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| <input type="checkbox"/> LITTLE, ALICE | <u>Medication Inquiry</u> | 06/20/2012 11:47 AM ✓ |
| <input type="checkbox"/> LITTLE, ALICE | <u>General Inquiry</u> | 06/20/2012 04:24 PM ✓ |
| <input type="checkbox"/> LITTLE, ALICE | <u>Appointment Inquiry</u> | 06/26/2012 10:21 AM ✓ |
| <input type="checkbox"/> LITTLE, ALICE | <u>Medication Inquiry</u> | 07/03/2012 01:52 PM ✓ |
| <input type="checkbox"/> NANSON, JOHN | <u>General Inquiry</u> | 08/13/2012 10:09 AM ✓ |
| <input type="checkbox"/> NANSON, JOHN | <u>Test Inquiry</u> | 09/11/2012 05:02 PM ✓ |
| <input type="checkbox"/> NANSON, JOHN | <u>Test Inquiry</u> | 09/13/2012 10:01 AM ✓ |
| <input type="checkbox"/> GLADSTEIN, SUSAN | <u>General Inquiry</u> | 10/09/2012 01:56 PM ✓ |
| <input type="checkbox"/> GLADSTEIN, SUSAN | <u>General Inquiry</u> | 10/09/2012 02:29 PM ✓ |
| <input type="checkbox"/> GLADSTEIN, SUSAN | <u>General Inquiry</u> | 10/09/2012 02:32 PM ✓ |
| <input type="checkbox"/> GLADSTEIN, SUSAN | <u>General Inquiry</u> | 10/09/2012 02:33 PM ✓ |
| <input type="checkbox"/> GLADSTEIN, SUSAN | <u>General Inquiry</u> | 10/10/2012 02:21 PM ✓ |
| <input type="checkbox"/> GLADSTEIN, SUSAN | <u>General Inquiry</u> | 10/10/2012 02:55 PM ✓ |
| <input type="checkbox"/> SCHMELING, RANDI | <u>General Inquiry</u> | 10/15/2012 11:25 AM ✓ |
| | | 10/18/2012 04:52 ✓ |

☐ TRINH, HUONG

Appointment Inquiry

10/10/2012 04:52 PM

Select: All, None, Read,
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| <input type="checkbox"/> TRINH, HUONG | Appointment Inquiry | 10/25/2012 09:51 AM ✓ |
| <input type="checkbox"/> GLADSTEIN, SUSAN | General Inquiry | 10/26/2012 10:09 AM ✓ |
| <input type="checkbox"/> GLADSTEIN, SUSAN | General Inquiry | 10/26/2012 10:35 AM ✓ |
| <input type="checkbox"/> SCHMELING, RANDI | General Inquiry | 10/29/2012 09:46 AM ✓ |
| <input type="checkbox"/> TRINH, HUONG | Appointment Inquiry | 10/30/2012 09:55 AM ✓ |
| <input type="checkbox"/> TRINH, HUONG | Appointment Inquiry | 10/31/2012 09:50 AM ✓ |
| <input type="checkbox"/> SCHMELING, RANDI | General Inquiry | 11/20/2012 09:19 AM ✓ |
| <input type="checkbox"/> SCHMELING, RANDI | General Inquiry | 12/04/2012 11:38 AM ✓ |
| <input type="checkbox"/> SCHMELING, RANDI | General Inquiry | 12/04/2012 11:39 AM ✓ |
| <input type="checkbox"/> BAUER, DENISE | General Inquiry | 12/15/2012 09:13 AM ✓ |
| <input type="checkbox"/> BAUER, DENISE | General Inquiry | 12/15/2012 10:47 AM ✓ |
| <input type="checkbox"/> STANLEY, THERESA | Appointment Inquiry | 01/07/2013 07:51 AM ✓ |
| <input type="checkbox"/> STANLEY, THERESA | Appointment Inquiry | 01/07/2013 08:48 AM ✓ |
| | | 01/11/2013 09:56 AM ✓ |

 **TRINH, HUONG**

General Inquiry

05/14/2013 09:58 AM

Select: All, None, Read, Unread

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| <input type="checkbox"/> ABBIATTI, CHERIE | Appointment Inquiry | 01/22/2013 08:36 AM ✓ |
| <input type="checkbox"/> SCHMELING, RANDI | General Inquiry | 01/22/2013 02:10 PM ✓ |
| <input type="checkbox"/> MULICK, LOURDES | General Inquiry | 03/13/2013 04:09 PM ✓ |
| <input type="checkbox"/> MULICK, LOURDES | General Inquiry | 03/13/2013 04:20 PM ✓ |
| <input type="checkbox"/> MULICK, LOURDES | General Inquiry | 03/13/2013 04:46 PM ✓ |
| <input type="checkbox"/> PRICE, LISA | Consult appt for eye clinic | 03/18/2013 12:12 PM ✓ |
| <input type="checkbox"/> SCHMELING, RANDI | Appointment Inquiry | 03/25/2013 04:59 PM ✓ |
| <input type="checkbox"/> VANHOESEN, ERIC | General Inquiry | 04/04/2013 11:23 AM ✓ |
| <input type="checkbox"/> SCHMELING, RANDI | Appointment Inquiry | 04/11/2013 10:05 AM ✓ |
| <input type="checkbox"/> SCHMELING, RANDI | General Inquiry | 04/11/2013 12:07 PM ✓ |
| <input type="checkbox"/> CAULDWELL, FABIAN | General Inquiry | 04/15/2013 10:35 AM ✓ |
| <input type="checkbox"/> SCHMELING, RANDI | General Inquiry | 04/15/2013 10:41 AM ✓ |
| <input type="checkbox"/> SCHMELING, RANDI | General Inquiry | 04/15/2013 10:42 AM ✓ |
| <input type="checkbox"/> SCHMELING, RANDI | General Inquiry | 04/15/2013 10:44 AM ✓ |
| <input type="checkbox"/> SCHMELING, RANDI | General Inquiry | 04/15/2013 02:50 AM ✓ |

 SCHMELING, RANDI General Inquiry

04/10/2013 02:59 PM

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| <input type="checkbox"/> SCHMELING, RANDI | General Inquiry | 04/17/2013 05:14 PM |
| <input type="checkbox"/> GRANILLO, MONICA | General Inquiry | 04/29/2013 12:42 PM |
| <input type="checkbox"/> SCHMELING, RANDI | General Inquiry | 04/30/2013 10:47 AM |
| <input type="checkbox"/> DUNKLIN, DONNA | General Inquiry | 05/02/2013 05:56 PM |
| <input type="checkbox"/> SCHMELING, RANDI | General Inquiry | 05/07/2013 01:43 PM |
| <input type="checkbox"/> SCHMELING, RANDI | General Inquiry | 05/07/2013 01:43 PM |
| <input type="checkbox"/> CAULDWELL, FABIAN | General Inquiry | 05/08/2013 01:23 PM |
| <input type="checkbox"/> CAULDWELL, FABIAN | General Inquiry | 05/09/2013 03:41 PM |
| <input type="checkbox"/> SCHMELING, RANDI | General Inquiry | 05/15/2013 10:51 AM |
| <input type="checkbox"/> SCHMELING, RANDI | General Inquiry | 05/15/2013 10:54 AM |
| <input type="checkbox"/> DUNKLIN, DONNA | General Inquiry | 05/16/2013 11:11 AM |
| <input type="checkbox"/> SCHMELING, RANDI | General Inquiry | 05/16/2013 04:53 PM |

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Sent: 06/20/2012 11:47 AM
From: LITTLE, ALICE
To: OConnell, Anthony
Message ID#: 33171639
Subject: General Medication Inquiry

Please come in tomorrow 6/21/12 between 8 and 9 for sick call. To many things to address by email we have to see you.

ALICE LITTLE
LPN

Previous Messages in Thread

-----Original Message-----

Sent: 06/19/2012 02:55 PM
From: OConnell, Anthony
To: ** PRE NANSON BLUE PRIMARY CARE
Subject: Medication Inquiry

Dr Nanson,

I'm afraid something's wrong with me; both my feet and ankles swell and several toes on my left foot are purple. It happened so quickly, over the last three days, and each day was worse. When I lay flat, when I go to bed, it goes away. I wonder if it's my heart or diabetes. I have been sedentary over the last several weeks but I have walked about a mile most everyday.

(1) Heart: I've had 5 or 6 sharp pains where I think my heart is, for about two days. That's unusual. I thought it might be an anxiety attack so I took one Lorazepam (.5mg) yesterday and that helped a lot. I think I've only had one sharp pain since.

(2)Diabetes: When I saw my purple toes I thought diabetes, but it wouldn't happen that fast, would it? You mentioned earlier that I had, and I apologize if I am not quoting you correctly, something like potential borderline diabetes. Can you tell me from the blood test results from the last several years what the trend is?

