checked in
using the automated check-in system. MAY 12, 2004@14:41:42

Appointment:
15:00 2-64 OCOTILLO/GIBSON/ F/U

Primary care team: OCOTILLO
Primary elig: NON-SERVICE CONNECTED

*** PATIENT HAS NO VALID INSURANCE INFO ON FILE ***

*** CLINICAL REMINDERS ***
Hepatitis C Risk Assessment: DUE NOW
AMI - ASA: DUE NOW
MI-Beta Blocker: DUE NOW
Depression Screening: DUE NOW
IHD Lipid Profile: DUE NOW
Readiness To Learn : DUE NOW
Tetanus Diphtheria Immunization: DUE NOW
Pt Education-Barriers : DUE NOW
Lipid Profile Ischemic Hrt Disease: DUE NOW
Problem Drinking Screening: DUE NOW
Advanced Directives Education: DUE NOW
Nutrition Screening: DUE NOW
Preventative Medicine Handout: DUE NOW

VA 53
page 1 of 2

Vitals: Temp: 97.9 Pulse: 69 Resp: 18 BP(1): 130/77 BP(2): _____
Weight: 205.9 Pain (1-10): 6 Glucose: _____ Pulse Ox: _____
Nursing: Stool Cards: _____ Pneumovax: _____ Flu Vaccine: _____ dT: _____ Other: _____
Pharmacy Needs: _____

____ Lab tests: _____ Non-Fasting _____ Fasting
(NO food or drink except water for 12 hours - take meds with water, NO Diabetic medicines)
Date for Labs: _____ 1st floor, Bldg 80, Diagnostic Suite
____ Xrays: _____ Outpatient Xray 1st floor, Bldg 80, Diagnostic Suite
____ Special Imaging: _____ CT _____ MRI _____ Ultrasound _____ Other Main Radiology, Bldg 38
____ EKG: 1st floor, Bldg 80, Diagnostic Suite _____ Prosthetics: Building 57, Room 138

When you have tests, you will be notified of results by:
____ Mail _____ Phone _____ Discussion at next appt _____ Patient to call TLC

Consults: The following consults have been ordered. You will be notified by phone or by mail
about the date & time of your appointment in 4 to 6 weeks. To check on the status,
please call TLC at (520) 792-1450 or 1-800-470-8262 (option 7). - msg for Dr. Kipsoo
- 4 phone calls daily

*** STOP AT FRONT DESK TO CHECK OUT/SEE TEAM PHARMACIST FOR RX PICK-UP TODAY ***
(X) Future appointments in OCOTILLO

PATIENT INSTRUCTIONS:
Call SAVAHCs (520) 792-1450 or 1-800-470-8262 for any urgent medical needs, or to leave a message
for your provider (option #7), routine appointments (option #4), or pharmacy questions (option #5).

Dec '04
Dec 7 at 9:00 AM

Tamiasaurus O. 4
Sutra 20mg
Lor Ativan O.S bid.

Kathleen Gibson, MD
Director of primary Care
SAVANAHS

3601 S. Gdn Ave
Tucson, AZ ~~85724~~ 85725

05/21/2004
07637

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

VA 54

5/27/04

CALLER TLC
1-800-470-8262

X 6670

(ACCOMMODATION)

August 31, 11:20 A.M.

I GOT A ROOM
FOR 6/10/04.
IT WAS SO EASY.

Dear Mr. Anthony M Oconnell,

This is a reminder of the following clinic appointment(s):

FRIDAY JUN 11, 2004 10:20 AM 55-0-2 !!UROL RUEBEL FU Clinic

Please check in with the Clinic Clerk in Building 2, Second Floor, 2 North A, when you arrive for your appointment. If you need a map one can be obtained at the volunteer desk in the lobby of Bldg #2 or Bldg #50.

If, for some reason you cannot keep any of the appointment(s), please call (520) 792-1450, extension 6905 within 24 hours of your scheduled appointment date and other arrangements will be made.

If you are using DAV transportation, please call DAV three to five days in advance of your appointment to schedule your ride at (520) 792-1450, extension 6565.

REMINDER: Overnight parking of recreational vehicles on Southern Arizona Health Care System grounds is prohibited due to safety and liability reasons. We appreciate your cooperation with this requirement.

Please bring this letter with you when you report for your appointment.

PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT

Sincerely yours,

Ac
Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

was June 10,
#335.

for June 12,
#178

05/28/2004
07637

VA 55

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

cancel

Dear Mr. Anthony M Oconnell,

You have the following appointment(s) at the Cottonwood Outpatient Clinic in Cottonwood, Arizona:

FRIDAY JUN 11, 2004 9:45 AM COTTONWOOD (FASTING) LAB LPN Clinic
203 Candy Lane

Please check in for your appointment 15 minutes before your scheduled time.

Your healthcare needs are important to us. If for any reason, this is not a convenient appointment, and you need to cancel or reschedule please call TELICARE at: 1-877-225-8262 (toll free) 24 hours in advance.

Introducing the AudioReminder and AudioInquiry systems! These are to help our veterans by reminding you of your scheduled outpatient appointments. The AudioReminder will call you 2 days before your appointment and remind you of it! It will tell you the date and time and place of your appointment! It will even let you cancel your appointment right there on the phone if you'd like!

The AudioInquiry will let you call it and find out about your appointments! You can call AudioInquiry at 1-800-949-1005, extension 7470; just select the Appointment Inquiry option and find out about all your future appointments with us.

Please bring your health benefit card or health insurance information when coming for treatment.

** REMINDER, Cottonwood Outpatient Clinic works by appointment only, no walk-ins are seen by a health care provider. Please call 649-1523 to make your appointment.**

Thank you,

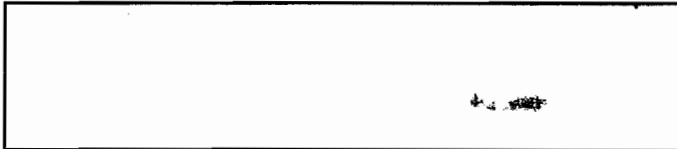
Cottonwood Outpatient Clinic
203 S. Candy Lane Suite 5B
Cottonwood, AZ 86326

VA 56

VAMC Prescott Az 86313 <928> 717-7470 649
O'CONNELL, ANTHONY M
RX 1137717 Fill (1 of 1) Discard After: 09/06
TAKE TWO CAPSULES BY MOUTH AT BEDTIME



Qty. = 120 RINDONE, JOSEPH P
TAMSULOSIN HCL 0.4MG CAP



4653031321



06/02/2004
07637

Buddy 100

VA 57

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following appointment(s) at the Cottonwood Outpatient Clinic in Cottonwood, Arizona:

TUESDAY JUN 15, 2004 10:30 AM COTTONWOOD (FASTING) LAB LPN Clinic
203 Candy Lane

Please check in for your appointment 15 minutes before your scheduled time.

Your healthcare needs are important to us. If for any reason, this is not a convenient appointment, and you need to cancel or reschedule please call TELICARE at: 1-877-225-8262 (toll free) 24 hours in advance.

Introducing the AudioReminder and AudioInquiry systems! These are to help our veterans by reminding you of your scheduled outpatient appointments. The AudioReminder will call you 2 days before your appointment and remind you of it! It will tell you the date and time and place of your appointment! It will even let you cancel your appointment right there on the phone if you'd like!

The AudioInquiry will let you call it and find out about your appointments! You can call AudioInquiry at 1-800-949-1005, extension 7470; just select the Appointment Inquiry option and find out about all your future appointments with us.

Please bring your health benefit card or health insurance information when coming for treatment.

**** REMINDER, Cottonwood Outpatient Clinic works by appointment only, no walk-ins are seen by a health care provider. Please call 649-1523 to make your appointment.****

Thank you,

Cottonwood Outpatient Clinic
203 S. Candy Lane Suite 5B
Cottonwood, AZ 86326

Anthony OConnell

From: <Joseph.Rindone@med.va.gov>
To: <amo@commspeed.net>
Sent: Friday, June 04, 2004 4:36 PM
Subject: letter

VA 58

Anthony, I received your letter with your numerous complaints.

First, I am only following you for your anticoagulation. All other concerns including renewing medications must go thru your primary care provider which is Dr. Keng on the red team. You have an appointment July 12 and these concerns can be addressed then. If you need some medicine to tide you over until you get seen, just give me a call and I can try to help.

Second, most mailed prescriptions are mailed from Dallas, TX using 3rd class mail which takes about 1 week to arrive after processing. If you need something emergently, I need to be told so we can mail via Fed Ex. I wasn't told that you needed tamsulosin this way. The alternative is for you to drive to Prescott to pick up the drug.

Third, we have no way of knowing using our computer system if you have appointments at other VAs. If there is a conflict, just contact me and we can change the appointment.

Lastly, the Cottonwood VA clinic does not take patients walking in, including lab. Everything is by appointment. If you do not like how I am scheduling your labs, then just contact me by phone or email when you can make it for your lab and I will set up the appointment. Cottonwood will not do this. Keep in mind that I'm not here all the time.