(3) I know you have to see for yourself before you can diagnose, but can you give me some probabilities of causes for the swellings?

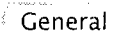

(4) Would you please send me a copy of Dr Reardon's report of my visit with him on March 22, 2012, in Phoenix?

(5) I've been walking about one mile a day except for yesterday; I assume walking is a good remedy no

matter what the swelling and purpleinshness is from? Maybe I should walk a lot more right now, and see how that effects the swelling?

Thank you.

Anthony OConnell 7637

Sent: 06/20/2012 04:24 PM
From: LITTLE, ALICE
To: OConnell, Anthony
Message ID#: 33242612
Subject:  General  General Inquiry

Mr OConnell you are not due for an annual yet. We have sick call between 8am and 9am every morning except on Wednesday. Please feel free to come in anytime. As far as your feet swelling we need you to come in for that.

ALICE LITTLE
LPN

Previous Messages in Thread

-----Original Message-----

Sent: 06/20/2012 02:45 PM
From: OConnell, Anthony
To: ** PRE NANSON BLUE PRIMARY CARE
Subject: General Inquiry

Hi Dr Nanson,

I can't come in tomorrow because I am in Tucson. It's expensive for me to drive to Prescott; can we combine a visit with the annual checkup; I see my medicine has 1 or less refills available.

Can you give advice through secure messaging? Like the potential diabetes trend based on the annual blood tests? The urgency with which I wrote yesterday has abated to a considerable degree because:

- (1) I asked Joe Rindone about the bleeding ear, which has stopped on it's own, so he said, and I paraphrase, let it be.
- (2) My toes turning purple greatly concerned me, but after probing and realizing that my foot hurt, I vaguely remembered that I stubbed my toes a few weeks back (but it didn't seem like that big a deal). So, I concluded that the purple toes are due to stubbing my toes with the Warfarin enhancing the color.
- (3) My chest pains are gone; I concluded that it was mostly anyway, an anxiety attack. What could I do anyway?
- (4) I hope that the swelling in my feet, which scared the cookies out of me, is from being to sedentary the last several weeks; so I'm not being sedentary.

Anthony O'Connell 7637

Sent: 06/26/2012 10:21 AM
From: LITTLE, ALICE
To: OConnell, Anthony
Message ID#: 34032370
Subject: General Appointment Inquiry

January 2013

ALICE LITTLE
LPN

Previous Messages in Thread

-----Original Message-----

Sent: 06/24/2012 11:17 AM
From: OConnell, Anthony
To: ** PRE NANSON BLUE PRIMARY CARE
Subject: Appointment Inquiry

Dr. Nanson,

Would you please tell me when my annual physical is scheduled or due? Thank you.

Anthony OConnell 7637

Sent: 07/03/2012 01:52 PM
From: LITTLE, ALICE
To: OConnell, Anthony
Message ID#: 35165920
Subject: General Medication Inquiry

Dr Nanson is away this week and he will have to review this request. You have not had this medication since 2003. I will let you know something next week sometime. Thank you.

ALICE LITTLE
LPN

Previous Messages in Thread

-----Original Message-----

Sent: 07/03/2012 11:37 AM
From: OConnell, Anthony
To: ** PRE NANSON BLUE PRIMARY CARE
Subject: Medication Inquiry

Dr Nanson,

Would you please send me Lorazepam, like 180 0.5mg tablets?

Thank you

Anthony O'Connell 7637

Sent: 08/13/2012 10:09 AM
From: NANSON, JOHN
To: OConnell, Anthony
Message ID#: 41880296
Subject: General General Inquiry

Meds are renewed. I do not see any ER activity for you of late & I cannot retrieve an old email. If you have a concern, please check in to sick call this week, am happy to help if I can then.

John Nanson
MD

Previous Messages in Thread

-----Original Message-----

Sent: 08/12/2012 01:57 PM
From: OConnell, Anthony
To: ** PRE NANSON BLUE PRIMARY CARE
Subject: General Inquiry

Dear Dr Nanson,

I notice that there are no boxes for me to check in the refill prescription part of Myhealthvet. Are you going to stop my medicine?

Would you please respond to my email of several weeks ago; about my Urgent Care visit?

Sent: 09/11/2012 05:02 PM
From: NANSON, JOHN
To: OConnell, Anthony
Message ID#: 47378832
Subject: General Test Inquiry

If you were in this area, you can come in to sick call any day. If it is growing, as you say, then you should go to a VA ER that is nearby & they will direct you as needed. I cannot provide f/b from here. Good luck.

John Nanson
MD

Previous Messages in Thread

-----Original Message-----

Sent: 09/11/2012 05:08 AM
From: OConnell, Anthony
To: ** PRE NANSON BLUE PRIMARY CARE
Subject: Test Inquiry

Dr Nanson,

Thanks for personally responding to my last message a few months ago.

I know this sounds weird but I have a lump in my right breast; about 1" in diameter; seems to be growing fast.

I don't have the resources to drive to Prescott; can you get me any help around Tucson? Maybe what the VA calls "Fee Basis Care"? Any help would be appreciated.

Thank you.

Anthony OConnell 7637

Sent: 09/13/2012 10:01 AM
From: NANSON, JOHN
To: OConnell, Anthony
Message ID#: 47771400
Subject: General Test Inquiry

If you are worried about breast cancer (very rare in males) and it is not possible to come to Prescott, then go to a nearby VA emergency room and they should help you. I can only refer you for evaluated conditions and within the referral system available to me. If you had a condition to evaluate then a mammogram might be indicated & if a surgeon needed to be consulted, that would be at Phoenix VA.

John Nanson
MD

Previous Messages in Thread

-----Original Message-----

Sent: 09/12/2012 06:35 AM
From: OConnell, Anthony
To: ** PRE NANSON BLUE PRIMARY CARE
Subject: Test Inquiry

Dr Nanson,


Good morning.

About the breast lump. If I come to Prescott and you look at the breast lump and say it's possible to probable cancer, then what? What can you do to get the VA to help me? Do you know how did Dr. Bergman was able to consults for me? Was it because he was so close to retirement?

Really, If I come to Prescott and you look at the breast lump and say it's possible to probable cancer, then what?

Thank you.

Anthony O'Connell 7637

Sent: 10/09/2012 01:56 PM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Message ID#: 53458166
Subject:  General Inquiry

I will forward to the Tucson coordinator. I'm in Prescott and don't have access to Green Valley and Tucson information.

Susan Gladstein
My HealtheVet Coordinator

Previous Messages in Thread

-----Original Message-----


Sent: 10/09/2012 01:55 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

Dear Web Master/Healthevet Coordinator

Please update my primary care provider to Randi Schmeling, ANP (Green Valley Outpatient Clinic)

Thank you

Anthony OConnell 7637

Sent: 10/09/2012 02:29 PM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Message ID#: 53474512
Subject:  General Inquiry

That team is associated to EVERY patient in Northern Arizona VA Healthcare System. It's a default and I don't think I can remove it specifically from one patient or another. Their team, just like me, is associated to everyone and is only there to be available should you or someone need to contact either of us. It does not reflect in any way your mental health or your records in any way. It is just the way the system is set up.

I hope that clears it up for you.

Susan Gladstein
My HealtheVet Coordinator

Previous Messages in Thread

-----Original Message-----

Sent: 10/09/2012 02:23 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry


Susan Gladstein Coordinator,

Would you please remove the address "Pre suicide prevention team" from my "To" field.

I have never had any intention of committing suicide and don't want it to appear in the record system that I do. My mental health is not an issue.

Thank you.

Anthony O'Connell 7637

Sent: 10/09/2012 02:32 PM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Message ID#: 53476069
Subject:  General Inquiry

I have forwarded it to the Tucson MHV Coordinator. I don't have access to any of their "teams" in my portion of the Administrative Portal.

Paula Newsome is the MHV Coordinator who I've forwarded your request to. I got an out of office reply stating she's out of the office today. You can also contact her directly at (520) 792-1450 Ext 6889 should you wish to call her directly.

Susan Gladstein
My HealtheVet Coordinator

Previous Messages in Thread

-----Original Message-----

Sent: 10/09/2012 02:30 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

Healthy Vet Coordinator,

If my primary care provider, Randi Schmeling, ANP, sends you a message saying she is my primary care provider, is that a good enough source of information for you to update?

Anthony O'Connell 7637

Sent: 10/09/2012 02:33 PM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Message ID#: 53476208
Subject: General General Inquiry

It is.

Thanks,

Susan Gladstein
My HealtheVet Coordinator

Previous Messages in Thread

-----Original Message-----

Sent: 10/09/2012 02:32 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

If that team is associated with every patient that clears it up for me. Thank you

-----Original Message-----

Sent: 10/09/2012 02:29 PM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Subject: General Inquiry

That team is associated to EVERY patient in Northern Arizona VA Healthcare System. It's a default and I don't think I can remove it specifically from one patient or another. Their team, just like me, is associated to everyone and is only there to be available should you or someone need to contact either of us. It does not reflect in any way your mental health or your records in any way. It is just the way the system is set up.