Joe Rindone, PharmD
Anticoagulation clinic
Prescott VA

VA 59

me

me

5

YDV

VAMC TUCSON AZ 85723 (520) 629-1895

678

Tote:

(110) Discard After: 04/2005

Rx# 2216427

Lot: 041504sv1 (595/)

O'CONNELL, ANTHONY M

Jun 04, 2004 Fill 1 of 1

TAKE ONE-HALF TABLET BY MOUTH AT BEDTIME
TO LOWER CHOLESTEROL

Sto

(41

in

con

Ke

0



4159-034260

Qty 15

GIBSON, KATHLEEN E

SIMVASTATIN 40MG TAB

TUCSON, AZ, TUCSON, AZ 85723 (520) 629-1895

Provider: GIBSON, KATHLEEN E

78-11190

678-5678-49 Jun 04, 2004

Rx # 2216431

ANTHONY M O'CONNELL

TAKE 1-2 TABLET(S) BY MOUTH AS NEEDED FOR ANXIETY AND/OR
SLEEP



Lorazepam 0.5mg
80 Tablets

LORAZEPAM 0.5MG TAB

Drug ID:

Qty: 60 TAB

Warning: Use Before: Feb 01, 2005 NDC#: 67544005653

Item: 1 of 1 Fill: (1 of 1)

MAY CAUSE DROWSINESS Alcohol may intensify this effect. USE CARE when driving or operating dangerous machinery.

CAUTION: Federal law prohibits the transfer of this drug to any person other than the patient for whom it was prescribed.

Anthony OConnell

From: "Rindone, Joseph P." <Joseph.Rindone@med.va.gov>
To: "Anthony OConnell" <amo@commspeed.net>
Sent: Monday, June 07, 2004 10:14 AM
Subject: RE: Please correct your records

VA 60

You do have an appointment set up for July 12 at 2 pm with Dr. Keng here at the Prescott VA. Do you want that cancelled? If so, all your medical needs including med refills must be handled by the Tucson VA. One exception is your anticoagulation, I can handle that here. Just let me know and thanks.

-----Original Message-----

From: Anthony OConnell [mailto:amo@commspeed.net]
Sent: Friday, June 04, 2004 3:05 PM
To: Joseph.Rindone@med.va.gov
Subject: Please correct your records

Dr Joseph Rindone:

Would you please correct your records to show that my primary care provider is Dr. Kathleen Gibson in Tucson and not Dr. Keng or anyone else in Prescott.

Thank you

Anthony M. O'Connell

Copy by regular mail to:
Dr Kathleen Gibson
Director of Primary Care
SAVAHS
3601 South 6th Street
Tucson, Arizona 85723

7/11/04

VAMC Tucson, AZ 85723 <520> 629-1895 678
O'CONNELL, ANTHONY M 06-07-2004
RX 2216421 Fill (10/1) Discard After: 08/05
TAKE ONE-FOURTH TABLET BY MOUTH TWICE A DAY FOR HEART
AND BLOOD PRESSURE

Qty. = 15 GIBSON, KATHLEEN E
METOPROLOL TARTRATE 50MG TAB

30 DAYS



VA 61

VAMC Tucson, AZ 85723 <520> 629-1895 678
O'CONNELL, ANTHONY M 06-07-2004
RX 2216422 Fill (10/1) Discard After: 02/06
TAKE ONE TABLET BY MOUTH EVERY DAY TO PREVENT STROKES
AND HEART ATTACKS

Qty. = 30 GIBSON, KATHLEEN E
ASPIRIN 81MG EC TAB

30 DAYS



VAMC Tucson, AZ 85723 <520> 629-1895 678
O'CONNELL, ANTHONY M 06-07-2004
RX 2216428 Fill (10/1) Discard After: 08/06
TAKE TWO CAPSULES BY MOUTH AT BEDTIME (TAKE ONE-HALF
HOUR AFTER THE SAME MEAL EACH DAY) - FOR PROSTATE

Qty. = 60 GIBSON, KATHLEEN E
TAMSULOSIN HCL 0.4MG CAP

30 DAYS



VAMC Tucson, AZ 85723 <520> 629-1895 678
O'CONNELL, ANTHONY M 06-07-2004
RX 2216424 Fill (10/1) Discard After: 05/06
TAKE THREE TABLETS BY MOUTH 5 DAYS/WEEK AND TAKE TWO
AND ONE-HALF TABLETS TWO DAYS/WEEK TO THIN BLOOD

Qty. = 90 GIBSON, KATHLEEN E
WARFARIN (COUMADIN) NA 1MG

30 DAYS



Anthony OConnell

From: <Joseph.Rindone@med.va.gov>
To: <amo@commspeed.net>
Sent: Wednesday, June 16, 2004 4:48 PM
Subject: protime


VA 62

Anthony, your coumadin blood test is OK (3.4). The therapeutic range is 2.5 to 3.5. Suggest no change with your coumadin dose. Can you reply for confirmation. Thanks.

Joe
Prescott VA

8/2/04

VA. 63

VAMC PRESCOTT AZ 86313 (928) 717-7470		649
Tote:		(120) Discard After: 05/2005
Rx# 510442A		Lot: 052504sv2 (5692/)
OCONNELL, ANTHONY M		Jun 21, 2004; Fill 2 of 4
TAKE ONE-HALF TABLET BY MOUTH AT BEDTIME		
FOR CHOLESTEROL ** REPLACES LOVASTATIN **		
 4166-021420	Qty 45	KENG, HAI-CHI
	SIMVASTATIN 40MG TAB	

06/28/2004
07637

VA 64

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following clinic appointment(s) scheduled at the Northern Arizona VA Health Care System in Prescott, Arizona:

MONDAY JUL 12, 2004 2:00 PM ORANGE MD B 30 MIN Clinic
NEW PRIMARY CARE AREA
MONDAY JUL 12, 2004 12:00 PM LAB
NEW PRIMARY CARE AREA

Please check in 30 minutes before your scheduled time. If for any reason, this is not a convenient appointment and you need to reschedule or cancel, please call (928) 445-4860 and ask for the clinic name listed above for the appointment.

The Audioremind system will call you 2 days before your appointment and remind you of the date, time and place of your appointment. The AudioInquiry system will let you call to find out about any future appointments in the next 30 days by calling locally 717-7470 or out of the area call 1-800-949-1005.

When coming for your appointment, please tell your team if there has been any change in your enrollment information.

Thank you,

Northern Arizona VA Health Care System
Prescott, Arizona 86313

06/28/2004
07637

VA 65

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following clinic appointment(s) at the Prescott V. A. Medical Center:

MONDAY JUL 12, 2004 12:30 PM EKG PM Clinic
HOSPITAL ROOM 106

Please check in for your appointment 30 minutes before your scheduled time.

~~~~~  
\*\*\*PLEASE NOTE: IF YOU HAVE A LAB OR PULMONARY FUNCTION CLINIC  
APPOINTMENT, PLEASE CHECK IN AT THE APPOINTED TIME.  
~~~~~

Your healthcare needs are important to us. If for any reason, this is not a convenient appointment and you need to reschedule or cancel call TELICARE at 1-877-225-8262 between 8:00am and 4:00pm.

The AudioReminder and AudioInquiry systems are to help our veterans by reminding you of your scheduled outpatient appointments. The AudioReminder will call you 2 days before your appointment and remind you of it! It will tell you the date and time and place of your appointment! It will even let you cancel your appointment right there on the phone.

The AudioInquiry will let you call it and find out about your appointments! You can call locally at (928) 717-7470, if you are out of the Prescott area you can call 1-800-949-1005, extension 7470; just select the Appointment Inquiry option and find out about all your future appointments with us.

Please bring your health benefit card or health insurance information when coming for treatment.

Thank you,

V. A. Medical Center
Prescott, Arizona 86313

06/30/2004
07637

VA 66

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following appointment(s) at the Cottonwood Outpatient Clinic in Cottonwood, Arizona:

WEDNESDAY JUL 14, 2004 9:45 AM COTTONWOOD (FASTING) LAB LPN Clinic
203 Candy Lane

Please check in for your appointment 15 minutes before your scheduled time.

Your healthcare needs are important to us. If for any reason, this is not a convenient appointment, and you need to cancel or reschedule please call TELICARE at: 1-877-225-8262 (toll free) 24 hours in advance.

Introducing the AudioReminder and AudioInquiry systems! These are to help our veterans by reminding you of your scheduled outpatient appointments. The AudioReminder will call you 2 days before your appointment and remind you of it! It will tell you the date and time and place of your appointment! It will even let you cancel your appointment right there on the phone if you'd like!

The AudioInquiry will let you call it and find out about your appointments! You can call AudioInquiry at 1-800-949-1005, extension 7470; just select the Appointment Inquiry option and find out about all your future appointments with us.

Please bring your health benefit card or health insurance information when coming for treatment.

** REMINDER, Cottonwood Outpatient Clinic works by appointment only, no walk-ins are seen by a health care provider. Please call 649-1523 to make your appointment.**

Thank you,

Cottonwood Outpatient Clinic
203 S. Candy Lane Suite 5B
Cottonwood, AZ 86326

VA 67

July 5, 2004, Barbara Echeverria, telephone message:

"Mr. O'Connell this is Barbara Echeverria. I'm the patient advocate at the VA in Prescott, Arizona, um, I would really like to talk to you about your issues, a, you do have an appointment this coming Monday here in Prescott, I was calling to encourage you to keep that appointment, based on a letter that's going to be sent to you by Tucson, a, your appointment is, actually you have an EKG at 12:30, and at noon, lab, and at 2:00 o'clock on the orange team. So I encourage you to keep those appointments in Prescott on the 12th. Please call me, 928 776-6008."



DEPARTMENT OF VETERANS AFFAIRS

Southern Arizona VA Health Care System
Tucson, Arizona 85723

VA 68
page 1 of 4

JUL 08 2004

In Reply Refer To: 678/1-11C3

Mr. Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona 86336

Dear Mr. O'Connell:

This is in response to your letters dated June 4, 2004, June 5, 2004, June 6, 2004, June 7, 2004, June 8, 2004, June 10, 2004, June 15, 2004, June 26, 2004, July 1, 2004, July 2, 2004, July 3, 2004, July 4, 2004 and July 5, 2004, regarding your medical concerns at the Southern Arizona VA Health Care System (SAVAHCS). I requested that Valerie Russell, Administrative Officer for Primary Care, and other appropriate staff review your concerns.

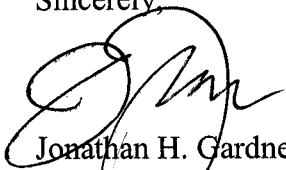
In your letter, you had several questions regarding your care. You inquired as to what obstacles are preventing Dr. Gibson from sending your medications to you and ask that arrangements be made for you to have labs drawn at a Prescott Clinical Based Outpatient Clinic and then sent to SAVAHCS. The greatest obstacle to providing your care is the fact that you are currently living outside the SAVAHCS jurisdiction. Your current residence is within the Northern Arizona VA Healthcare System (NAVAHCS) where you are also receiving primary care. Further, your current medications require close monitoring. This means laboratory work needs to be routinely drawn and analyzed so your primary care physician can adjust your medications accordingly. Your distance from the SAVAHCS makes this difficult. Asking your provider at SAVAHCS to bypass the usual and customary practice of routine laboratory monitoring of high-risk medications to accommodate your desire to seek care from a facility not equipped to handle such procedures outside their area is neither prudent nor safe for your care.

I understand you have an appointment at Northern Arizona VA Health Care System (NAVAHCS) with the Orange Team on July 12, 2004, at 1400. I strongly encourage you to seek your primary care at NAVAHCS. Dr. Gibson spoke with Dr. Dunsting, Assistant Clinical Director for Primary Care at NAVAHCS, and he indicated NAVAHCS is pleased to continue caring for you. The point of contact at NAVAHCS is Ms. Barbara Gonzalez, Patient Advocate at 928-776-6008. Please call her and she will assist you in transferring your care to NAVAHCS.

If you choose to continue to see Dr. Gibson as your primary care provider at the SAVAHCS, you will be required to have your labs drawn at SAVAHCS. SAVAHCS will continue to see you for any sub-specialty services that NAVAHCS cannot provide.

Thank you for bringing your concerns to my attention. The SAVAHCS strives to provide quality and compassionate care to all of our veterans and I assure you we are very concerned with patient care and the satisfaction of the veterans we serve. If you have any further questions or concerns regarding this letter, please contact Ms. Russell at (520) 629-4950. VA 68
page 2 of 4

Sincerely,



Jonathan H. Gardner, FACHE
Director
Southern Arizona
VA Health Care System

Align top of FedEx Shipping Label or ASTRA Label

VA 68

page 3 of 4

ORIGIN ID: TUSA (520) 792-1450
PATRICIA WILKERSON
50 AZ VA HLTH CARE SYSTEM
3601 S 6TH AVE

SHIP DATE: 09JUL04
SYSTEM #336935 / CAFE2208
ACTUAL WGT: 1 LBS MAN-WGT

TUCSON, AZ 85723

FedEx



FedEx Revenue Barcode

TO:

MR. ANTHONY O'CONNELL

45 SKYVIEW ROAD

SEDONA, AZ 86336

REF: VALERIE RUSSELL, 1-11C3



Delivery Address Barcode (FedEx-EDR)

PRIORITY OVERNIGHT

TRK#

6527 3165 4524

FORM
0201

MON
Deliver by:
12JUL04
AM

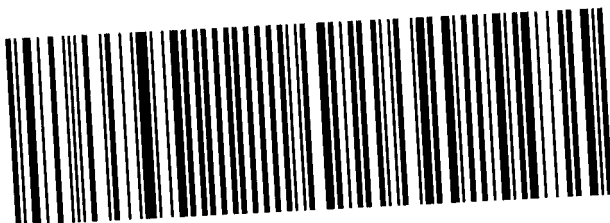
86336

-AZ-US

**PHX
WM DVTA**

dy.

Part # 156148-434 NRIT 3-03



Track Shipments
Detailed Results Quick HelpVA 68
page 4 of 4

Tracking number 652731654524
Signed for by 17734187
Ship date Jul 9, 2004
Delivery date/time Jul 12, 2004 11:42 am

Reference number VALERIE RUSSELL, 1-11C3
Delivered to Recipient
Delivery location SEDONA AZ
Service type Priority Envelope

Date/time	Status	Location	Comments
Jul 12, 2004 11:42 am	Delivered	SEDONA AZ	No signature required - release waiver on file
	11:42 am Delivered	SEDONA AZ	No signature required - release waiver on file
	8:50 am On FedEx vehicle for delivery	CAMP VERDE AZ	
Jul 10, 2004 8:38 am	Package status	CAMP VERDE AZ	Package not due for delivery
	8:13 am Package status	CAMP VERDE AZ	Package in FedEx location
	8:11 am Arrived at FedEx Destination Location	CAMP VERDE AZ	
	6:45 am Left FedEx Ramp	PHOENIX AZ	
	4:07 am Arrived at FedEx Ramp	PHOENIX AZ	
	4:01 am Left FedEx Sort Facility	OAKLAND CA	
	1:58 am Arrived at Sort Facility	OAKLAND CA	
Jul 9, 2004 9:04 pm	Left FedEx Ramp	LONG BEACH CA	
	9:03 pm Left FedEx Ramp	TUCSON AZ	
	9:02 pm Arrived at FedEx Ramp	TUCSON AZ	

Signature proof

Track more shipments

Email your detailed tracking results (optional)

Enter your email, submit up to three email addresses (separated by commas), add your message (optional), and click **Send email**.

Add a message to this email.

From

To

Send email

07/12/2004
07637

VA 69

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, AZ 86336

Dear Mr. Anthony M Oconnell,

We are concerned about your health. You missed your appointment in the following clinic without notifying us in advance:

MONDAY JUL 12, 2004 2:00 PM ORANGE MD B 30 MIN Clinic
NEW PRIMARY CARE AREA
MONDAY JUL 12, 2004 12:00 PM LAB
NEW PRIMARY CARE AREA

So we can meet your healthcare needs, keeping your appointment is important. Please call 1-800-949-1005 and ask for the appropriate clinic extension listed above or call TELICARE at 1-877-225-8262 between 8:00am and 4:00pm if you cannot make your scheduled appointment or if you would like to reschedule this appointment.

The AudioReminder will call you 2 days before your appointment and remind you of the date, time and place of your appointment. It will even let you cancel your appointment.

The AudioInquiry will let you call and find out about your future appointments in the next 30 days. You can call locally at (928) 717-7470, if you are out of the Prescott area you can call 1-800-949-1005, extension 7470.

Thank You,

Northern Arizona VA Health Care System
Prescott, Arizona 86313



DEPARTMENT OF VETERANS AFFAIRS
Northern Arizona Healthcare System
Prescott AZ 86313

July 14, 2004

VA 70

In Reply Refer To: 649/00

Mr. Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona 86336

Dear Mr. O'Connell:

Thank you for your letters requesting that your concerns be addressed by the Northern Arizona VA Health Care System (NAVAHCS) in Prescott and the Southern Arizona VA Health Care System (SAVAHCS) in Tucson. We understand that SAVAHCS replied to your concerns and suggested that continuing your Primary Care with the NAVAHCS (in Prescott) would be in your best interest.

Our Patient Advocate, Ms. Barbara Echeverria tried to contact you and discuss your care needs but was unable to reach you. She left a telephone message and encouraged you to keep your appointment with Dr. Keng on July 12, 2004. However, we understand that you did not keep that appointment.

We would like to take this opportunity to welcome you to the NAVAHCS and encourage you to make an appointment with Dr. Keng on the Orange Team. The Orange Team can be reached at 1-800-949-1005, extension 6156.