I hope that clears it up for you.

Susan Gladstein
My HealtheVet Coordinator

-----Original Message-----

Sent: 10/09/2012 02:23 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

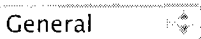
Susan Gladstein Coordinator,

Would you please remove the address "Pre suicide prevention team" from my "To" field.

I have never had any intention of committing suicide and don't want it to appear in the record system that I do. My mental health is not an issue.

Thank you.

Anthony O'Connell 7637

Sent: 10/10/2012 02:21 PM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Message ID#: 53808392
Subject:  General Inquiry

Here is a response I got from my counterpart in Tucson:

You can let him know it's been done. Even though he still shows as unassigned in CPRS, I manually attached him to NP Schmeling's team.

Paula

I hope that helps.
Susan Gladstein
My HealtheVet Coordinator

Previous Messages in Thread

-----Original Message-----

Sent: 10/09/2012 02:10 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

Thank you Susan Gladstein.

-----Original Message-----

Sent: 10/09/2012 01:56 PM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Subject: General Inquiry

I will forward to the Tucson coordinator. I'm in Prescott and don't have access to Green Valley and Tucson information.

Susan Gladstein
My HealtheVet Coordinator

-----Original Message-----

Sent: 10/09/2012 01:55 PM

From: OCONNELL, ANTHONY

To: PRE MY HEALTHEVET COORDINATOR \$

Subject: General Inquiry

Dear Web Master/Healthvet Coordinator

Please update my primary care provider to Randi Schmeling, ANP (Green Valley Outpatient Clinic)

Thank you

Anthony OConnell 7637

Sent: 10/10/2012 02:55 PM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Message ID#: 53822781
Subject: General General Inquiry

No problem.
Have a great week,

Susan Gladstein
My HealtheVet Coordinator

Previous Messages in Thread

-----Original Message-----

Sent: 10/10/2012 02:53 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

Dear Susan Gladstein,

Thank you for letting me know that Paula in Tucson updated my primary care provider status. That is huge for me.

Anthony O'Connell

-----Original Message-----

Sent: 10/10/2012 02:21 PM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Subject: General Inquiry

Here is a response I got from my counterpart in Tucson:

You can let him know it's been done. Even though he still shows as unassigned in CPRS, I manually attached him to NP Schmeling's team.

Paula

I hope that helps.
Susan Gladstein

My HealtheVet Coordinator

-----Original Message-----

Sent: 10/09/2012 02:10 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

Thank you Susan Gladstein.

-----Original Message-----

Sent: 10/09/2012 01:56 PM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Subject: General Inquiry

I will forward to the Tucson coordinator. I'm in Prescott and don't have access to Green Valley and Tucson information.

Susan Gladstein
My HealtheVet Coordinator

-----Original Message-----

Sent: 10/09/2012 01:55 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

Dear Web Master/Healthevet Coordinator

Please update my primary care provider to Randi Schmeling, ANP (Green Valley Outpatient Clinic)

Thank you

Anthony OConnell 7637

Sent: 10/15/2012 11:25 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 54803656
Subject: General General Inquiry

You can come by the clinic and schedule an appt whenever pharmacy wants your blood draw. You will need to be hospitalized for bridging for the colonoscopy. I understand per pharmacy that you want to wait until after the mammogram.

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-----Original Message-----

Sent: 10/10/2012 02:48 PM
From: OCONNELL, ANTHONY
To: **GV SCHMELING PACT
Subject: General Inquiry

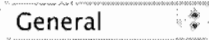
Randi Schmeling,

Now I can communicate with you!

Did you get my 7 page hard copy message that I left with Sherry yesterday (Oct10)? One message shows that Joe Rindoni in Prescott can't schedule appointments at GV out patient. Is there any problem to arrange it for the last Friday of each month as Joe and I had been doing?

Thank you for arranging the mammogram consult for Oct 12; that lump is growing.

Anthony O'Connell 7637

Sent: 10/18/2012 04:52 PM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Message ID#: 55876844
Subject:  Appointment Inquiry

Mr. Oconnell,

I am one of the nurse practitioners in the GI dept here are the SAVAHCS. You have been scheduled for a colonoscopy 1/18/2013 @ 0800. Due to your history of having a mechanical valve replacement, it is customary to be admitted a few days prior to your scheduled procedure. As you will be stopping Warfarin 5 days prior to the procedure, you will need to be admitted and placed on a heparin drip in order to keep your blood thin and not affect your mechanical valve. You will need to come to the hospital 3 days prior to your scheduled procedure. I understand the pharmacist at Prescott VA is managing your Warfarin. Please let him know of our plans and please let me know if you are in agreement with this so that I can arrange everything for you prior to the procedure.

Please contact me directly if you have any questions/concerns. 520-792-1450 extension 4352

Sincerely,

Jane Huong Trinh

Previous Messages in Thread

Sent: 10/23/2012 10:36 AM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Message ID#: 56818259
Subject: General General Inquiry

I'm the Coordinator in Prescott.

The ** in the beginning of the Primary Care naming convention ensures that each person's primary care team shows up first on the drop down list.

I hope that helps.

Susan Gladstein
My HealtheVet Coordinator

Previous Messages in Thread

-----Original Message-----

Sent: 10/22/2012 07:56 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

Dear Tucson Coordinator,

I just signed on to ask you to remove my previous primary care provider's name from my "To" space and see that you already did it. Thank you.

Would you please tell me what the two asterisks (**) by my present primary care provider's name mean?

Thank you again.

Anthony O'Connell 7637

Sent: 10/25/2012 09:51 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Message ID#: 57414180
Subject: General Appointment Inquiry

Mr. Oconnell,

So good to hear your response. Your scheduled admission date is January 15, 2013 @ 1200 noon. Please eat a hearty breakfast and lunch prior to checking in. You will be checking into Admissions located in building 50. Means testing and Release of Information are located in the same area. If you must reschedule your appt for any reason, please secure message me and let me know. If there are any other questions or concerns, please feel free to contact me via secure message or by phone.

Jane Huong Trinh, ANP
Gastroenterology
520-792-1450 extension 4352

Previous Messages in Thread

-----Original Message-----

Sent: 10/19/2012 08:29 PM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Dear Jane Huong Trinh,

Thank you for your clear and comprehensive message.

(1) Yes, the date of 1/18/13 at 0800 for the colonoscopy is fine, and I understand that I am to come to the hospital three days prior to that for the heparin drip.

(2) Yes, I will let the pharmacy in Prescott know.

Anthony O'Connell 7637

-----Original Message-----

Sent: 10/18/2012 04:52 PM
From: TRINH, HUONG
To: OCONNELL, ANTHONY

Subject: Appointment Inquiry

Mr. Oconnell,

I am one of the nurse practitioners in the GI dept here are the SAVAHCS. You have been scheduled for a colonoscopy 1/18/2013 @ 0800. Due to your history of having a mechanical valve replacement, it is customary to be admitted a few days prior to your scheduled procedure. As you will be stopping Warfarin 5 days prior to the procedure, you will need to be admitted and placed on a heparin drip in order to keep your blood thin and not affect your mechanical valve. You will need to come to the hospital 3 days prior to your scheduled procedure. I understand the pharmacist at Prescott VA is managing your Warfarin. Please let him know of our plans and please let me know if you are in agreement with this so that I can arrange everything for you prior to the procedure.

Please contact me directly if you have any questions/concerns. 520-792-1450 extension 4352

Sincerely,

Jane Huong Trinh

Sent: 10/26/2012 10:09 AM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Message ID#: 57694513
Subject: General General Inquiry

I got your regular email before I opened this one...but I'm glad to know it's working!

Have a great weekend,

Susan Gladstein
My HealtheVet Coordinator

Previous Messages in Thread

-----Original Message-----

Sent: 10/26/2012 04:17 AM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

Sorry about the direct email question about my not being able to open Secure Messenger; the problem was my computer; I rebooted my modem and there was no more problem.

-----Original Message-----

Sent: 10/23/2012 11:37 AM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

Dear Susan Gladstein,

Thank you for answering my question so clearly, so completely, and with no ambiguity.

Anthony OConnell

-----Original Message-----

Sent: 10/23/2012 10:36 AM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY

Subject: General Inquiry

I'm the Coordinator in Prescott.

The ** in the beginning of the Primary Care naming convention ensures that each person's primary care team shows up first on the drop down list.

I hope that helps.

Susan Gladstein
My HealtheVet Coordinator

-----Original Message-----

Sent: 10/22/2012 07:56 PM

From: OCONNELL, ANTHONY

To: PRE MY HEALTHEVET COORDINATOR \$

Subject: General Inquiry

Dear Tucson Coordinator,

I just signed on to ask you to remove my previous primary care provider's name from my "To" space and see that you already did it. Thank you.