If you have any questions, please contact Ms. Echeverria, Patient Advocate at (928) 776-6008.

Sincerely,

Nancy J. Campbell
for Deborah A. Thompson
Director

WORK COPY

DOCTOR'S ORDERS

DATE & TIME

ORDERS

SIGNATURES

VA 71

06/17/2004 07:50 PT PROFILE (STAGO) BLOOD PLASMA
ROUTINE(TODAY) SP LB #62636
Start: 07/14/2004 /es/JOSEPH P RINDONE
R&D COORDINATOR

01/22/2004 14:47 CBC BLOOD ROUTINE(TODAY) SP LB #7327
Start: 07/12/2004

01/22/2004 14:47 CHEM 14 (VITROS) BLOOD SERUM
ROUTINE(TODAY) SP LB #7327
Start: 07/12/2004

01/22/2004 14:47 LDL PROFILE BLOOD SERUM
ROUTINE(TODAY) SP LB #7327
Start: 07/12/2004

01/22/2004 14:47 CPK (VITROS) BLOOD SERUM
ROUTINE(TODAY) SP LB #7327
Start: 07/12/2004

01/22/2004 14:47 PROSTATIC SPECIFIC ANTIGEN (ECI)
BLOOD SERUM ROUTINE(TODAY) SP LB
#7327
Start: 07/12/2004

01/22/2004 14:47 URINALYSIS URINE ROUTINE(TODAY) WC LB
#7328
Start: 07/12/2004

O'CONNELL, ANTHONY M
Room/Bed: COTTONWOOD (FASTING) LAB LPN

**** WORK COPY ****

Anthony OConnell

From: <Joseph.Rindone@med.va.gov>
To: <amo@commspeed.net>
Sent: Thursday, July 15, 2004 4:06 PM
Subject: lab

VA 72

Anthony, your protime/INR is 2.2 this time which is boderline low. Last time it was 3.4. Your INRs have been stable for some time. Lets not change your dose for now, but for today only, take an extra tablet (1 mg). We can recheck you again in 2-3 weeks and I will set that up for you in cottonwood VA clinic. Thanks.

Joe
Prescott VA

7/15/04

VA 73

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net
Last four 7637
July 14, 2004

Mr. Thomas A Bast, APN
Cottonwood Outpatient Clinic
203 Candy Lane Suite 5b
Cottonwood, Arizona 86326

Dear Mr. Bast:

I hope you are well and I thank the VA for saving my life.

Would you please tell me why my primary care location was changed from Cottonwood (enclosure; "You have been assigned to the Cottonwood Team") to Prescott (enclosures; appointments for January 5, 2004)? I had no idea that the January 5, 2004, appointments changed my primary care location from Cottonwood to Prescott until after I arrived at Prescott on January 5 and was told by a volunteer at the reception desk. Would you please tell me who did this and why?

Would you please give me your email address?

Thank you.

Sincerely,



Anthony M. O'Connell

Enclosures (3)

19 July 04
1700 hrs
ON 3 OCT 03 YOUR CASE WAS
DISCUSSED WITH SUPERVISING PHYSICIAN. YOUR
CARE IS BEST MANAGED BY A DOCTOR.
SINCE THERE IS NO M.D. HERE AT COTTONWOOD
CLINIC YOUR TRANSFER DATES BACK TO
3 OCT 03.
T. Bast, FNP
Thomas A. Bast
Family Nurse Practitioner

07/20/2004
07637

VA 74

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, AZ 86336

Dear Mr. Anthony M Oconnell,

You have the following appointment(s) at the Cottonwood Outpatient Clinic in Cottonwood, Arizona:

TUESDAY AUG 3, 2004 9:45 AM COTTONWOOD (FASTING) LAB LPN Clinic
203 Candy Lane

Please check in for your appointment 15 minutes before your scheduled time.

Your healthcare needs are important to us. If for any reason, this is not a convenient appointment, and you need to cancel or reschedule please call TELICARE at: 1-877-225-8262 (toll free) 24 hours in advance.

Introducing the AudioReminder and AudioInquiry systems! These are to help our veterans by reminding you of your scheduled outpatient appointments. The AudioReminder will call you 2 days before your appointment and remind you of it! It will tell you the date and time and place of your appointment! It will even let you cancel your appointment right there on the phone if you'd like!

The AudioInquiry will let you call it and find out about your appointments! You can call AudioInquiry at 1-800-949-1005, extension 7470; just select the Appointment Inquiry option and find out about all your future appointments with us.

Please bring your health benefit card or health insurance information when coming for treatment.

** REMINDER, Cottonwood Outpatient Clinic works by appointment only, no walk-ins are seen by a health care provider. Please call 649-1523 to make your appointment.**

Thank you,

Cottonwood Outpatient Clinic
203 S. Candy Lane Suite 5B
Cottonwood, AZ 86326

VA 75

August 3, 2004, Dr Gibson, telephone message:

"Hello Mr. O'Connell this is Doctor Gibson calling from the Southern
(?) Arizona VA Health Care Center if you are home please pick up.
Otherwise I will try calling you back over the course of the week. I
need to talk with you regarding your letters and your primary care, a,
and I will plan to do so when I speak with you. Thank you, Goodbye.

VA 76

August 4, 2004, 12:03 pm, Dr Gibson, telephone message:

"Mr. O'Connell this is Doctor Gibson calling from the Southern Arizona VA Health Care Center regarding your, letters. I've been trying to get in touch with you in order to clarify our position. My number here is (520) 792-1450, option number 7. You may leave me a message at that number and I will call you back. Look forward to speaking to you soon. Thank you, Goodbye."

VA 77

August 4, 2004, Ms. Echeverria, telephone message:

“Mr. O’Connell this is Barbara Echeverria. I’m the patient advocate at the VA in Prescott, Arizona. I would like you to give me a call so we could discuss your issues. My number is (928) 776-6008. Thank you so much.”

VA 78

August 4, 2004, 5:46 pm, Dr Gibson, telephone message:

"This is Doctor Gibson I'm calling from the Southern Arizona VA health care system, for, Mr. O'Connell. I'm calling in regards to your letters. A, I will be out of the office tomorrow and will try you back perhaps on Friday. A, at any rate you may call and leave a message at area code (520) 792-1450, option number 7. Thank you."

08/05/2004
07637

VA 79

ANTHONY MINER OCONNELL
45 SKYVIEW ROAD
SEDONA, AZ 86336

Dear Mr. Anthony Miner Oconnell,

This is a reminder of the following clinic appointment(s):

REPORT TO: BLDG 80, 2ND FLOOR MEDICINE SUBSPECIALTY RECEPTION DESK
WE RECOMMEND YOU PARK IN LOT G, SOUTH OF BUILDING 80.

THURSDAY AUG 26, 2004 1:30 PM 41-0-2 MSS GEN SURG ONC Clinic

** PLEASE BRING YOUR INSURANCE CARD TO EACH APPOINTMENT **

If, for some reason you cannot keep any of the appointment(s), please call (520) 792-1450, or 1-800-470-8262 extension 6566 within 24 hours of your scheduled appointment date and other arrangements will be made.

If you are using DAV transportation, please call DAV three to five days in advance of your appointment to schedule your ride at (520) 792-1450, or 1-800-470-8262 extension 6959.

REMINDER: Overnight parking of recreational vehicles on Southern Arizona Health Care System grounds is prohibited due to safety and liability reasons.

Please bring this letter with you when you report for your appointment.

PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723



DEPARTMENT OF VETERANS AFFAIRS

Northern Arizona Healthcare System
Prescott AZ 86313

August 5, 2004

VA 80

In Reply Refer To: 649/00

Mr. Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona 86336

Dear Mr. O'Connell:

This is in response to your letter received on July 29, 2004 in which you inform us, once again, that you wish to receive Primary Care with Dr. Gibson at the Southern Arizona VA Health Care System (SAVAHCS) in Tucson.

Your medical records were reviewed and we found that you did not keep your last two appointments with the Northern Arizona VA Health Care System (NAVAHCS). Your letter confirms this as well.

A letter sent to you by SAVAHCS in July 2004 encouraged you to continue your care with the NAVAHCS since we are closer to your residence. Therefore, we continued to schedule you for your health care needs.

We understand that Dr. Gibson will provide you with primary care needs with the stipulation that you have your coumadin levels drawn at the SAVAHCS. We will send Dr. Gibson a copy of this letter to apprise her of your decision to have all your care at the SAVAHCS. This should resolve any medication issues you have experienced.

Attached are your electronic medical records from the NAVAHCS that you requested. Included you will find the documentation you referenced of October 3, 2003.

If in the future you wish to resume care with the NAVAHCS, please let us know and we will be happy to assist you. If you have any questions, please contact our Patient Advocate, Ms. Barbara Echeverria at (928) 776-6008.