Would you please tell me what the two asterisks (**) by my present primary care provider's name mean?

Thank you again.

Anthony O'Connell 7637

Sent: 10/26/2012 10:35 AM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Message ID#: 57704149
Subject: General General Inquiry

I don't use Cox so I'm not sure what the issues may be. Have you tried contacting them to see what the issue may be? I don't know why they would disconnect you (most places don't unless your computer is set up that way.)

You may want to give Cox a call if your modem/connection isn't good...

Without seeing it myself, it's hard for me to speculate.

Susan Gladstein
My HealtheVet Coordinator

Previous Messages in Thread

-----Original Message-----

Sent: 10/26/2012 10:32 AM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

Dear Susan Gladstein,

Thank you for your in depth reply on regular mail. It prompts me to ask further

I use an iMac and my modem went kaput several months ago; I've replaced the modem twice since then, and I still have trouble. I'm thinking my problem may be my connection to COX. Several times a day I have to wiggle my modem cable around to reconnect, and I've replaced that cable so I think it is not the cable-to-modem connection though it sure acts that way. Sometimes I have to re-click the "Motorolla-E09C1" under the windshield wiper symbol. Do you think COX has a setting that automatically cuts off the customer if there is no action for some period of time, in order to save their server space?

Thank you again and you have a wonderful weekend also.

Anthony O'Connell 7637

-----Original Message-----

Sent: 10/26/2012 10:09 AM
From: GLADSTEIN, SUSAN

To: OCONNELL, ANTHONY
Subject: General Inquiry

I got your regular email before I opened this one...but I'm glad to know it's working!

Have a great weekend,

Susan Gladstein
My HealtheVet Coordinator

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To: PRE MY HEALTHEVET COORDINATOR \$
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Anthony OConnell

-----Original Message-----

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I'm the Coordinator in Prescott.

The ** in the beginning of the Primary Care naming convention ensures that each person's primary care team shows up first on the drop down list.

I hope that helps.

Susan Gladstein

My HealtheVet Coordinator

-----Original Message-----

Sent: 10/22/2012 07:56 PM

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Would you please tell me what the two asterisks (**) by my present primary care provider's name mean?

Thank you again.

Anthony O'Connell 7637

Sent: 10/29/2012 09:46 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 58083506
Subject: General General Inquiry

I put the consult in; that is why you got the appt

Previous Messages in Thread

-----Original Message-----

Sent: 10/26/2012 06:27 PM
From: OCONNELL, ANTHONY
To: **GV SCHMELING PACT
Subject: General Inquiry

Randi Schmeling,

The Cardiologist I saw today was excellent, thank you for making the consult.

Is the following OK with you?

About a year or so ago I stopped going to a speech therapist at the Tucson VA because I could not afford the \$50. With my new no-copay status (on medicine anyway) I believe I would not be charged the \$50, so I enquired today and somehow got an appointment without a primary care consult. Is that OK with you?

A copy of our email exchange follows:

"Brinkerhoff, Rebecca L. Rebecca.Brinkerhoff@va.gov
1:59 PM (2 hours ago)
to me

Informed of today's request to seek new appointment. The next available time slot is on Wednesdays 11/7/12 at 1000. Please let me know if this time works for you.

Rebecca Brinkerhoff, MS CCC-SLP
Speech Pathology and Polytrauma
Southern Arizona VA Health Care System
3601 S. 6th Ave.
Tucson, AZ 85723
(520) 792-1450 x5275

Anthony OConnell anthonymineroconnell@gmail.com
4:00 PM (1 minute ago)

to Rebecca
Rebecca Brinkerhoff,

Yes, that time works for me.
Thank you. That was quick.

Anthony O'Connell, Trustee"

https://

https://

Sent: 10/30/2012 09:55 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Message ID#: 58383884
Subject: General Appointment Inquiry

Hi Mr. O'Connell,

Here are the answers to your questions:

1. Sometimes when checking in for a hospital bed, you will need to wait until a bed is available. This is why you should eat a hearty breakfast and lunch to ensure you do not starve. You may obtain a meal if needed. Bring an interesting book to read as well. The wait time varies and is unknown most of the time.
2. Regarding charges, I am not too familiar with eligibility and billing questions. You may need to contact eligibility to see if you are responsible for any charges.

Hope this helps to answer your questions.

Sincerely,

Jane Huong Trinh, ANP
Gastroenterology

Previous Messages in Thread

-----Original Message-----

Sent: 10/26/2012 08:22 AM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Jane Huong Trinh, ANP

Thank you for your message of October 25,2012. Questions:

- (1) Why should I eat a hearty breakfast and lunch prior to check in?
- (2) Because of my economic situation I had assumed that I would not be charged for any part of the operation. For example, I have no co-pay for my medicine. Thank you for your "Means testing and Release of Information are located in the same area" comment; it alerts me to check this out. Would you please tell

me how much this operation and hospital stay would cost me?

Thank you,

Anthony O'Connell, 7637

-----Original Message-----

Sent: 10/25/2012 10:03 AM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

OK!

Thank you again.

-----Original Message-----

Sent: 10/25/2012 09:51 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Mr. Oconnell,

So good to hear your response. Your scheduled admission date is January 15, 2013 @ 1200 noon. Please eat a hearty breakfast and lunch prior to checking in. You will be checking into Admissions located in building 50. Means testing and Release of Information are located in the same area. If you must reschedule your appt for any reason, please secure message me and let me know. If there are any other questions or concerns, please feel free to contact me via secure message or by phone.

Jane Huong Trinh, ANP
Gastroenterology
520-792-1450 extension 4352

-----Original Message-----

Sent: 10/19/2012 08:29 PM
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To: TUC GI @
Subject: Appointment Inquiry

Dear Jane Huong Trinh,

Thank you for your clear and comprehensive message.

(1) Yes, the date of 1/18/13 at 0800 for the colonoscopy is fine, and I understand that I am to come to the hospital three days prior to that for the heparin drip.

(2) Yes, I will let the pharmacy in Prescott know.

Anthony O'Connell 7637

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Sent: 10/18/2012 04:52 PM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

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Please contact me directly if you have any questions/concerns. 520-792-1450 extension 4352

Sincerely,

Jane Huong Trinh

Sent: 10/31/2012 09:50 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Message ID#: 58684619
Subject: General Appointment Inquiry

Your welcome!

Jane Huong Trinh, ANP
Gastroenterology

Previous Messages in Thread

-----Original Message-----

Sent: 10/30/2012 02:54 PM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Thank you.

I'll visit billing tomorrow

-----Original Message-----

Sent: 10/30/2012 09:55 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Hi Mr. O'Connell,

Here are the answers to your questions:

1. Sometimes when checking in for a hospital bed, you will need to wait until a bed is available. This is why you should eat a hearty breakfast and lunch to ensure you do not starve. You may obtain a meal if needed. Bring an interesting book to read as well. The wait time varies and is unknown most of the time.
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Hope this helps to answer your questions.

Sincerely,

Jane Huong Trinh, ANP
Gastroenterology

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Sent: 10/26/2012 08:22 AM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

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Thank you for your message of October 25,2012. Questions:

(1) Why should I eat a hearty breakfast and lunch prior to check in?

(2) Because of my economic situation I had assumed that I would not be charged for any part of the operation. For example, I have no co-pay for my medicine. Thank you for your "Means testing and Release of Information are located in the same area" comment; it alerts me to check this out. Would you please tell me how much this operation and hospital stay would cost me?

Thank you,

Anthony O'Connell, 7637

-----Original Message-----

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From: OCONNELL, ANTHONY
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OK!

Thank you again.

-----Original Message-----

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From: TRINH, HUONG
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Jane Huong Trinh, ANP
Gastroenterology
520-792-1450 extension 4352

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(1) Yes, the date of 1/18/13 at 0800 for the colonoscopy is fine, and I understand that I am to come to the hospital three days prior to that for the heparin drip.

(2) Yes, I will let the pharmacy in Prescott know.

Anthony O'Connell 7637

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To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

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Please contact me directly if you have any questions/concerns. 520-792-1450 extension 4352

Sincerely,

Jane Huong Trinh

Sent: 11/20/2012 09:19 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 63390982
Subject: General General Inquiry

You need to make an appointment with me to look at the spots before I can send a consult.
please contact the front desk for an appt

Previous Messages in Thread

-----Original Message-----

Sent: 11/17/2012 09:56 AM
From: OCONNELL, ANTHONY
To: **GV SCHMELING PACT
Subject: General Inquiry

Dear Randi Schmeling,

Thank you for the consults. The speech therapist was excellent.

May I see a Dermatologist? I have a history of melanoma skin cancer and I have new irregular dark spots.

I was pleasantly surprised to receive a letter verifying that you were my primary care provider

Thank you

Anthony O'Connell 7637

Sent: 12/04/2012 11:38 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 66592261
Subject: General General Inquiry

the prescription you brought me was 25mg bid; if you are having no issues, would stay on that dosage

Previous Messages in Thread

-----Original Message-----

Sent: 12/02/2012 01:45 PM
From: OCONNELL, ANTHONY
To: **GV SCHMELING PACT
Subject: General Inquiry

Hi Randi,

I just wanted to check with you about my metoprolol tartate dosage. The instructions on the 25mg tab containers used to say "Take one-half tablet by mouth twice a day".

The instructions on the most recent 25mg tab container says "Take one tablet by mouth every 12 hours for heart and blood pressure".

So my dosage doubled, from 25mg per day to 50mg per day? You may have told me this and I forgot.

Thank you for your care

Anthony OConnell 7637

Sent: 12/04/2012 11:39 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 66592692
Subject: General General Inquiry

Since this VA does not monitor your warfarin; you need to contact the anticoag clinic in prescott for this order as I do not write for it.

Previous Messages in Thread

-----Original Message-----

Sent: 12/02/2012 07:39 PM
From: OCONNELL, ANTHONY
To: **GV SCHMELING PACT
Subject: General Inquiry

Randi,

I now remember that you did double the metoprolol dosage from 25mg to 50mg.

I just realized that I'm basically out of Warfarin. My prescription history shows that it expired on 1/17/2012 from Prescott and was not renewed anywhere. Would you please restart it? Can I get a six month supply? I refill my trays six months at a time.

Tony

Sent: 12/15/2012 09:13 AM
From: BAUER, DENISE
To: OCONNELL, ANTHONY
Message ID#: 69453967
Subject: General General Inquiry

Dear Mr. O'Connell,

Hi, my name is Denise and I am the scheduling clerk from the VA Audiology Dept. I have been informed that you need a hearing exam and I have one available on Dec. 19, 2012 at 3:30pm. If you would be able to come at that day and time please respond to this email or call our clinic at 629-1846.

Thank you,
Denise Bauer, MSA

Previous Messages in Thread

Sent: 12/15/2012 10:47 AM
From: BAUER, DENISE
To: OCONNELL, ANTHONY
Message ID#: 69462390
Subject: General General Inquiry

Thank you for your quick response. You are now scheduled for 12/19 at 1530. See you then!

Previous Messages in Thread

-----Original Message-----

Sent: 12/15/2012 10:42 AM
From: OCONNELL, ANTHONY
To: TUC AUDIOLOGY @
Subject: General Inquiry

Dear Denise Bauer,

What wonderful news, thank you for thinking of me! Yes, I would love to take that December 19 appointment at 3:30pm. I will be there.

Anthony OConnell 7637

-----Original Message-----

Sent: 12/15/2012 09:13 AM
From: BAUER, DENISE
To: OCONNELL, ANTHONY
Subject: General Inquiry

Dear Mr. O'Connell,

Hi, my name is Denise and I am the scheduling clerk from the VA Audiology Dept. I have been informed that you need a hearing exam and I have one available on Dec. 19, 2012 at 3:30pm. If you would be able to come at that day and time please respond to this email or call our clinic at 629-1846.

Thank you,
Denise Bauer, MSA

Sent: 01/07/2013 07:51 AM
From: STANLEY, THERESA
To: OCONNELL, ANTHONY
Message ID#: 73921305
Subject: General Appointment Inquiry

Generally hospitalization for heparin bridge ranges from 5 days to close to 7. Management of coumadin prior to admit and afterward discharge is deferred to the pharmacy personnel who manage it currently. We notify admitting in advance so they are expecting you. At times you may need to wait for a bed but there will be one for you on the day you have been asked to come in.

Previous Messages in Thread

-----Original Message-----

Sent: 01/06/2013 09:45 PM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Hi,

I'm confused about the time I will be in the hospital for the colonoscopy and warfarin substitute procedure; like from when to when? Can I do any of the warfarin substitute procedure as an out patient?

If they find something that requires surgery can they do it then? Or would I have to go through the warfarin substitute procedure again?

They would ask me to come to the hospital before they know whether there is a bed available?

Thank you and have a wonderful 2013.

Anthony o'Connell 7637

-----Original Message-----

Sent: 10/31/2012 09:50 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Your welcome!

Jane Huong Trinh, ANP
Gastroenterology

-----Original Message-----

Sent: 10/30/2012 02:54 PM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Thank you.

I'll visit billing tomorrow

-----Original Message-----

Sent: 10/30/2012 09:55 AM
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1. Sometimes when checking in for a hospital bed, you will need to wait until a bed is available. This is why you should eat a hearty breakfast and lunch to ensure you do not starve. You may obtain a meal if needed. Bring an interesting book to read as well. The wait time varies and is unknown most of the time.

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Hope this helps to answer your questions.

Sincerely,

Jane Huong Trinh, ANP
Gastroenterology

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To: TUC GI @
Subject: Appointment Inquiry

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Thank you for your message of October 25,2012. Questions:

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Thank you,

Anthony O'Connell, 7637

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Sent: 10/25/2012 10:03 AM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

OK!

Thank you again.

-----Original Message-----

Sent: 10/25/2012 09:51 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

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Jane Huong Trinh, ANP
Gastroenterology
520-792-1450 extension 4352

-----Original Message-----

Sent: 10/19/2012 08:29 PM
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Subject: Appointment Inquiry

Dear Jane Huong Trinh,

Thank you for your clear and comprehensive message.

(1) Yes, the date of 1/18/13 at 0800 for the colonoscopy is fine, and I understand that I am to come to the hospital three days prior to that for the heparin drip.

(2) Yes, I will let the pharmacy in Prescott know.

Anthony O'Connell 7637

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Please contact me directly if you have any questions/concerns. 520-792-1450 extension 4352

Sincerely,

Jane Huong Trinh

Sent: 01/07/2013 08:48 AM
From: STANLEY, THERESA
To: OCONNELL, ANTHONY
Message ID#: 73955331
Subject: General Appointment Inquiry

Per a note written on October 25, you are scheduled for admission on January 15 (3 days prior to your exam). You were to contact the Pharmacy personel monitoring your coumadin to determine what day they wanted you to stop taking it prior to this. Please let your pharmacy person know about the procedure on January 18 and that you are being admitted for heparin bridge on January 15. They will be able to tell you when to stop the coumadin at home. Thanks

Previous Messages in Thread

-----Original Message-----

Sent: 01/07/2013 08:35 AM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Thank you for your prompt reply.

So, Do I come in to the hospital on January 18, at 7:30 am, and stay for 5 to 7 days?

Anthony O'Connell 7637

-----Original Message-----

Sent: 01/07/2013 08:35 AM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

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From: OCONNELL, ANTHONY
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If they find something that requires surgery can they do it then? Or would I have to go through the warfarin substitute procedure again?

They would ask me to come to the hospital before they know whether there is a bed available?

Thank you and have a wonderful 2013.

Anthony o'Connell 7637

-----Original Message-----

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From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Your welcome!

Jane Huong Trinh, ANP
Gastroenterology

-----Original Message-----

Sent: 10/30/2012 02:54 PM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Thank you.

I'll visit billing tomorrow

-----Original Message-----

Sent: 10/30/2012 09:55 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Hi Mr. O'Connell,

Here are the answers to your questions:

1. Sometimes when checking in for a hospital bed, you will need to wait until a bed is available. This is why you should eat a hearty breakfast and lunch to ensure you do not starve. You may obtain a meal if needed. Bring an interesting book to read as well. The wait time varies and is unknown most of the time.
2. Regarding charges, I am not too familiar with eligibility and billing questions. You may need to contact eligibility to see if you are responsible for any charges.

Hope this helps to answer your questions.

Sincerely,

Jane Huong Trinh, ANP
Gastroenterology

-----Original Message-----

Sent: 10/26/2012 08:22 AM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Jane Huong Trinh, ANP

Thank you for your message of October 25,2012. Questions:

- (1) Why should I eat a hearty breakfast and lunch prior to check in?
- (2) Because of my economic situation I had assumed that I would not be charged for any part of the operation. For example, I have no co-pay for my medicine. Thank you for your "Means testing and Release of Information are located in the same area" comment; it alerts me to check this out. Would you please tell me how much this operation and hospital stay would cost me?

Thank you,

Anthony O'Connell, 7637

-----Original Message-----

Sent: 10/25/2012 10:03 AM
From: OCONNELL, ANTHONY

To: TUC GI @
Subject: Appointment Inquiry

OK!

Thank you again.

-----Original Message-----

Sent: 10/25/2012 09:51 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Mr. Oconnell,

So good to hear your response. Your scheduled admission date is January 15, 2013 @ 1200 noon. Please eat a hearty breakfast and lunch prior to checking in. You will be checking into Admissions located in building 50. Means testing and Release of Information are located in the same area. If you must reschedule your appt for any reason, please secure message me and let me know. If there are any other questions or concerns, please feel free to contact me via secure message or by phone.