Sincerely,

Nancy J. Campbell
for Deborah A. Thompson
Director

Cc: Dr. Gibson, SAVAHCS
Attachment

08/10/2004
07637

VA 81

ANTHONY MINER OCONNELL
45 SKYVIEW ROAD
SEDONA, AZ 86336

Dear Mr. Anthony Miner Oconnell,

This is a reminder of the following clinic appointment(s):

TUESDAY AUG 31, 2004 11:20 AM 55-0-2 SCL UROL RUEBEL FU Clinic

Please check in with the Clinic Clerk in Building 2, Second Floor, 2 North A, when you arrive for your appointment. If you need a map one can be obtained at the volunteer desk in the lobby of Bldg #2 or Bldg #50.

If, for some reason you cannot keep any of the appointment(s), please call (520) 792-1450, extension 6905 within 24 hours of your scheduled appointment date and other arrangements will be made.

If you are using DAV transportation, please call DAV three to five days in advance of your appointment to schedule your ride at (520) 792-1450, extension 6565.

REMINDER: Overnight parking of recreational vehicles on Southern Arizona Health Care System grounds is prohibited due to safety and liability reasons. We appreciate your cooperation with this requirement.

Please bring this letter with you when you report for your appointment.

****PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT****

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

VA 82

August 16, 2004, Kirk, telephone message:

"Mr. O'Connell my name is Kirk I work at the Tucson Veterans Hospital. If you could please call area code 5, well actually for you, you would call 1 (800) 470-8262, press option number 7. Please leave a message for Doctor Gibson as when would be a good time to contact you so she can talk to you and discuss your health care here at the VA. Thank you sir."

VA 83

August 16, 2004, Ms Valerie Russell, telephone message:

"Mr. O'Connell this is Valerie Russell from the VA Medical Center, I'm calling you in reference to your letters that you sent to us recently. A, I just wanted to talk to you about your future appointments at the VA here in Tucson, And could you please give me a call back at area code 520 629- 4950. Thank you."

Anthony OConnell

From: "Gibson, Kathleen" <Kathleen.Gibson@med.va.gov>
To: "Anthony OConnell" <amo@commspeed.net>
Sent: Tuesday, August 17, 2004 11:14 AM
Subject: RE: Would you please release my medicine?

VA 84
page 1 of 2

I do not accept email message in this fashion from patients regarding medications or health concerns. You will need to contact TLC 520-792-1450 option #7.

-----Original Message-----

From: Anthony OConnell [mailto:amo@commspeed.net]
Sent: Tuesday, August 17, 2004 5:49 AM
To: Kathleen Gibson
Subject: Would you please release my medicine?

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
Last four 7637
Primary care provider Dr. Kathleen
Gibson, VA Tucson
August 17, 2004

Dr. Kathleen Gibson
Director of Primary Care
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you.

Sincerely,

9/4/04

Anthony M. O'Connell

VA 84

page 2 of 2

VA 85
part 1 of 4

VAMC TUCSON, AZ 85723
678 (520) 629-1895 (3777/)
Rx# 2216424A Aug 17, 2004 Fill 1 of 2
OCONNELL, ANTHONY MINER 7637



678-5955-478

**TAKE THREE TABLETS BY MOUTH 5 DAYS/WEEK
AND TAKE TWO AND ONE-HALF TABLETS TWO
DAYS/WEEK TO THIN BLOOD**

NDC: 0056016990 Lot: erf399a
Expires on: Aug 19, 2005
Qty 90 GIBSON, KATHLEEN E

Tote: 225
Tech mqzh

WARFARIN (COUMADIN) NA 1MG TAB

1 refill remaining before Aug 18, 2005

NO COPAY

Isd: Aug 17, 2004



678-11010166

45 SKYVIEW ROAD
SEDONA AZ 86336

Indicate address or telephone changes on back of this form.

- ☐ Permanent
☐ Temporary until

Signature

WHAT DOES IT MEAN ~~AT THE END~~
WHEN I SIGN THIS?
why is this only a 5 week supply?

FST 898

FIRST-CLASS MAIL
US POSTAGE PAID
RRDL

e/USPS DELIVERY CONFIRM



ZIP

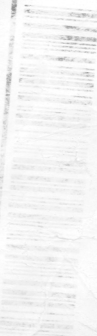
4208 6336 9101 0142 2875 8099 7501 61

86336

VA 85
part 2 of 4

Total: 225
678

332032590



462

O'CONNELL, ANTHONY MINER
145 S. VILLOW ROAD
SEDONA, AZ 86336

VA 85
part 3 of 4

Track & Confirm

Shipment Details

You entered 4208 6336 9101 0142 2875 8099 7501 61

Your item was delivered at 12:03 pm on August 23, 2004 in SEDONA, AZ 86336.

Here is what happened earlier:

- ARRIVAL AT UNIT, August 22, 2004, 8:23 am, SEDONA, AZ 86336
- ACCEPTANCE, August 19, 2004, 9:48 pm, DALLAS, TX 75260
- ELECTRONIC SHIPPING INFO RECEIVED, August 19, 2004
- ARRIVED SHIPPING PARTNER FACILITY, August 19, 2004, 2:04 pm, DALLAS, TX 75212

Notification Options

► [Track & Confirm by email](#)

[What is this?](#)

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Track & Confirm

Enter label number:

[Track & Confirm FAQs](#)

VA 85
part 4 of 4

VAMC Tucson, AZ 85723 <520> 629-1895 6/8
O'CONNELL, ANTHONY MINER [REDACTED] 08-19-2004
RX 2216424A Fill (1 of 2)
TAKE THREE TABLETS BY MOUTH 5 DAYS/WEEK AND TAKE TWO
AND ONE-HALF TABLETS TWO DAYS/WEEK TO THIN BLOOD



Qty. = 90 GIBSON, KATHLEEN E
WARFARIN (COUMADIN) NA 1MG





DEPARTMENT OF VETERANS AFFAIRS

Southern Arizona VA Health Care System
Tucson, Arizona 85723

VA 86

AUG 18 2004

In Reply Refer To: 678/1-11C3

- Mr. Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona 86336

Dear Mr. O'Connell:

This is in response to your letters dated July 24, 2004, August 1, 2004, August 2, 2004, August 7, 2004, and August 9, 2004, to the Southern Arizona VA Health Care System (SAVAHCS). I requested that Valerie Russell, Administrative Officer for Primary Care, and other appropriate staff review your concerns.

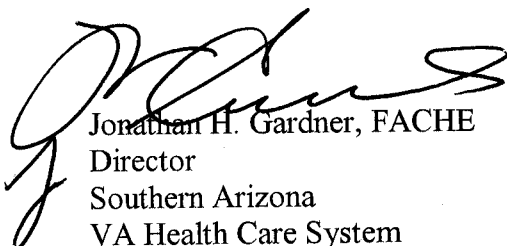
I am pleased to hear that you have chosen to receive all of your medical care at SAVAHCS. Dr. Kathleen Gibson will continue as your primary care provider. You are required to have all of your blood work, monitoring and follow up done at SAVAHCS. At no cost to the VA, you are also required to travel to SAVAHCS at least once a month or more to have your blood work done.

Please call our team pharmacist at (520) 792-1450, extension 5158, no later than August 23, 2004, to transfer your anticoagulation monitoring to SAVAHCS.

Please call our Telephone Linked Care line at 1-800-470-8262, option #7, to address your medical concerns and option # 4 to make a routine appointment with Dr. Gibson. If you have a medical emergency, please contact the Northern Arizona VA Health Care System.

The SAVAHCS strives to provide quality and compassionate care to all of our veterans and I assure you we are very concerned with patient care and the satisfaction of the veterans we serve. We feel we have addressed your health care concerns and cannot provide any new information. Accordingly, this letter will be considered the final response to your inquiries about your health care concerns.

Sincerely,



Jonathan H. Gardner, FACHE
Director
Southern Arizona
VA Health Care System

Anthony OConnell

From: <Kathleen.Gibson@med.va.gov>
To: <amo@commspeed.net>
Sent: Thursday, August 19, 2004 4:16 PM
Subject: RE: Would you please release my medicine?

VA 87
page 1 of 2

Mr. O'Connell,

Here at the Southern Arizona VA Healthcare system, in order to obtain your medications, you will need to contact TLC, 520-792-1450 option #5 (pharmacy) or option #7 (urgent care appt or message). ***I will not respond to future emails.***

Kathleen E. Gibson, MD

-----Original Message-----

From: Anthony OConnell [mailto:amo@commspeed.net]
Sent: Thursday, August 19, 2004 4:27 AM
To: Kathleen Gibson
Subject: Would you please release my medicine?

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
Last four 7637
Primary care provider Dr. Kathleen Gibson,
VA Tucson
August 19, 2004

Dr. Kathleen Gibson
Director of Primary Care
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacle (s) as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you.

9/5/04

Sincerely,

Anthony M. O'Connell

VA 87
page 2 of 2

Anthony OConnell

From: <Julianne.French@med.va.gov>
To: <amo@commspeed.net>
Sent: Thursday, August 19, 2004 4:20 PM
Subject: Would you please release my medicine?