Jane Huong Trinh, ANP
Gastroenterology
520-792-1450 extension 4352

-----Original Message-----

Sent: 10/19/2012 08:29 PM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Dear Jane Huong Trinh,

Thank you for your clear and comprehensive message.

(1) Yes, the date of 1/18/13 at 0800 for the colonoscopy is fine, and I understand that I am to come to the hospital three days prior to that for the heparin drip.

(2) Yes, I will let the pharmacy in Prescott know.

Anthony O'Connell 7637

-----Original Message-----

Sent: 10/18/2012 04:52 PM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Mr. Oconnell,

I am one of the nurse practitioners in the GI dept here are the SAVAHCS. You have been scheduled for a colonoscopy 1/18/2013 @ 0800. Due to your history of having a mechanical valve replacement, it is customary to be admitted a few days prior to your scheduled procedure. As you will be stopping Warfarin 5 days prior to the procedure, you will need to be admitted and placed on a heparin drip in order to keep your blood thin and not affect your mechanical valve. You will need to come to the hospital 3 days prior to your scheduled procedure. I understand the pharmacist at Prescott VA is managing your Warfarin. Please let him know of our plans and please let me know if you are in agreement with this so that I can arrange everything for you prior to the procedure.

Please contact me directly if you have any questions/concerns. 520-792-1450 extension 4352

Sincerely,

Jane Huong Trinh

Sent: 01/14/2013 09:56 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Message ID#: 75935075
Subject: General General Inquiry

Hi Mr. Oconnell,

It is my pleasure to help you.

When you are admitted, you will talk to a doctor who will be getting a history and physical examination on you. Please discuss with the doctor your concerns about the atrial fibrillations and need for Lorazepam to help with this. This will help the doctor to understand your history better so that he/she can order you the medications that you need.

I hope this information helps. Please do not hesitate to contact me.

Huong Jane Trinh, ANP-BC
Gastroenterology
520-792-1450 extension 4352

Previous Messages in Thread

-----Original Message-----

Sent: 01/14/2013 07:43 AM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: General Inquiry

To Huong Trinh,

Thank you for coming out and talking with me the other day. You were a treasure of clarity and care. You were wonderful.

I have a PTSD type of reaction to hospital environments and the stress triggers atrial fibrillations. When stress triggers atrial fibrillations at home I take Lorazepam and that works well.

I expect to get atrial fibrillations when I check into the hospital on January 15 and I hope I could get Lorazepam or something similar for it rather than shock treatment. In my mind the cause is emotional and not biological(?). I was on the verge of canceling before you came out to talk with me.

Thank you again.

Anthony O'Connell 7637

Sent: 01/22/2013 08:36 AM
From: ABBIATTI, CHERIE
To: OCONNELL, ANTHONY
Message ID#: 77937117
Subject: General Appointment Inquiry

You will have to call the clinics to re schedule these appointments.

thank you,
GV CBOC

Previous Messages in Thread

-----Original Message-----

Sent: 01/21/2013 10:40 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: Appointment Inquiry

Dear RMS Speech Swallow; speech therapy.

For some reason I have three appointments with you when I think I should have one. To keep it simple I'd like to cancel all three and ask for one in March, 2013. The three I have on my print out and would like to cancel are (1) January 22 at 1:00 pm, (2) February 5 at 1:00 pm, and (3) February 8 at 11:00.

I hope this message gets to the right people.

Thank you. Anthony O'Connell 7637

Sent: 01/22/2013 02:10 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 78142433
Subject: General General Inquiry

not sure what I am supposed to phone you for. If about the colonoscopy; you need to contact the GI department.

Previous Messages in Thread

-----Original Message-----

Sent: 01/21/2013 10:29 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Hi Randi,

I've been instructed to wait for your phone call at 3:30 pm tomorrow, Jan 22. Since I don't have a telephone would you please secure message me the information?

My stay at the VA Tucson hospital was wonderful; the people were great; they cured me of my previous anxiety about that environment. Thank you for making it happen.

I'm readjusting to warfarin, I took 10mg Jan 19, 10mg Jan 20, and 3mg on Jan 21. I am going to tell Joseph Rindoine in Presott that and follow his advice.

Anthony O'Connell 7637

Sent: 03/13/2013 04:09 PM
From: MULICK, LOURDES
To: OCONNELL, ANTHONY
Message ID#: 92163586
Subject: General General Inquiry

Mr. O'connell,

In the future please do not use secure messaging for your symptoms. You need to call GV clinic to discuss your symptoms.

Thank you.

Lourdes Mulick, RN
RN, Green Valley VA Clinic

Previous Messages in Thread

-----Original Message-----

Sent: 03/13/2013 08:13 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Hi,

Should I be concerned or am I just getting old?

For the past five nights or so I've woken up around 3 am with numbness in both arms.

At first I assumed it was because I had slept on my arm, but the feeling does not go away when I move my arms around, the numbness does not go away until I get out of bed and start my day.

I am slightly more physically unbalanced in a few instances, and have been dizzy in a few instances.

The only difference in my life has been an extra load of stress.

Anthony O'Connell 7637

Sent: 03/13/2013 04:20 PM
From: MULICK, LOURDES
To: OCONNELL, ANTHONY
Message ID#: 92167690
Subject: General General Inquiry

Green Valley Phone number 520-399-2291

Thank you.

Lourdes Mulick
RN, Green Valley VA Clinic

Previous Messages in Thread

-----Original Message-----

Sent: 03/13/2013 04:09 PM
From: MULICK, LOURDES
To: OCONNELL, ANTHONY
Subject: General Inquiry

Mr. O'connell,

In the future please do not use secure messaging for your symptoms. You need to call GV clinic to discuss your symptoms.

Thank you.
Lourdes Mulick, RN
RN, Green Valley VA Clinic

-----Original Message-----

Sent: 03/13/2013 08:13 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Hi,

Should I be concerned or am I just getting old?

For the past five nights or so I've woken up around 3 am with numbness in both arms.

At first I assumed it was because I had slept on my arm, but the feeling does not go away when I move my arms around, the numbness does not go away until I get out of bed and start my day.

I am slightly more physically unbalanced in a few instances, and have been dizzy in a few instances.

The only difference in my life has been an extra load of stress.

Anthony O'Connell 7637

Sent: 03/13/2013 04:46 PM
From: MULICK, LOURDES
To: OCONNELL, ANTHONY
Message ID#: 92176758
Subject: General General Inquiry

In the future please do not use secure messaging for your symptoms. You need to call GV clinic @ 520-399-2291 for triage.
Please provide contact phone number.

Thank you.

Lourdes Mulick
RN, Green Valley VA Clinic

Previous Messages in Thread

-----Original Message-----
Sent: 03/13/2013 04:20 PM
From: MULICK, LOURDES
To: OCONNELL, ANTHONY
Subject: General Inquiry

Green Valley Phone number 520-399-2291

Thank you.

Lourdes Mulick
RN, Green Valley VA Clinic

-----Original Message-----
Sent: 03/13/2013 04:09 PM
From: MULICK, LOURDES
To: OCONNELL, ANTHONY
Subject: General Inquiry

Mr. O'connell,

In the future please do not use secure messaging for your symptoms. You need to call GV clinic to discuss your symptoms.

Thank you.
Lourdes Mulick, RN
RN, Green Valley VA Clinic

-----Original Message-----

Sent: 03/13/2013 08:13 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Hi,

Should I be concerned or am I just getting old?

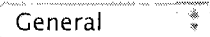
For the past five nights or so I've woken up around 3 am with numbness in both arms.

At first I assumed it was because I had slept on my arm, but the feeling does not go away when I move my arms around, the numbness does not go away until I get out of bed and start my day.

I am slightly more physically unbalanced in a few instances, and have been dizzy in a few instances.

The only difference in my life has been an extra load of stress.

Anthony O'Connell 7637

Sent: 03/18/2013 12:12 PM
From: PRICE, LISA
To: OCONNELL, ANTHONY
Message ID#: 93276292
Subject:  General Consult appt for eye clinic

Hello Mr Oconnell,

I was emailing you to find out when is a good time and date for me to schedule you an eye appointment? We received a consult from MSS that you needed an appointment. We are unfortunaley booked out until the middle of May. If you could let me know when and what time you prefer, I will get back with you on an appt date.

Thank You,
Lisa
MSA eye clinic

Previous Messages in Thread

Sent: 03/25/2013 04:59 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 95466917
Subject: General Appointment Inquiry

need to contact the clinic for appt. Paula is not a pcp and I do not diagnose nonurgent sx by email-you need appointment to be evaluated

Previous Messages in Thread

-----Original Message-----

Sent: 03/23/2013 07:08 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: Appointment Inquiry


This message is for my primary care provider Randi Schmeling.

I checked with Paula in Tucson who runs the my healthvet and she said that it was OK to use secure messaging to describe non-urgent symptoms but not urgent systems. Also, I can't call because I don't have a telephone.

May I make an appointment to see you? The numbness in my arms persists.

To my surprise my last INR was 1.1 because I made a mistake in filling my pill tray. Joe Rinedone in Prescott now has me on 6 mg Warfarin per day for the last three days and then I return to 3 mg per day> He also has me on the do it your self Enoxaparin sodium injections.

Anthony OConnell 7637

Sent: 04/04/2013 11:23 AM
From: VANHOESEN, ERIC
To: OCONNELL, ANTHONY
Message ID#: 98503342
Subject:  General Inquiry

Mr. O'Connell,

I am writing in regard to your warfarin/anticoagulation management. As you have likely already heard, unfortunately the pharmacists in our Anticoagulation Clinic do not have access to Secure Messaging. Because I work with Green Valley in a different capacity, I do have access to Secure Messaging. I was asked by the Anticoagulation Clinic Pharmacist, Marjorie Ford, to send you a message to request that you contact her at your earliest convenience. She would like to work with you to find a solution for your warfarin management. If you can get access to a phone, she can be reached at 520-792-1450, extension 4598.

Eric Van Hoesen, Pharm.D.
Clinical Pharmacist

Previous Messages in Thread

Sent: 04/11/2013 10:05 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 100543386
Subject: General Appointment Inquiry

yes; already passed date

Previous Messages in Thread

-----Original Message-----


Sent: 04/05/2013 06:24 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: Appointment Inquiry

Hi,

Has my April 5, 2013, appointment at 9:15 am been canceled because I had a blood draw on March 28? I will come in for it this morning unless I hear differently from you.

It would be good to see if the same kind of computer bug that makes information disappear as it did on March 28 occurs again.

Anthony OConnell 7637

Sent: 04/11/2013 12:07 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 100607059
Subject:  General Inquiry

Pharmacy is still working on a plan as they do not want to monitor since you do not have a phone. we are working on an alternate plan; for now Joe is monitoring. your meds are due to be sent in june and not due for refills until sept.

Previous Messages in Thread

-----Original Message-----
Sent: 04/10/2013 05:15 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Dear Randi Schmeling,

I contacted Joe Rindone and he didn't know anything about the new INR monitoring plan you told me about, ie., that he was supposed to monitor me. Please tell again me why I can't get monitored like any other veteran living in Green Valley.

I have no refills remaining on 9 of my 11 medicines and 1 refill remaining on the other 2. Would you please refill them?

Thank you.

Anthony O'Connell 7637

Sent: 04/15/2013 10:35 AM
From: CAULDWELL, FABIAN
To: OCONNELL, ANTHONY
Message ID#: 101467647
Subject: General General Inquiry

Mr. Oconnell

You need to call the VA Pharmacy and speak with a Pharmacist (520)629-1895 ext4200

Previous Messages in Thread

-----Original Message-----

Sent: 04/12/2013 04:45 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling:

Please refill my prescriptions.

Would you please explain why you say "your meds are due to be sent in june and not due for refills until sept" when I have 0 refills on 9 of my 11 medicines and 1 refill on the remaining 2?

Thank you.

Anthony O'Connell 7637

Sent: 04/15/2013 10:41 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 101471361
Subject: General General Inquiry

I cannot get this-you will have to call prescott.

Previous Messages in Thread

-----Original Message-----

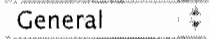
Sent: 04/13/2013 02:22 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling:

Withdrawing Living Will. Early on we agreed that you would have my original living will transferred from Prescott to Green Valley because I wanted to withdraw it. Has that been done and may I come to the clinic and get it? If you don't have it would you please get it and send it to me?

Thank you.

Anthony O'Connell 7637

Sent: 04/15/2013 10:42 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 101472159
Subject:  General Inquiry

If you are talking about the INR-our pharmacy requires that you have a phone number. They will not use secure messaging.

Previous Messages in Thread

-----Original Message-----

Sent: 04/11/2013 02:29 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry


ANP Randi Schmeling,

I don't understand why there is all this confusion.

Would you please explain the normal procedure used for monitoring veterans in Green Valley?

Thank you.

Anthony O'Connell 7637

Sent: 04/15/2013 10:44 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 101473535
Subject:  General Inquiry

They are due for mail out in June; you have enough meds to last until sept; order is not due for renewal until sept. If you have any more questions regarding your medications, please see pharmacy

Previous Messages in Thread

-----Original Message-----

Sent: 04/11/2013 02:11 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling,

Thank you for responding.

I do not understand your "Pharmacy is still working on a plan as they do not want to monitor since you do not have a phone. we are working on an alternate plan; for now Joe is monitoring. your meds are due to be sent in june and not due for refills until sept"

Dr Rindone messaged me this morning saying "I cannot renew these since Prescott VA is no longer following you ?. You need to contact Randi to have her renew all your prescriptions ?. Sorry, those are the rule".

Would you please explain why you say "your meds are due to be sent in june and not due for refills until sept" when I have 0 refills on 9 of my 11 medicines and 1 refill on the remaining 2 as of April 10? Are you looking at a different screen than I am on MyHealtheVet?

Please refill my prescriptions. Thank you.

Anthony O'Connell 7637

Sent: 04/16/2013 02:59 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 101954659
Subject: General General Inquiry

You had what is called a "positive phalens test" which indicates carpal tunnel. neurology wants you to wear the braces nightly every night for 3 months. if still having issues after that we will get a nerve conduction study.

Previous Messages in Thread

-----Original Message-----

Sent: 04/16/2013 07:32 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling,

Would you please get me a consult for the continued numbness in both of my hands and forearms? I fear permanent damage is being done.

I don't understand why it would be caused by my computer mouse when I only use one hand for my computer mouse.

Thank you.

Anthony O'Connell 7637

Sent: 04/17/2013 05:14 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 102395150
Subject: General General Inquiry

Per the guidelines, you need to wear the braces which should be delivered today or tomorrow for 3 months-this often resolves the problem without surgery. If it does not, then we would get the emg and send you to orthopedics for surgery. This is how we treat carpal tunnel.

Previous Messages in Thread

-----Original Message-----

Sent: 04/16/2013 04:59 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Is the "positive phalens test" what you did; pressing my wrist together for about five minutes?

I don't remember have any contact with neurology about this.

Please allow me to get the nerve conductivity test you mentioned, or whatever tests are relevant, now. Why wait?

Anthony O'Connell 7637

-----Original Message-----

Sent: 04/16/2013 02:59 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Subject: General Inquiry

You had what is called a "positive phalens test" which indicates carpal tunnel. neurology wants you to wear the braces nightly every night for 3 months. if still having issues after that we will get a nerve conduction study.

-----Original Message-----

Sent: 04/16/2013 07:32 AM
From: OCONNELL, ANTHONY

To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling,

Would you please get me a consult for the continued numbness in both of my hands and forearms? I fear permanent damage is being done.

I don't understand why it would be caused by my computer mouse when I only use one hand for my computer mouse.

Thank you.

Anthony O'Connell 7637

Sent: 04/29/2013 12:42 PM
From: GRANILLO, MONICA
To: OCONNELL, ANTHONY
Message ID#: 105700919
Subject: General General Inquiry

You are very welcome. :)

Monica Granillo
Health Technician, Eye Clinic

Previous Messages in Thread

-----Original Message-----
Sent: 04/27/2013 04:21 AM
From: OCONNELL, ANTHONY
To: TUC EYE CLINIC/OPHTHALMOLOGY +
Subject: General Inquiry

I received my new glasses and I love them. Thank you

Anthony O'Connell 7637

Sent: 04/30/2013 10:47 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 106069173
Subject: General General Inquiry

As I told you, I do not have access to it. You can go to release of information in Tucson and see if they can give it to you. Otherwise you can make a new one. can make appt with our social worker to help. Please do not email me re this issue again as I do not have access to it.

Previous Messages in Thread


-----Original Message-----
Sent: 04/27/2013 04:35 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Schmeling:

I don't understand why I can't get my Living Will back. I rescind my Living Will. Please have the original of my Living Will returned to me now.

Thank you.

Anthony O'Connell 7637

Sent: 05/02/2013 05:56 PM
From: DUNKLIN, DONNA
To: OCONNELL, ANTHONY
Message ID#: 107063585
Subject:  General Inquiry

Dear Mr. O'Connell,

I am the social worker at the Green Valley VA Clinic and am writing to respond regarding your living will. It is my understanding that you gave your living will to the Prescott Clinic. We do not have your original living will here and there is no record of a living will in your chart. We do not keep documents at the clinic. When we receive a document we note it in the electronic chart and send it to Medical Records in Tucson for scanning. You might try the Prescott Clinic or their main office which I believe is in Phoenix.