VA 88
page 1 of 3

Mr. Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona 86336

Dear Mr. O'Connell:

This is in response to your letters dated July 24, 2004, August 1, 2004, August 2, 2004, August 7, 2004, and August 9, 2004, to the Southern Arizona VA Health Care System (SAVAHCS). I requested that Valerie Russell, Administrative Officer for Primary Care, and other appropriate staff review your concerns.

I am pleased to hear that you have chosen to receive all of your medical care at SAVAHCS. Dr. Kathleen Gibson will continue as your primary care provider. You are required to have all of your blood work, monitoring and follow up done at SAVAHCS. At no cost to the VA, you are also required to travel to SAVAHCS at least once a month or more to have your blood work done.

In order to receive your medication as requested, please call our team pharmacist at (520) 792-1450, extension 5158, no later than August 23, 2004, to transfer your anticoagulation monitoring to SAVAHCS.

Please call our Telephone Linked Care line at 1-800-470-8262, option #7, to address your medical concerns and option # 4 to make a routine appointment with Dr. Gibson. If you have a medical emergency, please contact the Northern Arizona VA Health Care System.

The SAVAHCS strives to provide quality and compassionate care to all of our veterans and I assure you we are very concerned with patient care and the satisfaction of the veterans we serve. We feel we have addressed your health care concerns and cannot provide any new information. Accordingly, this letter will be considered the final response to your inquiries about your health care concerns.

Sincerely,

Jonathan H. Gardner, FACHE
Director
Southern Arizona
VA Health Care System

VA 88
page 2 of 3

-----Original Message-----

From: Anthony OConnell <amo@commspeed.net>
To: Jonathan Gardner <Jonathan.Gardner@med.va.gov>
Sent: Tue Aug 17 07:56:26 2004
Subject: Would you please release my medicine?

Anthony M. O'Connell

45 Skyview Road

Sedona, Arizona, 86336

Last four 7637

Primary care provider Dr. Kathleen Gibson, VA Tucson

August 17, 2004

Mr. Jonathan Gardner, Director

Southern Arizona VA Health Care System

VA Hospital, 3601 South 6th Avenue

Tucson, Arizona 85723

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

8/23/04

Would you please release my medicine?

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine?

VA 88
page 3 of 3

Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you

Sincerely,

Anthony M. O'Connell

8/23/04

Anthony OConnell

From: <Kathleen.Gibson@med.va.gov>
To: <amo@commspeed.net>
Cc: <Valerie.Russell@med.va.gov>; <Julianne.French@med.va.gov>
Sent: Saturday, August 21, 2004 3:06 PM
Subject: RE: Would you please release my medicine?

VA 89

Dear Mr. O'Connell,

YOU MUST CONTACT TLC (520)792-1450 DURING REGULAR BUSINESS HOURS TO OBTAIN YOUR MEDICATIONS. I HEREBY REQUEST THAT YOU DISCONTINUE SENDING ME EMAIL. I DO NOT REFILL MEDICATIONS USING EMAIL.

Kathleen Gibson, MD

-----Original Message-----

From: Anthony OConnell [mailto:amo@commspeed.net]
Sent: Saturday, August 21, 2004 9:31 AM
To: Kathleen Gibson
Subject: Would you please release my medicine?

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

What did you see in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine? If you are still not able to release my medicine would you please identify the remaining obstacle(s) as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you.

Sincerely, Anthony M. O'Connell, last four
7637

8/23/04

VA 90

August 23, 2004, Ms Valerie Russell, telephone message:

"Mr. O'Connell this is Valerie from the VA Medical Center. I'm calling you in reference to your concerns and email messages that (are used?) in to the VA in Tucson. I'm, also you gotten your, a message and letter that we sent to you regarding your anti-coagulation. We do need you to call the Pharmacist today if you have not already, at area code (520) 792-1450, extension 5158, regarding your anticoagulation monitoring. We need you to call and get that transferred. And also(?)we need to talk to you overall about your over all care here at the VA. Please give me a call back. My name is Valerie at (520) 4, 629, I'm sorry, 4950. OK, my number is (520) 629- 4950. Thank you."

Anthony OConnell

From: <Julianne.French@med.va.gov>
To: <amo@commspeed.net>
Sent: Monday, August 23, 2004 5:53 PM
Subject: FW: Would you please release my medicine?

VA 91
page 1 of 2

Mr. O'Connell,

This is in response to the inquiry below regarding your medications. I have asked my staff to again to look into your concerns. As stated in numerous letters to you and one prior email, you need to contact Telephone Linked Care line at 1-800-470-8262, option #7, to address your medical concerns and option # 4 to make a routine appointment with Dr. Gibson. If you have a medical emergency, please contact the Northern Arizona VA Health Care System.

Should you have further questions, please contact Valerie Russell, Administrative Officer, Primary Care at (520) 792-1450 extension 6274. This is considered the final response on your inquiry.

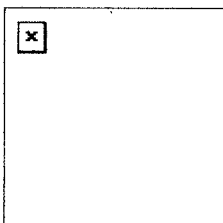
Sincerely,

Jonathan H. Gardner, FACHE

Director

Southern Arizona

VA Health Care System



Julianne French, RN, MS

AA/COS SAVAHCs

-----Original Message-----

From: Varner, Constance **On Behalf Of** Gardner, Jonathan H., FACHE
Sent: Monday, August 23, 2004 12:34 PM

9/4/04

To: French, Julianne A.

Subject: FW: Would you please release my medicine?

-----Original Message-----

From: Anthony OConnell [mailto:amo@commspeed.net]

Sent: Friday, August 20, 2004 2:00 PM

To: Jonathan Gardner

Subject: Would you please release my medicine?

VA 91
page 2 of 2

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine? Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you

Sincerely,

Anthony M. O'Connell

Anthony OConnell

From: <Julianne.French@med.va.gov>
To: <amo@commspeed.net>
Sent: Monday, August 23, 2004 6:14 PM
Subject: FW: coumadin tests

VA 92

Mr. O'connell,

This is a repeat notice from the Director's email to your earlier today. The Director cannot respond to your emails regarding your health care. You must comply with directions to seek medications and appointments through TLC. You need to contact Telephone Linked Care line at 1-800-470-8262, option #7, to address your medical concerns and option # 4 to make a routine appointment with Dr. Gibson. If you have a medical emergency, please contact the Northern Arizona VA Health Care System.

Should you have further questions, please contact Valerie Russell, Administrative Officer, Primary Care at (520) 792-1450 extension 6274. This is considered the final response on your inquiry.

Julianne French, RN, MS
AA/COS SAVAHCS

-----Original Message-----

From: Anthony OConnell <amo@commspeed.net>
To: Jonathan Gardner <Jonathan.Gardner@med.va.gov>
Sent: Mon Aug 23 13:31:45 2004
Subject: coumadin tests

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Sincerely, Anthony O'Connell, last four 7637

9/4/04

August 24, 2004, Barbara Echeverria, telephone message:

VA 93

"Mr. O'Connell this is the patient advocate at the Northern Arizona VA Health Care system, my name is Barbara Echeverria, I would appreciate it if you would call me so we could discuss your medication needs. My number is (928) 776-6008. Thank you."

08/24/2004
07637

VA 94

ANTHONY MINER OCONNELL
45 SKYVIEW ROAD
SEDONA, AZ 86336

Dear Mr. Anthony Miner Oconnell,

This is a reminder of the following clinic appointment.

REPORT TO: BLDG 80, 2nd FLOOR - MEDICINE SUBSPECIALTY RECEPTION DESK
WE RECOMMEND YOU PARK IN LOT G, SOUTH OF BUILDING 80

TUESDAY SEP 14, 2004 1:30 PM 5-50 MSS CARD BROWER Clinic

PLEASE ARRIVE 15 MINUTES PRIOR TO YOUR SCHEDULED APPOINTMENT TO ALLOW TIME FOR ADMINISTRATIVE PROCESSING. Your appointment may be rescheduled if you are more than 15 minutes past your scheduled time.

PLEASE BRING A LIST OF ALL MEDICATION that you are currently taking, including any over-the-counter medications, along with all records from your "outside" or private doctors. If you use OXYGEN at home, please bring along a SUFFICIENT QUANTITY of oxygen to last for the duration of your appointment.

IF YOUR PROVIDER REQUIRES BLOOD WORK, PLEASE DO IT THE DAY BEFORE YOUR APPOINTMENT.

REMINDER: Overnight parking of recreational vehicles on SAVAHCs grounds is prohibited due to safety and liability reasons.

If you are unable to keep your appointment, please call the Patient Service Center at 520-792-1450 option 4 or 1-800-470-8262 option 4, AT LEAST 24 HOURS before your scheduled appointment and other arrangements will be made.

PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT

Sincerely Yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, Arizona 85723

Anthony OConnell

From: "Russell, Valerie B." <Valerie.Russell@med.va.gov>
To: <amo@commspeed.net>
Sent: Tuesday, August 24, 2004 5:02 PM
Subject: FW: Cancellations

VA 95

Mr. O'Connell,
This is email is to confirm that you cancelled your appointments as listed below.

-----Original Message-----

From: Anthony OConnell [mailto:amo@commspeed.net]
Sent: Tuesday, August 24, 2004 10:19 AM
To: Jonathan Gardner
Subject: Cancellations

Dear Mr. Gardner,

I am sorry but I have to cancel my following scheduled appointments and accommodations:

- (1) Thursday, August 26, 2004 1:30 pm 41-0-2 MSS GEN SURG ONC Clinic
- (2) Tuesday, August 31, 2004 11:20 am 55-0-2 SCL UROL RUEBEL FU Clinic
- (3) The accommodations that I made for these appointments.

Thank you. Would you please reply for confirmation?

Sincerely, Anthony O'Connell, last four 7637

Anthony OConnell

From: <postmaster@va.gov>
To: <amo@commspeed.net>
Sent: Thursday, August 26, 2004 8:17 AM
Attach: ATT00095.dat; Why do you not answer these questions_.eml
Subject: Delivery Status Notification (Failure)

VA 96

This is an automatically generated Delivery Status Notification.

Delivery to the following recipients failed.

Deborah.Thompson@med.va.gov

9/4/04

Anthony OConnell

From: <postmaster@va.gov>
To: <amo@commspeed.net>
Sent: Thursday, August 26, 2004 9:17 AM
Attach: ATT00114.dat; Would you please explain.eml
Subject: Delivery Status Notification (Failure)

VA 97

This is an automatically generated Delivery Status Notification.

Delivery to the following recipients failed.

Thomas.Bast@med.va.gov

9/4/04

Anthony OConnell

From: <postmaster@va.gov>
To: <amo@commspeed.net>
Sent: Thursday, August 26, 2004 9:29 AM
Attach: ATT00134.dat; Would you please explain.eml
Subject: Delivery Status Notification (Failure)

VA 98

This is an automatically generated Delivery Status Notification.

Delivery to the following recipients failed.

Barbara.Echeverria@med.va.gov

9/4/04

VA 99

August 26, 2004, Mr. John Hook, telephone message:

“Mr. O’Connell, this is John Hook at the Prescott VA regarding your request about something (?) from (?) your medical records if you could call me at (928) 776- 6088, my name is John Hook. H, o, o, k. Thank you.

Anthony OConnell

From: "Shimkus, Claudia M." <Claudia.Shimkus@med.va.gov>
To: "Anthony OConnell" <amo@commspeed.net>
Sent: Friday, August 27, 2004 11:36 AM
Subject: RE: Would you please explain?

VA 100
 page 1 of 2

Mr. O'Connell,

I hope this message finds you well also and thank you for your concern.

I am sorry I cannot respond to your inquiries directly. Barbara Echeverria, Patient Advocate, has been designated to reply to all of your correspondence and to answer your questions. This will provide you with one contact person and a more coordinated effort to meet your needs.

Regards,

Claudia Shimkus

-----Original Message-----

From: Anthony OConnell [mailto:amo@commspeed.net]
Sent: Friday, August 27, 2004 5:18 AM
To: Claudia Shimkus
Subject: Would you please explain?

Dear Ms Shimkus,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT
 [?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE
 [?]from notification alerts that pnt is to be assigned to M.D.
 [?]ess VA Hosp.dictate the needs for this consult request.
 [?]icilitate prompt continuous care an Oncology consult is requested to
 [?]n Va today for eval of two melanoma (by pnt History).
 [?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson
 [?]dvised pnt where he should seek care for this diagnosis.
 Signed by: /es/ THOMAS A BAST
 APN 10/03/2003 16:38
 Receipt Acknowledged By:
 /es/ GARY R MELVIN
 10/06/2003 07:35
 "[..?]"TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN
 [..?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE
 [re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for
 [co?][ttonwood cboc as pt has now been assigned to orange team physician.

9/4/04

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

VA 100
page 2 of 2

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/4/04



DEPARTMENT OF VETERANS AFFAIRS
Northern Arizona Healthcare System
Prescott AZ 86313

August 27, 2004

VA 101
page 1 of 2

In Reply Refer To:

649/00

Mr. Anthony M. O'Connell
45 Skyview Road
Sedona, AZ 86336

Dear Mr. O'Connell:

Thank you for your e-mails in which you had several questions regarding the status of your medications. Our patient advocate, Barbara Echeverria, has contacted you on several occasions without success and has left voice messages for you to please return her telephone calls. Her purpose in wanting to speak with you is to address your numerous communications to us regarding your primary care needs and medication management.

Getting your care at multiple facilities, to include the private sector, complicates your medication management. An example of this is that both Tucson and Prescott issued you Tamsulosin within a week of each other.

A review of your medical records indicates the following:

	Prescott	Tucson
WARFARIN	Filled on 12/2003	Filled on 08/17/2004
SIMVASTATIN	ORDERED/ IN PROCESS	Filled on 06/04/2004
METOPROLOL	Filled on 03/14/2004 (3 refills available)	Filled on 06/04/2004
TAMSULOSIN	Filled on 05/28/2004 (60 day) no refills available)	Filled on 06/04/2004 (30 day) no refills available – must be renewed
LORAZAPAM	Not applicable	Filled on 06/04/2004

The VA is available to you for treatment. Therefore, whatever care you seek on your own within the private sector is not reimbursable by the VA.

According to your e.mail of June 4, 2004 to Dr. Rindone, you state "would you please correct your records to show that my primary care provider is Dr. Kathleen Gibson in Tucson and not Dr. Keng or anyone else in Prescott". It is confusing as to why you continue to write to Prescott with questions and concerns regarding your medications. Therefore, we are forwarding your communications and our responses to your primary care provider, Dr. Gibson in Tucson.

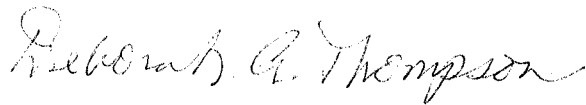
Your most recent e.mail has questions regarding entries in you medical record. We have referred your questions to Mr. John Hook, Supervisor Health Information Management. He has attempted to contact you by telephone and has left a voice message requesting that you return his call. He can be reached at (928) 445-4860 extension 6088.

VA101

page 2 of 2

In order to assist you in resolving your concerns about your care and medication management, it is imperative that you contact your patient advocate, Barbara Echeverria at (928) 776-6008.

Sincerely,

A handwritten signature in cursive script that reads "Deborah A. Thompson".

Deborah A. Thompson
Director

Cc: Dr. Kathleen Gibson

September 3, 2004, Dr Ruebel, telephone message:

“This is Dr Ruebel (?) at the VA Hospital in Tucson, Arizona. I wish to speak to ...ask a (?)... is anybody there (?) about your hormone, testosterone, level, which was done a, because of your a, problem. It came back as low, a 261. It is usually, 240 to 800 and something; a give us a call at the VA hospital sometime. However, I'll be out of town 'til a, September 21, (?)...Ruebel, VA hospital, Urology Department. This is in regard to your testosterone test, which was done February 26, '04. Thanks a lot”

VA103
part 1 of 3

VAMC TUCSON, AZ 85723
678 (520) 629-1895 (11380/)
Rx# 2216424A Sep 06, 2004 Fill 2 of 2
O'CONNELL, ANTHONY MINER 7637



678-6023-146

**TAKE THREE TABLETS BY MOUTH 5 DAYS/WEEK
AND TAKE TWO AND ONE-HALF TABLETS TWO
DAYS/WEEK TO THIN BLOOD**

NDC: 0056016990 Lot: ERD262A
Expires on: Sep 08, 2005
Qty 90 GIBSON, KATHLEEN E

Tote: 777
Tech maed

WARFARIN (COUMADIN) NA 1MG TAB

NO refills remaining

NO COPAY

Isd: Aug 17, 2004

**NO REFILLS REMAINING
FOR PHYSICIAN USE ONLY**

Signature: _____ SC NSC

Print Name: _____

DEA or VA# _____

Date _____

Refills: 0 1 2 3 4 5 6 7 8 9 10 11

To be filled in VA Pharmacies only

45 SKYVIEW ROAD
SEDONA AZ 86336

Indicate address or telephone changes on back of this form.

☐ Permanent

☐ Temporary until ____/____/____

Signature _____

VA103
part 2 of 3

VAMC
3801 SO 6TH AVENUE
TUCSON, AZ 85723
678-6023-146

Tote: 777
678
4752018310



749

OCONNELL, ANTHONY MINER
45 SKYVIEW ROAD
SEDONA, AZ 86336

I76 M1 863

FORWARDING SERVICE REQUESTED

PSRST STD
US POSTAGE PAID
RRDL

e/USPS DELIVERY CONFIRM



71D

4208 6336 9102 0142 2875 8101 0009 70

PRE-SORT 86336



Track & Confirm

VA103
part 3 of 3

Shipment Details

You entered 4208 6336 9102 0142 2875 8101 8899 70

Your item was delivered at 11:24 am on September 10, 2004 in SEDONA, AZ 86336.