Thank you for your service and feel free to call me if you have further questions.

Sincerely,

Donna Dunklin LCSW
399-2291

Previous Messages in Thread

-----Original Message-----

Sent: 05/02/2013 09:31 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Dear ANP Randi Schmeling:

Please explain why my medicine stopped. Because of my health and my income stopping my VA medicine is a virtual death sentence.

Please return my original living will. I rescind my living will. I don't understand why you won't return it.

What is your intent?

Sincerely, Anthony O'Connell 763

Sent: 05/07/2013 01:43 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 108337223
Subject: General General Inquiry

- 1) your medicine is due for release; you can go to main VA since you do not have a phone to get it.
- 2) For the last time-social work has addressed the advance directive issue. I do not have a copy-you can go to the Release of Information office at the main VA and they may have access to it.

Previous Messages in Thread

-----Original Message-----

Sent: 05/06/2013 04:27 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling:

(1) Please release my medicine now. Withholding my VA medicine, because of my health and income, will kill me. Do you understand?

(2) Please return my living will now [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I have asked for months. I rescind my living will. Please return the original to me.

Please respond. Please take an accountable position so that all concerned can rely upon it. Thank you.

Anthony O'Connell 7637

Sent: 05/07/2013 01:43 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 108337360
Subject: General General Inquiry

see my latest note

Previous Messages in Thread

-----Original Message-----

Sent: 05/03/2013 07:40 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Dear Primary Care Provider ANP Randi Schmeling:

Please explain why my medicine stopped. Because of my health and my income stopping my VA medicine is a virtual death sentence. You know I am penniless.

Please return my original living will. When I first became your patient you agreed to return it. I rescind my living will. Please return my original living will to me.

What is your intent?

Sincerely, Anthony O'Connell 763

Sent: 05/08/2013 01:23 PM
From: CAULDWELL, FABIAN
To: OCONNELL, ANTHONY
Message ID#: 108738181
Subject: General General Inquiry

Mr. Oconnel

Your medication was sent out to you, you will receive it in the mail.

ANP Schmeling does not have your "will" she does not keep any patient records in her office. Please refrain from continuing to ask her for this. You can contact the main facility at (520)792-1450 if you have questions regarding your "will".

I am also asking that you use this service to ask general question only and if you need to schedule an appointment to see ANP Schmeling you can call our clinic at (520)399-2291.

Thank you and have a good day
Fabian

Previous Messages in Thread

-----Original Message-----

Sent: 05/08/2013 10:44 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Dear ANP Randi Schmeling:

(1) Please explain why my medicine was stopped. Because of my health and income stopping my VA medicine will kill me. Do you understand? Please release my medicine.

(2) Please return my original living will [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I rescind my living will. Please return my original living will to me.

Did you decide on your own to stop my medicine and not return my living will or were you instructed to do so?

Thank you.

Anthony O'Connell 7637

Sent: 05/09/2013 03:41 PM
From: CAULDWELL, FABIAN
To: OCONNELL, ANTHONY
Message ID#: 109200242
Subject: General General Inquiry

Mr. Oconnell

I addressed your medication issue yesterday is there something else going on. Your medication was sent out from the main facility to you and should arrive shortly.

This clinic and ANP Schmeling does not hold any copies of patient records, if you would like to receive your living will please contact release of information at the main facility at (520)792-1450.

I hope this has answered your questions about your medication and living will. We need to get past this and assist you with the care you may need.

Thank you
Fabian

Previous Messages in Thread

-----Original Message-----

Sent: 05/09/2013 12:39 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Dear ANP Randi Schmeling:

(1) Please explain why my medicine stopped. Because of my poor health and poverty line income stopping my VA medicine will kill me. To kill my medicine is to kill me. Please release my medicine.

(2) Please have my original living will [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"] returned to me. I don't understand why I can't get it back. I rescind this living will. This is the same living will that you agreed I would get back after I asked you for it sometime around July of 2012.

If you believe I am in any way responsible for my not receiving my medicine would you please explain how? Why is it so important to you to withhold my medicine and my living will? Is this your decision or have you been instructed to do so?

Thank you.
Anthony O'Connell 7637

Sent: 05/15/2013 10:51 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 110818318
Subject: General General Inquiry

You must make an appt with me first. come by and make an appt

Previous Messages in Thread

-----Original Message-----

Sent: 05/14/2013 09:29 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling:

I think something happened to my heart. I have 1/3 the energy and a 1/3 the breath that I used to have. Would you please get me a consult to see a cardiologist?

Thank you.

Anthony O'Connell 7637

Sent: 05/15/2013 10:54 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 110820390
Subject: General General Inquiry

We have answered your questions many times-my MSA, the pharmacist, social worker and myself. We cannot continue to write the same thing over and over. We do not have the time to keep repeating ourselves as we have many other patients. We have answered your medication issue; they were sent out. If you have not received them, then you need to go to main va to the pharmacist since you do not have a phone. You are misusing the system because you keep writing the same thing over even though we have answered your questions. and do not use outlook again-it is not a secure site and I will not respond back in outlook.

Previous Messages in Thread

-----Original Message-----

Sent: 05/13/2013 08:56 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

This message is for my primary care provider ANP Randi Schmeling:

I received your postal letter of May 9, 2013, and I quote it:

"Dear ANTHONY MINER OCONNELL,

This letter is to address your misuse of secure messaging. You have written the same thing over 6 times and we have sent you the answer as many times. You MUST stop doing this. Your medications are not being withheld, they are being sent out. We have told you how to contact Release of Information each time regarding the copy of your advanced directives as we do not have access to them. The MSA, the soc1al worker, pharmacist and I have all responded to you numerous times. If you do not stop misusing secure messaging, I will have to request from the overseer of secure messaging contact you and if necessary suspend your secure messaging.

Sincerely,
Randi Schmeling MS, RNP, ANP, BC"

I do not understand how your refusal to answer obvious questions such as (1) Why was my medicine stopped?, and (2) Have my medicine prescriptions been renewed?, becomes my misuse of secure messaging. Your threat of suspending me from secure messaging is serious. I'm not sure what to do.

Sincerely, Anthony O'Connell 7637

Sent: 05/16/2013 11:11 AM
From: DUNKLIN, DONNA
To: OCONNELL, ANTHONY
Message ID#: 111213373
Subject: General General Inquiry

Mr, O'Connell,

I am sorry, but you received incorrect information at the Tucson VA. I spoke directly with the Director of Medical Records who told me that they do not keep any hard copy records at all. They scan everything that they receive and put it in your electronic record. They destroy all hard copies after 90 days. I repeat there is NO living will in your electronic chart here at SAVAHCS, which indicates that they never received a paper copy of a Living Will for you. If you are concerned about Prescott having your Living Will in their chart, you need to contact them.

Sincerely,
Donna Dunklin, LCSW

Previous Messages in Thread

-----Original Message-----

Sent: 05/13/2013 07:08 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Dear Donna Dunklin LCSW.

I went to release of information at the Tucson VA today to get my living will. They told me I had to make an appointment with the social worker in Green Valley to get my living will out of the system. If that is agreeable with you, just tell me when I can see you. If you have any questions please contact Rosemary Hernandez at Release of Information.

Thank you.

Anthony O'Connell 7637

-----Original Message-----

Sent: 05/02/2013 05:56 PM
From: DUNKLIN, DONNA
To: OCONNELL, ANTHONY

Subject: General Inquiry

Dear Mr. O'Connell,

I am the social worker at the Green Valley VA Clinic and am writing to respond regarding your living will. It is my understanding that you gave your living will to the Prescott Clinic. We do not have your original living will here and there is no record of a living will in your chart. We do not keep documents at the clinic. When we receive a document we note it in the electronic chart and send it to Medical Records in Tucson for scanning. You might try the Prescott Clinic or their main office which I believe is in Phoenix.

Thank you for your service and feel free to call me if you have further questions.

Sincerely,

Donna Dunklin LCSW

399-2291

-----Original Message-----

Sent: 05/02/2013 09:31 AM

From: OCONNELL, ANTHONY

To: **TUC GV SCHMELING PACT

Subject: General Inquiry

Dear ANP Randi Schmeling:

Please explain why my medicine stopped. Because of my health and my income stopping my VA medicine is a virtual death sentence.

Please return my original living will. I rescind my living will. I don't understand why you won't return it.

What is your intent?

Sincerely, Anthony O'Connell 763

Sent: 05/16/2013 04:53 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 111375780
Subject: General General Inquiry

have already told you to make an appt to see me; cannot send consult without seeing you first. if chest pain-call 911

Previous Messages in Thread

-----Original Message-----

Sent: 05/15/2013 07:44 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling:

I think something happened to my heart. I have 1/3 the energy and a 1/3 the breath that I used to have. Would you please get me a consult to see a cardiologist?

Thank you.

Anthony O'Connell 7637