Here is what happened earlier:

- ARRIVAL AT UNIT, September 10, 2004, 5:39 am, SEDONA, AZ 86336
- ELECTRONIC SHIPPING INFO RECEIVED, September 09, 2004
- ARRIVED SHIPPING PARTNER FACILITY, September 08, 2004, 3:36 pm, DALLAS, TX 75212

Notification Options

► Track & Confirm by email

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Go >



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Track & Confirm

Enter label number:

[Track & Confirm FAQs](#)

Anthony O'Connell

From: "French, Julianne A." <Julianne.French@med.va.gov>
To: <amo@commspeed.net>
Sent: Monday, September 13, 2004 5:55 PM
Attach: FW_ coumadin tests.eml; FW_ Would you please release my medicine_.eml
Subject: FW: This is an emergency

VA104
page 1 of 2

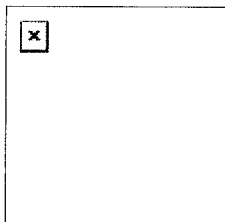
Mr. O'Connell,

This response is on behalf of the Director regarding your inquiry on medications refills . Per the previous two emails that I have attached, you must comply with directions to seek medications and appointments through TLC. You need to contact Telephone Linked Care line at 1-800-470-8262, option #7, to address your medical concerns and option # 4 to make a routine appointment with Dr. Gibson. If you have a medical emergency, please contact the Northern Arizona VA Health Care System.

Should you have further questions, please contact Valerie Russell, Administrative Officer, Primary Care at (520) 792-1450 extension 6274. This is considered the final response on your inquiry.

No further emails will be accepted by the Director or myself regarding this inquiry. I urge again to please follow the same directions as all our patients regarding medications refills and provider appointments,

Sincerely,



Julianne French, RN, MS

AA/COS SAVAHCs

-----Original Message-----

From: Gardner, Jonathan H., FACHE
Sent: Monday, September 13, 2004 7:52 AM
To: French, Julianne A.
Subject: FW: This is an emergency
Importance: High

julianne-action-jg-----Original Message-----

From: Anthony OConnell [mailto:amo@commspeed.net]
Sent: Monday, September 13, 2004 3:47 AM
To: Pharmacist; Dr Ruebel; Dr Keng; Dr Gibson; Director; Director; Advocate; Advocate; APN
Subject: This is an emergency

2/4/05

Importance: High

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is.

VA104
part 2 of 2

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet
- (5) Tamsulosin HCL 0.4mg capsule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

Thank you

Sincerely, Anthony O'Connell, last four 7637

Anthony OConnell

From: "Gibson, Kathleen" <Kathleen.Gibson@med.va.gov>
To: "Anthony OConnell" <amo@commspeed.net>; "Rindone, Joseph P." <Joseph.Rindone@med.va.gov>; "Ruebel, Armin A." <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>; "Gibson, Kathleen" <Kathleen.Gibson@med.va.gov>; "Gardner, Jonathan H., FACHE" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Russell, Valerie B." <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Melvin, Gary R., M.D." <Gary.Melvin@med.va.gov>
Sent: Thursday, September 23, 2004 11:28 AM
Subject: RE: This is an emergency

VA105

Mr. O'Connell,

As I have indicated on numerous previous e-mails communications, I do not except email requests for routine medications, nor have I given you my email address. You must call TLC 1-800-470-8262 option #5 to request your refills.

Kathleen Gibson, MD

-----Original Message-----

From: Anthony OConnell [mailto:amo@commspeed.net]

Sent: Thursday, September 23, 2004 3:23 AM

To: Pharmacist; Dr Ruebel; Dr Keng; Dr Gibson; Director; Director; APN; Advocate; Advocate; Dr Melvin

Subject: This is an emergency

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet*
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

*I would like to thank Dr. Han-Chi Keng for the 90 day supply of Simvastatin I received on September 13, 2004.

Thank you

Sincerely, Anthony O'Connell, last four 7637

09/28/2004
07637

VA106

ANTHONY MINER OCONNELL
45 SKYVIEW ROAD
SEDONA, AZ 86336

Dear Mr. Anthony Miner Oconnell,

CANCELLATION NOTICE

Your appointment for the following date and time has been cancelled:

TUESDAY DEC 7, 2004 9:00 AM 2-72 OCOTILLO GIBSON FU Clinic

We regret any inconvenience this clinic cancellation may cause you.
Please contact the Patient Service Center at 520-792-1450 option 4 or
800-470-8262 option 4 for any of the following reasons:

- * If a new appointment time is listed that is inconvenient for you,
- * If no appointment is listed, call for a new appointment within 30 days
of the above cancelled appointment date

If you feel that you need an urgent care appointment, please call TLC at
520-792-1450 option 7 or 800-470-8262 option 7 to speak with a TLC nurse.

If the appointment was for one of the following specialty clinics, please
call the clinic directly:

MENTAL HEALTH CLINIC (520) 629-4625
DENTAL CLINIC (520) 629-1842
PTSD CLINIC (520) 629-4625
COMPENSATION & PENSION (RATINGS) (520) 629-4662

Sincerely yours,
Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

New Appt: 12-13-04 @ 4:00 p.m.

10/18/2004
07637

VA107

ANTHONY MINER OCONNELL
45 SKYVIEW ROAD
SEDONA, AZ 86336

Dear Mr. Anthony Miner Oconnell,

This is a reminder of the following clinic appointment.

REPORT TO: BLDG 80, 2nd FLOOR - MEDICINE SUBSPECIALTY RECEPTION DESK
WE RECOMMEND YOU PARK IN LOT G, SOUTH OF BUILDING 80

THURSDAY NOV 4, 2004 9:00 AM 6-12 MSS DERM RIETSCHER Clinic

PLEASE ARRIVE 15 MINUTES PRIOR TO YOUR SCHEDULED APPOINTMENT TO ALLOW TIME FOR ADMINISTRATIVE PROCESSING. Your appointment may be rescheduled if you are more than 15 minutes past your scheduled time.

PLEASE BRING A LIST OF ALL MEDICATION that you are currently taking, including any over-the-counter medications, along with all records from your "outside" or private doctors. If you use OXYGEN at home, please bring along a SUFFICIENT QUANTITY of oxygen to last for the duration of your appointment.

IF YOUR PROVIDER REQUIRES BLOOD WORK, PLEASE DO IT THE DAY BEFORE YOUR APPOINTMENT.

If you are unable to keep your appointment, please call the Patient Service Center at 520-792-1450 option 4 or 1-800-470-8262 option 4, AT LEAST 24 HOURS before your scheduled appointment and other arrangements will be made.

PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT

Sincerely Yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, Arizona 85723

11/22/2004
07637

VA108

ANTHONY MINER OCONNELL
45 SKYVIEW ROAD
SEDONA, AZ 86336

Dear Mr. Anthony Miner Oconnell,

This is a reminder of the following clinic appointment.

REPORT TO: BLDG 80, 1st FLOOR - OCOTILLO CLINIC RECEPTION DESK
WE RECOMMEND YOU PARK IN LOT G, SOUTH OF BUILDING 80.

MONDAY DEC 13, 2004 4:00 PM 2-72 OCOTILLO GIBSON FU Clinic

PLEASE ARRIVE 15 MINUTES PRIOR TO YOUR SCHEDULED APPOINTMENT TO ALLOW TIME FOR ADMINISTRATIVE PROCESSING. Your appointment may be rescheduled if you are more than 15 minutes past your scheduled time.

PLEASE BRING A LIST OF ALL MEDICATION that you are currently taking, including any over-the-counter medications, along with all records from your "outside" or private doctors. If you use OXYGEN at home, please bring along a SUFFICIENT QUANTITY of oxygen to last for the duration of your appointment.

IF YOUR PROVIDER REQUIRES BLOOD WORK, PLEASE DO IT THE DAY BEFORE YOUR APPOINTMENT.

REMINDER: Overnight parking of recreational vehicles on SAVAHCs grounds is prohibited due to safety and liability reasons.

If you are unable to keep your appointment, please call the Patient Service Center at 520-792-1450 option 4 or 1-800-470-8262 option 4, AT LEAST 24 HOURS before your scheduled appointment and other arrangements will be made.

PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT

Sincerely Yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, Arizona 85723

VA109

VA recorded telephone message, December 8, 2004, 1:05 pm.

("Wednesday, 1:05 pm")

"Hello, this is the VA medical center in Tucson, Arizona. We have an important message for the patient whose birthday is October 25, 1941, and whose social security number ends with 7637. We are calling to remind you of your appointment on Monday, December 13, beginning at 4 pm.

If you are not able to keep an appointment on that day, and you have a touch tone phone, please press 1 now ,to cancel or reschedule your appointment. If you have a question about your appointment, and you are a member of a primary care team, please call your team. If you are not a member of a primary care team, please call 520 629-4900, or 1 800 470-8262, between the hours of 8 am and 4 pm, Monday through Friday.

If you have private medical insurance, please bring your insurance card with you. You may hang up now, or continue holding if you want to listen to this message again. "